## 

# FS-C2526MFP FS-C2626MFP 

SERVICE<br>MANUAL

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## CAUTION

## RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

It may be illegal to dispose of this battery into the municipal waste stream. Check with your local solid waste officials for details in your area for proper disposal.

## ATTENTION

IL Y A UN RISQUE D'EXPLOSION SI LA BATTERIE EST REMPLACEE PAR UN MODELE DE TYPE INCORRECT. METTRE AU REBUT LES BATTERIES UTILISEES SELON LES INSTRUCTIONS DONNEES.

Il peut être illégal de jeter les batteries dans des eaux d'égout municipales. Vérifiez avec les fonctionnaires municipaux de votre région pour les détails concernant des déchets solides et une mise au rebut appropriée.

## Revision history

| Revision | Date | Replaced pages | Remarks |
| :---: | :--- | :--- | :--- |
| 1 | 6 April 2011 | CONTENTS, 1-1-2, 1-2-13, 1-2-14, 1-3-2 to 1-3-4, | - |
|  |  | $1-3-65$ to 1-3-68, 1-4-5 to 1-4-7, 1-5-11, 1-5-17, |  |
|  |  | $1-5-32,1-5-33,1-5-48,1-5-50,1-5-52,1-5-64,2-2-1$, |  |
| 2 | 26 September 2011 | $1-3-16$ to $2-3-20,2-4-9$, INSTALLATION GUIDE |  |

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## Safety precautions

This booklet provides safety warnings and precautions for our service personnel to ensure the safety of their customers, their machines as well as themselves during maintenance activities. Service personnel are advised to read this booklet carefully to familiarize themselves with the warnings and precautions described here before engaging in maintenance activities.

## Safety warnings and precautions

Various symbols are used to protect our service personnel and customers from physical danger and to prevent damage to their property. These symbols are described below:

A DANGER: High risk of serious bodily injury or death may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

A WARNING: Serious bodily injury or death may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

A CAUTION: Bodily injury or damage to property may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

## Symbols

The triangle ( $\triangle$ ) symbol indicates a warning including danger and caution. The specific point of attention is shown inside the symbol.


General warning.
 Warning of risk of electric shock.


Warning of high temperature.

Q indicates a prohibited action. The specific prohibition is shown inside the symbol.


Disassembly prohibited.
indicates that action is required. The specific action required is shown inside the symbol.


General action required.


Remove the power plug from the wall outlet.

Always ground the copier.

## 1. Installation Precautions

## A WARNING

- Do not use a power supply with a voltage other than that specified. Avoid multiple connections to one outlet: they may cause fire or electric shock. When using an extension cable, always check that it is adequate for the rated current.

- Connect the ground wire to a suitable grounding point. Not grounding the copier may cause fire or electric shock. Connecting the earth wire to an object not approved for the purpose may cause explosion or electric shock. Never connect the ground cable to any of the following: gas pipes, lightning rods, ground cables for telephone lines and water pipes or faucets not approved by the proper authorities. $\qquad$



## ACAUTION:

- Do not place the copier on an infirm or angled surface: the copier may tip over, causing injury. $\qquad$

- Do not install the copier in a humid or dusty place. This may cause fire or electric shock. $\qquad$

- Do not install the copier near a radiator, heater, other heat source or near flammable material. This may cause fire. $\qquad$
- Allow sufficient space around the copier to allow the ventilation grills to keep the machine as cool as possible. Insufficient ventilation may cause heat buildup and poor copying performance. $\qquad$

- Always handle the machine by the correct locations when moving it.

- Always use anti-toppling and locking devices on copiers so equipped. Failure to do this may cause the copier to move unexpectedly or topple, leading to injury.

- Avoid inhaling toner or developer excessively. Protect the eyes. If toner or developer is accidentally ingested, drink a lot of water to dilute it in the stomach and obtain medical attention immediately. If it gets into the eyes, rinse immediately with copious amounts of water and obtain medical attention. $\qquad$

- Advice customers that they must always follow the safety warnings and precautions in the copier's instruction handbook.



## 2. Precautions for Maintenance

## A warning

- Always remove the power plug from the wall outlet before starting machine disassembly $\qquad$
- Always follow the procedures for maintenance described in the service manual and other related brochures. $\qquad$
- Under no circumstances attempt to bypass or disable safety features including safety mechanisms and protective circuits.

- Always use parts having the correct specifications. $\qquad$

- Always use the thermostat or thermal fuse specified in the service manual or other related brochure when replacing them. Using a piece of wire, for example, could lead to fire or other serious accident.

- When the service manual or other serious brochure specifies a distance or gap for installation of a part, always use the correct scale and measure carefully.

- Always check that the copier is correctly connected to an outlet with a ground connection. $\qquad$

- Check that the power cable covering is free of damage. Check that the power plug is dust-free. If it is dirty, clean it to remove the risk of fire or electric shock.

- Never attempt to disassemble the optical unit in machines using lasers. Leaking laser light may damage eyesight.

- Handle the charger sections with care. They are charged to high potentials and may cause electric shock if handled improperly.



## $\triangle$ CAUTION

- Wear safe clothing. If wearing loose clothing or accessories such as ties, make sure they are safely
secured so they will not be caught in rotating sections. ...........................................................................
- Use utmost caution when working on a powered machine. Keep away from chains and belts.

- Handle the fixing section with care to avoid burns as it can be extremely hot. $\qquad$
- Check that the fixing unit thermistor, heat and press rollers are clean. Dirt on them can cause abnormally high temperatures

- Do not remove the ozone filter, if any, from the copier except for routine replacement. $\qquad$
- Do not pull on the AC power cord or connector wires on high-voltage components when removing them; always hold the plug itself.

- Do not route the power cable where it may be stood on or trapped. If necessary, protect it with a cable cover or other appropriate item.

- Treat the ends of the wire carefully when installing a new charger wire to avoid electric leaks. $\qquad$
- Remove toner completely from electronic components.

- Run wire harnesses carefully so that wires will not be trapped or damaged. $\qquad$
- After maintenance, always check that all the parts, screws, connectors and wires that were removed, have been refitted correctly. Special attention should be paid to any forgotten connector, trapped wire and missing screws.

- Check that all the caution labels that should be present on the machine according to the instruction handbook are clean and not peeling. Replace with new ones if necessary.

- Handle greases and solvents with care by following the instructions below: $\qquad$

- Use only a small amount of solvent at a time, being careful not to spill. Wipe spills off completely. - Ventilate the room well while using grease or solvents.
- Allow applied solvents to evaporate completely before refitting the covers or turning the power switch on.
Always wash hands afterwards.
- Never dispose of toner or toner bottles in fire. Toner may cause sparks when exposed directly to fire in a furnace, etc.

- Should smoke be seen coming from the copier, remove the power plug from the wall outlet immediately.



## 3. Miscellaneous


#### Abstract

A WARNING - Never attempt to heat the drum or expose it to any organic solvents such as alcohol, other than the specified refiner; it may generate toxic gas.




- Keep the machine away from flammable liquids, gases, and aerosols. A fire or an electric shock might occur.



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## 1-1-1 Specifications

## Machine

| Item |  | Specifications |  |
| :---: | :---: | :---: | :---: |
|  |  | 3 in 1 model (without FAX) | 4 in 1 model (with FAX) |
| Type |  | Desktop |  |
| Printing method |  | Electrophotography by semiconductor laser, tandem (4) drum system |  |
| Originals |  | Sheet, Book, 3-dimensional objects (maximum original size: Folio/Legal) |  |
| Original feed system |  | Fixed |  |
| Paper weight | Cassette | 60 to $163 \mathrm{~g} / \mathrm{m}^{2}$ (Duplex: 60 to $163 \mathrm{~g} / \mathrm{m}^{2}$ ) |  |
|  | MP tray | 60 to $220 \mathrm{~g} / \mathrm{m}^{2}, 230 \mu \mathrm{~m}$ (Cardstock) |  |
| Paper type | Cassette | Plain, Recycled, Preprinted, Bond, Color (Colour), Prepunched, Letterhead, Thick, High quality, Custom 1 to 8 (Duplex: Same as simplex) |  |
|  | MP tray | Plain, Transparency, Vellum, Labels, Recycled, Preprinted, Bond, Cardstock, Color (Colour), Prepunched, Letterhead, Thick, Envelope, Coated, High quality, Custom 1 to 8 |  |
| Paper size | Cassette | A4, A5, A6, B5, Letter, Legal, Statement, Executive, Oficio II, Folio, 16K, Custom |  |
|  | MP tray | A4, A5, A6, B5, ISO B5, B6, Letter, Legal, Statement, Executive, Oficio II, Folio, 16K, Envelope \#10, Envelope \#9, Envelope \#6, Envelope Monarch, Envelope DL, Envelope C5, Postcards, Return postcard, Youkei 2, Youkei 4, Custom |  |
| Zoom level |  | Manual mode : 25 to $400 \%, 1 \%$ increments  <br> Auto mode $:$ $400 \%, 200 \%, 141 \%, 129 \%, 115 \%, 90 \%, 86 \%, 78 \%, 70 \%$, <br> $64 \%, 50 \%, 25 \%$  |  |
| Copying speed | Simplex | A4R : 26 sheets/min <br> LetterR : 28 sheets/min <br> Legal : 23 sheets/min <br> B5R : 28 sheets/min <br> A5R : 28 sheets/min <br> A6R : 28 sheets/min |  |
|  | Duplex | A4R $: 13$ sheets/minLetterR $: 13$ sheets/minLegal $: 12$ sheets/min |  |
| First copy time (A4, feed from cassette) | B/W | When using the DP : 11.0 s or less When the DP is not used: 10.0 s or less |  |
|  | Color | When using the DP : 13.0 s or less When the DP is not used: 12.0 s or less |  |
| Warm-up time ( $22^{\circ} \mathrm{C} / 71.6^{\circ} \mathrm{F}, 60 \% \mathrm{RH}$ ) |  | Power on : 29 s or less Sleep mode: 20 s or less |  |
| Paper capacity | Cassette | 250 sheets ( $80 \mathrm{~g} / \mathrm{m}^{2}$ ) |  |
|  | MP tray | 50 sheets ( $80 \mathrm{~g} / \mathrm{m}^{2}$, plain paper, A4/Letter or less) |  |
| Output tray capacity |  | 150 sheets ( $80 \mathrm{~g} / \mathrm{m}^{2}$ ) |  |
| Continuous copying |  | 1 to 999 sheets |  |


| Item |  | Specifications |  |
| :---: | :---: | :---: | :---: |
|  |  | 3 in 1 model (without FAX) | 4 in 1 model (with FAX) |
| Light source |  | LED |  |
| Scanning system |  | Flat bed scanning by CCD image sensor |  |
| Photoconductor |  | OPC drum (diameter 30 mm ) |  |
| Image write system |  | Semiconductor laser |  |
| Charging system |  | Charger roller |  |
| Developing system |  | Touch down developing system <br> Developer: 2-component <br> Toner replenishing: Automatic from the toner container |  |
| Transfer system |  | Primary: Transfer belt Secondary: Transfer roller |  |
| Separation system |  | Small diameter separation |  |
| Cleaning system |  | Drum: Counter blade |  |
| Charge erasing system |  | Exposure by cleaning lamp (LED) |  |
| Fusing system |  | Heat and pressure fusing with the heat roller and the press roller Heat source: halogen heater Abnormally high temperature protection devices: thermostat |  |
| CPU |  | PowerPC464 (800MHz) |  |
| Main memory | Standard | 1024 MB |  |
|  | Maximum | 2048 MB |  |
| Interface | Standard | USB interface connector: 1 (USB Hi-speed) <br> USB host: 2 <br> Network interface: 1 (10BASE-T/100BASE-TX/1000BASE-T) |  |
|  | Option | eKUIO slot: 1 |  |
| Resolution |  | $600 \times 600 \mathrm{dpi}$ |  |
| Operating environment | Temperature | 10 to $32.5{ }^{\circ} \mathrm{C} / 50$ to $90.5{ }^{\circ} \mathrm{F}$ |  |
|  | Humidity | 15 to $80 \% \mathrm{RH}$ |  |
|  | Altitude | 2,500 m/8,202 ft or less |  |
|  | Brightness | 1,500 lux or less |  |
| Dimensions ( $\mathbf{W} \times \mathrm{D} \times \mathrm{H}$ ) |  | $\begin{aligned} & 514 \times 550 \times 603 \mathrm{~mm} \\ & 201 / 4 \times 215 / 8 \times 233 / 4^{\prime \prime} \end{aligned}$ |  |
| Weight |  | $38.6 \mathrm{~kg} / 85.1 \mathrm{lb}$ (with toner container) | $\begin{aligned} & 38.7 \mathrm{~kg} / 85.3 \mathrm{lb} \\ & \text { (with toner container) } \end{aligned}$ |
| Space required ( $\mathbf{~} \times$ D ) |  | $514 \times 750 \mathrm{~mm}$ (using MP tray) $201 / 4 \times 291 / 2^{\prime \prime}$ (using MP tray) |  |
| Power source |  | $120 \mathrm{~V} \mathrm{AC}, 60 \mathrm{~Hz}$, more than 9.0 A 220-240 V AC, $50 / 60 \mathrm{~Hz}$, more than 5.0 A |  |
| Options |  | Paper feeder $\times 2$, Expanded memory, Card authentication kit, Card reader holder, Network interface kit, USB keyboard |  |

Document processor

| Item | Specifications |
| :---: | :--- |
| Original feed method | Automatic feed |
| Supported original types | Sheet originals |
| Original sizes | Maximum: A4/Legal <br> Minimum : A5/Statement |
| Original weights | Simplex: 50 to $120 \mathrm{~g} / \mathrm{m}^{2}$ <br> Duplex:50 to $110 \mathrm{~g} / \mathrm{m}^{2}$ |
| Loading capacity | 50 sheets $\left(50\right.$ to $\left.80 \mathrm{~g} / \mathrm{m}^{2}\right)$ or less |
| Dimensions $(\mathbf{W} \times \mathbf{D} \times \mathbf{H})$ | $490 \times 338 \times 104 \mathrm{~mm}$ <br> $195 / 16 \times 135 / 16 \times 4 \mathrm{l} / 8 \mathrm{\prime}$ |
| Weight | $3 \mathrm{~kg} / 6.6 \mathrm{lb}$ or less |

Printer

| Item | Specifications |
| :---: | :--- |
| Printing speed | Same as copying speed. |
| First print time <br> (A4, feed from cassette) | B/W : 9.0 s or less <br> Color: 10.5 s or less |
| Resolution | 600 dpi |
| Operating system | Windows 2000, Windows XP, Windows XP Professional, <br> Windows Server 2003, Windows Server 2003 x64 Edition, <br> Windows Vista x86 Edition, Windows Vista x64 Edition, <br> Windows 7 x86 Edition, Windows 7 x64 Edition, Windows Server 2008, <br> Windows Server 2008 x64 Edition, Apple Macintosh OS 10.x |
| Interface | USB interface connector: 1 (USB Hi-speed) <br>  <br> USB host: 2 <br> Page description language |
| NRESCRIBE |  |

Scanner

| Item |  | Specifications |
| :---: | :---: | :---: |
| Operating system |  | Windows 2000 (Service Pack 4), Windows XP, Windows Vista, Windows 7, Windows Server 2003, Windows Server 2008 |
| System requirements |  | IBM PC/AT compatible CPU: Celeron 600 MHz or higher RAM: 128 MB or more HDD free space: 20 MB or more Interface: Ethernet |
| Resolution |  | $600 \mathrm{dpi}, 400 \mathrm{dpi}, 300 \mathrm{dpi}, 200 \mathrm{dpi}, 200 \times 400 \mathrm{dpi}, 200 \times 100 \mathrm{dpi}$ |
| File format |  | JPEG, TIFF, PDF, XPS |
| Scanning speed | Simplex | B/W : 35 images/min <br> Color: 25 images/min <br> (A4 landscape, 300 dpi , Image quality: Text/Photo original) |
|  | Duplex | B/W : 18 images/min <br> Color: 13 images/min <br> (A4 landscape, 300 dpi , Image quality: Text/Photo original) |
| Interface |  | Ethernet (10 BASE-T/100 BASE-TX/1000BASE-T) |
| Network protocol |  | TCP/IP |
| Transmission system |  | PC transmission <br> SMB Scan to SMB <br> FTP Scan to FTP, FTP over SSL <br> E-mail transmission <br> SNTP Scan to E-mail <br> TWAIN scan*1 <br> WIA scan*2 |

[^0]FAX (4 in 1 model (with FAX) only)

| Item | Specifications |
| :---: | :---: |
| Compatibility | G3 |
| Communication line | Subscriber telephone line |
| Transmission time | 3 s or less (33600 bps, JBIG, ITU-T A4 \#1 chart) |
| Transmission speed | 33600/31200/28800/26400/24000/21600/19200/16800/14400/12000/9600/ 7200/4800/2400 bps |
| Coding scheme | JBIG/MMR/MR/MH |
| Error correction | ECM |
| Original size | Max. width: 8 1/2"/216 mm Max. length: 14"/356 mm |
| Automatic document feed | Max. 50 sheets |
| Scanner resolution | Horizontal $\times$ Vertical <br> $200 \times 100$ dpi Normal ( $8 \mathrm{dot} / \mathrm{mm} \times 3.85$ line $/ \mathrm{mm}$ ) <br> $200 \times 200 \mathrm{dpi}$ Fine ( $8 \mathrm{dot} / \mathrm{mm} \times 7.7$ line $/ \mathrm{mm}$ ) <br> $200 \times 400 \mathrm{dpi}$ Super fine ( $8 \mathrm{dot} / \mathrm{mm} \times 15.4$ line $/ \mathrm{mm}$ ) <br> $400 \times 400 \mathrm{dpi}$ Ultra fine ( $16 \mathrm{dot} / \mathrm{mm} \times 15.4$ line $/ \mathrm{mm}$ ) |
| Printing resolution | $600 \times 600 \mathrm{dpi}$ |
| Gradations | 256 shades (Error diffusion) |
| One-Touch key | 100 keys |
| Multi-Station transmission | Max. 100 destinations |
| Substitute memory reception | 256 sheets or more (when using ITU-T A4 \#1 chart) |
| Image memory capacity | 3.5 MB (standard) (for incoming faxed originals) |
| Report output | Sent result report, FAX RX result report, Report for job canceled before sending, Activity report, Status page |

NOTE: These specifications are subject to change without notice.

## 1-1-2 Parts names

## (1) Machine (front side)



Figure 1-1-1

1. Document processor (DP)
2. Contact glass
3. Original size Indicator plate
4. Operation panel
5. Inner tray lever
6. Paper stopper
7. Inner tray
8. MP (Multi-Purpose) tray
9. Cassette
10. USB memory slot
11. Main power switch
12. Toner container K
13. Toner container M
14. Toner container C
15. Toner container $Y$
16. Waste toner cover
17. Waste toner box
18. Lock release button

## (2) Machine (rear side)



Figure 1-1-2
19. Rear cover
20. Rear cover lever
21. IF cover
22. Memory cover
23. Power cord cover
24. Paper conveying unit
25. Power cord connector
26. Network indicators
27. Network interface connector
28. eKUIO connector
29. USB interface connector
30. LINE connector*
31. TEL connector*
*: 4 in 1 model (with FAX) only

## (3) Document processor



Figure 1-1-3
32. DP top cover
33. Original width guides
34. Original table
35. Original eject table
36. Switchback table
37. Original stopper
38. Opening Handle

## (4) Operation panel



Figure 1-1-4

1. System menu/Counter key
2. Status/Job cancel key
3. Favorites/application key
4. Document box key
5. Copy key
6. Send key
7. FAX key*
8. Auto color key
9. Full color key
10. Black and White key
11. Message display
12. Numeric keys
13. Logout key
14. Reset key
15. Power key
16. Main power LED
17. Clear key
18. Quick No.Search key
19. Enter key
20. Processing indicator
21. Memory indicator
22. Attention indicator
23. Start key
24. Stop key
25. IC Card reader box
*: 4 in 1 model (with FAX) only

## 1-1-3 Machine cross section



Figure 1-1-5

1. Cassette paper feed section
2. MP tray paper feed section
3. Paper conveying section
4. Laser scanner unit KM
5. Laser scanner unit CY
6. Drum unit K
7. Drum unit $M$
8. Drum unit C
9. Drum unit $Y$
10. Developing unit K
11. Developing unit $M$
12. Developing unit $C$
13. Developing unit $Y$
14. Toner container section
15. Primary transfer section
16. Secondary transfer/Separation sections
17. Fuser section
18. Eject/Feed shift sections
19. Duplex section
20. Image scanner unit
21. Document processor

## 1-2-1 Installation environment

1. Temperature: 10 to $32.5^{\circ} \mathrm{C} / 50$ to $90.5^{\circ} \mathrm{F}$
2. Humidity: 15 to $80 \%$ RH
3. Power supply: $120 \mathrm{~V} \mathrm{AC}, 8.9 \mathrm{~A}$
220-240 V AC, 4.7 A
4. Power source frequency: $50 \mathrm{~Hz} \pm 2 \% / 60 \mathrm{~Hz} \pm 2 \%$
5. Installation location

Avoid direct sunlight or bright lighting. Ensure that the photoconductor will not be exposed to direct sunlight or other strong light when removing paper jams.
Avoid locations subject to high temperature and high humidity or low temperature and low humidity; an abrupt change in the environmental temperature; and cool or hot, direct air.
Avoid places subject to dust and vibrations.
Choose a surface capable of supporting the weight of the machine.
Place the machine on a level surface (maximum allowance inclination: $1^{\circ}$ ).
Avoid air-borne substances that may adversely affect the machine or degrade the photoconductor, such as mercury, acidic of alkaline vapors, inorganic gasses, NOx, SOx gases and chlorine-based organic solvents.
Select a well-ventilated location.
6. Allow sufficient access for proper operation and maintenance of the machine.


Figure 1-2-1

## 1-2-2 Unpacking

## Unpacking

## 220-240 V AC model



Figure 1-2-2

1. Machine
2. Outer case
3. Machine cover $(620 \times 580)$
4. Bottom spacer
5. Plastic bag $(650 \times 650)$
6. Left spacer
7. Bottom pads
8. Bottom case
9. Front pad
10. Top spacer
11. Top pad $L$
12. Top pad $R$
13. Plastic bag $(240 \times 350)$
14. Installation guide etc.
15. CD-ROM*
16. Middle spacer
17. Power cord
18. Waste toner box
19. Toner containers
20. Plastic bags $(200 \times 450)$
21. Plastic bag ( $250 \times 600$ )
22. Operation labels
23. Operation label pad
24. Modular cable**
25. Hinge joints
26. Middle spacer B
*: 240 V AC model only.
**: 4 in 1 model (with FAX) only.


Figure 1-2-3

1. Machine
2. Outer case
3. Machine cover $(620 \times 580)$
4. Bottom spacer
5. Plastic bag $(650 \times 650)$
6. Left spacer
7. Bottom pads A
8. Bottom pads $B$
9. Bottom case
10. Front pad
11. Top spacer
12. Top pad L
13. Top pad R
14. Plastic bag $(240 \times 350)$
15. Installation guide etc.
16. CD-ROM
17. Middle spacer
18. Power cord
19. Waste toner box
20. Toner containers
21. Plastic bags $(200 \times 450)$
22. Plastic bag $(250 \times 600)$
23. Operation labels
24. Operation label pad
25. Modular cable*
26. Plastic bag*
27. Hinge joints
28. Middle spacer B
*: 4 in 1 model (with FAX) only.

Place the machine on a level surface.

Removing the tapes and pads

1. Open the DP.
2. Remove two tapes.
3. Remove the sheet.


Figure 1-2-4
4. Remove the paper.


Figure 1-2-5
5. Remove tape A and pad.
6. Move the lock lever to the position of release.

* : When turning on power if the lock lever is not released, the error message is displayed.

7. Remove two tapes B.
8. Remove the protection film.
9. Close the DP.


Figure 1-2-6
10. Remove two tapes.


Figure 1-2-7
11. Open the DP top cover.
12. Remove two tapes.
13. Close the DP top cover.


Figure 1-2-8
14. Remove six tapes.


Figure 1-2-9
15. Remove five tapes.


Figure 1-2-10
16. Open the inner tray.
17. Remove pads A and B.
18. Close the inner tray.


Figure 1-2-11

## Installing the toner containers

1. Slide the release lever backward.


Figure 1-2-12
2. Facing the toner feed slot up and shake the toner container 5 to 6 times.


Figure 1-2-13
3. Install toner containers ( $K, M, C, Y$ ).
4. Close the inner tray.


Figure 1-2-14

## Installing the waste toner box

1. Open the waste toner cover.
2. Open the cap of the waste toner box.
3. Install the waste toner box.
4. Close the waste toner cover.


Figure 1-2-15

## Loading paper

1. Pull the cassette out.
2. While pressing the width lever, adjust the paper width guides to fit the paper size.
3. While pressing the length lever, adjust the paper length guide to fit the paper size.


Figure 1-2-16
4. Load the paper in the cassette.
5. Turn the paper size dial so that it shows the paper size you are going to use.
6. Insert the cassette.


Figure 1-2-17

## Connecting the interface cable

1. Connect the interface cable to the machine and PC or network.


Figure 1-2-18

## Connecting the power cord

1. Remove the power cord cover.
2. Connect the power cord to the machine and the wall outlet.
3. Refit the power cord cover.
4. Press the main power switch to turn power on.
5. Installing the printer driver (refer to operation guide).


Figure 1-2-19

## 1-2-3 Installing the expansion memory (option)

## Procedure

1. Turn off the main power switch. Caution: Do not insert or remove expansion memory while machine power is on.
Doing so may cause damage to the machine and the expansion memory.
2. Remove the memory cover.


Figure 1-2-20
3. Release the hook and then open the fan bracket.


Figure 1-2-21
4. Insert the expansion memory into the memory socket so that the notches on the memory align with the corresponding protrusions in the slot.
5. Close the fan bracket.
6. Refit the memory cover.
7. Print a status page to check the memory expansion (see page 1-3-62). If memory expansion has been properly performed, information on the installed memory is printed with the total memory capacity has been increased. Standard memory capacity 1024 MB.


Figure 1-2-22

## 1-2-4 Installing the memory card (option)

## <Procedure>

1. Turn off the main power switch. Caution: Do not insert or remove memory card while machine power is on. Doing so may cause damage to the machine and the memory card.
2. Remove the IF cover. (see page 1-5-3)
3. Remove two screws and then remove the option interface slot cover.
4. Install the memory card into the option interface slot.
5. Refit the option interface slot cover by two screws.
6. Refit the IF cover.


Figure 1-2-23

## 1-3-1 Maintenance mode

The machine is equipped with a maintenance function which can be used to maintain and service the machine.
(1) Executing a maintenance item


## (2) Maintenance modes item list

| Section | Item No. | Content of maintenance item | Initial setting |
| :---: | :---: | :---: | :---: |
| General | U000 | Outputting an own-status report | - |
|  | U002 | Setting the factory default data | - |
|  | U004 | Setting the machine number | - |
| Operation panel and support equipment | U201 | Initializing the touch panel | - |
|  | U203 | Checking DP operation | - |
|  | U222 | Setting the IC card type | Other |
| Mode setting | U250 | Setting the maintenance cycle | 200000 |
|  | U251 | Checking/clearing the maintenance count | 0 |
|  | U252 | Setting the destination | - |
|  | U253 | Switching between double and single counts | Double count |
|  | U260 | Selecting the timing for copy counting | Eject |
|  | U285 | Setting service status page | On |
|  | U332 | Setting the size conversion factor | 1.0 |
|  | U345 | Setting the value for maintenance due indication | 0 |
| Image processing | U410 | Adjusting the halftone automatically | - |
|  | U411 | Adjusting the scanner automatically | - |
|  | U425 | Setting the target | - |
| Fax | U600 | Initializing all data | - |
|  | U601 | Initializing permanent data | - |
|  | U603 | Setting user data 1 | DTMF |
|  | U604 | Setting user data 2 | $\begin{gathered} 2(120 \mathrm{~V}) \\ 1(220-240 \mathrm{~V}) \end{gathered}$ |
|  | U605 | Clearing data | - |
|  | U610 | Setting system 1 <br> Setting the number of lines to be ignored when receiving a fax at $100 \%$ magnification <br> Setting the number of lines to be ignored when receiving a fax in the auto reduction mode <br> Setting the number of lines to be ignored when receiving a fax (A4R/LetterR) in the auto reduction mode | $3$ |


| Section | Item No. | Content of maintenance item | Initial setting |
| :---: | :---: | :---: | :---: |
| Fax | U611 | Setting system 2 <br> Setting the number of adjustment lines for automatic reduction <br> Setting the number of adjustment lines for automatic reduction when A4 paper is set <br> Setting the number of adjustment lines for automatic reduction when letter size paper is set | $\begin{gathered} 7 \\ 22 \\ 26 \end{gathered}$ |
|  | U612 | Setting system 3 <br> Selecting if auto reduction in the auxiliary direction is to be performed <br> Setting the automatic printing of the protocol list Setting how trailing edge margins are detected | On <br> Off On |
|  | U620 | Setting the remote switching mode | One |
|  | U625 | Setting the transmission system 1 Setting the auto redialing interval <br> Setting the number of times of auto redialing | $\begin{gathered} 3(120 \mathrm{~V}) \\ 2(220-240 \mathrm{~V}) \\ 2(120 \mathrm{~V}) \\ 3(220-240 \mathrm{~V}) \end{gathered}$ |
|  | U630 | Setting communication control 1 <br> Setting the communication starting speed <br> Setting the reception speed <br> Setting the waiting period to prevent echo problems at the sender <br> Setting the waiting period to prevent echo problems at the receiver | $\begin{gathered} \text { 14400bps/V17 } \\ 14400 \mathrm{bps} \\ 300 \\ \\ 75 \end{gathered}$ |
|  | U631 | Setting communication control 2 <br> Setting ECM transmission <br> Setting ECM reception <br> Setting the frequency of the CED signal | $\begin{gathered} \text { On } \\ \text { On } \\ 2100 \end{gathered}$ |
|  | U632 | Setting communication control 3 <br> Setting the DIS signal to 4 bytes <br> Setting the CNG detection times in the fax/telephone auto select mode | $\begin{gathered} \text { Off } \\ \text { 2Time } \end{gathered}$ |
|  | U633 | Setting communication control 4 <br> Enabling/disabling V. 34 communication <br> Setting the number of times of DIS signal reception Setting the number of times of DIS signal reception Setting the reference for RTN signal output | On <br> On <br> Once <br> 15\% |
|  | U634 | Setting communication control 5 | 0 |
|  | U640 | Setting communication time 1 <br> Setting the one-shot detection time for remote switching <br> Setting the continuous detection time for remote switching | $\begin{gathered} 7 \\ 80 \end{gathered}$ |


| Section | Item No. | Content of maintenance item | Initial setting |
| :---: | :---: | :---: | :---: |
| Fax | U641 | Setting communication time 2 Setting the TO time-out time Setting the T1 time-out time Setting the T2 time-out time Setting the Ta time-out time Setting the Tb1 time-out time Setting the Tb2 time-out time Setting the Tc time-out time Setting the Td time-out time | 56 36 69 30 20 80 60 $9(120 \mathrm{~V})$ $6(220-240 \mathrm{~V})$ |
|  | U650 | Setting modem 1 <br> Setting the G3 transmission cable equalizer <br> Setting the G3 reception cable equalizer <br> Setting the modem detection level | $\begin{gathered} 0 \mathrm{~dB} \\ 0 \mathrm{~dB} \\ -43 \mathrm{dBm} \end{gathered}$ |
|  | U651 | Setting modem 2 <br> Modem output level <br> DTMF output level (main value) <br> DTMF output level (level difference) | $\begin{gathered} 9(120 \mathrm{~V}) \\ 10(220-240 \mathrm{~V}) \\ 5(120 \mathrm{~V}) \\ 10.5(220-240 \mathrm{~V}) \\ 2(120 \mathrm{~V}) \\ 2.5(220-240 \mathrm{~V}) \end{gathered}$ |
|  | U660 | Setting the NCU <br> Setting the connection to PBX/PSTN <br> Setting PSTN dial tone detection <br> Setting busy tone detection <br> Setting for a PBX <br> Setting the loop current detection before dialing | PSTN <br> On <br> On <br> Loop <br> On |
|  | U670 | Outputting lists | - |
|  | U695 | FAX function customize | On/Off |
|  | U699 | Setting the software switches | - |
| Others | U910 | Clearing the print coverage data | - |
|  | U917 | Setting backup data reading/writing | - |
|  | U920 | Checking the copy counts | - |
|  | U927 | Clearing the all copy counts and machine life counts (one time only) | - |
|  | U928 | Checking machine life counts | - |
|  | U977 | Data capture mode | - |
|  | U995 | Memory data Individual setting | - |

(3) Contents of the maintenance mode items

| Item No. | Description |
| :---: | :---: |
| U000 | Outputting an own-status report <br> Description <br> Outputs lists of the current settings of the maintenance items and paper jam and service call occurrences. Outputs the event log. Also sends output data to the USB memory. <br> Purpose <br> To check the current setting of the maintenance items, or paper jam or service call occurrences. Before initializing or replacing the backup RAM, output a list of the current settings of the maintenance items to reenter the settings after initialization or replacement. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be output. |
|  | Display Output list |
|  | Maintenance List of the current settings of the maintenance modes <br> Event Outputs the event log <br> All Outputs the all reports |
|  | 3. Press the start key. A list is output. <br> Method: Send to the USB memory <br> 1. Press the power key on the operation panel, and after verifying the main power indicator has gone off, switch off the main power switch. <br> 2. Insert USB memory in USB memory slot. <br> 3. Turn the main power switch on. <br> 4. Enter the maintenance item. <br> 5. Press the start key. <br> 6. Select the item to be send. <br> 7. Select [Text] or [HTML]. |
|  | Display Output list |
|  | Print Outputs the report <br> USB (Text) Sends output data to the USB memory (text type) <br> USB (HTML) Sends output data to the USB memory (HTML type) |
|  | 8. Press the start key. <br> Output will be sent to the USB memory. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



Figure 1-3-1

| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U000 | Detail of event log |  |  |  |  |
|  | No. | Items | Description |  |  |
|  | (1) | System version |  |  |  |
|  | (2) | System date |  |  |  |
|  | (3) | Engine soft version |  |  |  |
|  | (4) | Engine boot version |  |  |  |
|  | (5) | Operation panel mask version |  |  |  |
|  | (6) | Machine serial number |  |  |  |
|  | (7) | Paper Jam Log | \# | Count. | Event |
|  |  |  | Remembers 1 to 16 of occurrence. If the occurrence of the previous paper jam is less than 16 , all of the paper jams are logged. When the occurrence excesseds 16 , the oldest occurrence is removed. | The total page count at the time of the paper jam. | Log code (hexadecimal, 5 categories) <br> (a) Cause of a paper jam <br> (b) Paper source <br> (c) Paper size <br> (d) Paper type <br> (e) Paper eject |
|  |  |  | (a) Cause of paper jam (Hexadecimal) |  |  |
|  |  |  | Refer to P.1-4-1 for paper jam location <br> 0100: Controller sequence error <br> 0105: Registration sensor not detected <br> 0106: Controller sequence error <br> 0110: Inner tray open <br> 0111: Rear cover open <br> 0112: Front cover open <br> 0113: MP tray open <br> 0120: Controller sequence error <br> 0121: Controller sequence error <br> 0211: Rear cover open (paper feeder 1) <br> 0212: Rear cover open (paper feeder 2) <br> 0501: No paper feed from cassette 1 <br> 0502: No paper feed from cassette 2 <br> 0503: No paper feed from cassette 3 <br> 0508: No paper feed from duplex section <br> 0509: No paper feed from MP tray <br> 0511: Multiple sheets in cassette 1 <br> 0512: Multiple sheets in cassette 2 <br> 0513: Multiple sheets in cassette 3 <br> 0518: Multiple sheets in duplex section <br> 0519: Multiple sheets in MP tray <br> 1020: MP paper conveying sensor is turned ON <br> 1403: PF feed sensor 1 does not turn ON <br> 1413: PF feed sensor 1 does not turn OFF <br> 1420: PF feed sensor 1 is turned ON <br> 1620: PF feed sensor 2 is turned ON |  |  |


| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U000 |  |  |  |  |  |
|  | No. | Items | Description |  |  |
|  | (7) <br> cont. | Paper Jam Log | 4002: Registration sensor does not turn ON (Paper feeder 1) <br> 4003: Registration sensor does not turn ON (Paper feeder 2) <br> 4009: Registration sensor does not turn ON (MP tray) <br> 4012: Registration sensor does not turn OFF (Paper feeder 1) <br> 4013: Registration sensor does not turn OFF (Paper feeder 2) <br> 4019: Registration sensor does not turn OFF (MP tray) <br> 4020: Registration sensor is turned ON <br> 4201: Eject sensor does not turn ON (Cassette) <br> 4202: Eject sensor does not turn ON (Paper feeder 1) <br> 4203: Eject sensor does not turn ON (Paper feeder 2) <br> 4208: Eject sensor does not turn ON (Duplex) <br> 4209: Eject sensor does not turn ON (MP tray) <br> 4211: Eject sensor does not turn OFF (Cassette) <br> 4212: Eject sensor does not turn OFF (Paper feeder 1) <br> 4213: Eject sensor does not turn OFF (Paper feeder 2) <br> 4218: Eject sensor does not turn OFF (Duplex) <br> 4219: Eject sensor does not turn OFF (MP tray) <br> 4220: Eject sensor is turned ON <br> 9010: DP top cover open <br> 9400: No original feed <br> 9401: An original jam in the original switchback section 2 <br> 9410: An original jam in the original conveying section <br> 9411: An original jam in the original switchback section 1 |  |  |
|  |  |  | (b) Detail of paper source (Hexadecimal) |  |  |
|  |  |  | 00: MP tray <br> 01: Cassette 1 <br> 02: Cassette 2 (paper feeder 1) <br> 03: Cassette 3 (paper feeder 2) <br> 04 to 09: Reserved |  |  |
|  |  |  | (c) Detail of paper size (Hexadecimal) |  |  |
|  |  |  | 00: (Not specified) 01: Monarch 02: Business 03: International DL 04: International C5 05: Executive 06: Letter-R 86: Letter-E 07: Legal 08: A4R 88: A4E 09: B5R 89: B5E 0A: A3 | 0B: B4 <br> 0C: Ledger <br> 0D: A5R <br> 0E: A6 <br> 0F: B6 <br> 10: Commercial \#9 <br> 11: Commercial \#6 <br> 12: ISO B5 <br> 13: Custom size <br> 1E: C4 <br> 1F: Postcard <br> 20: Reply-paid postcard <br> 21: Oficio II | 22: Special 1 <br> 23: Special 2 <br> 24: A3 wide <br> 25: Ledger wide <br> 26: Full bleed paper ( $12 \times 8$ ) <br> 27: 8K <br> 28: 16K-R <br> A8: 16K-E <br> 32: Statement-R <br> B2: Statement-E <br> 33: Folio <br> 34: Western type 2 <br> 35: Western type 4 |


| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $4000{ }^{\text {U }}$ |  |  |  |  |  |
|  |  |  |  |  |  |
|  | (7) cont. | Paper Jam Log | (d) Detail of paper type (Hexadecimal) |  |  |
|  |  |  | 01: Plain <br> 02: Transparency <br> 03: Preprinted <br> 04: Labels <br> 05: Bond <br> 06: Recycled <br> 07: Vellum <br> 08: Rough <br> 09: Letterhead | 0A: Color OB: Prepunched 0C: Envelope 0D: Cardstock 0E: Coated 0F: 2nd side 10: Media 16 11: High quality | 15: Custom 1 <br> 16: Custom 2 <br> 17: Custom 3 <br> 18: Custom 4 <br> 19: Custom 5 <br> 1A: Custom 6 <br> 1B: Custom 7 <br> 1C: Custom 8 |
|  |  |  | (e) Detail of paper eject location (Hexadecimal) |  |  |
|  |  |  | 01: Face down (FD) |  |  |
|  | (8) | Service Call Log | \# | Count. | Service Code |
|  |  |  | Remembers 1 to 8 of occurrence of self diagnostics error. If the occurrence of the previous diagnostics error is less than 8 , all of the diagnostics errors are logged. | The total page count at the time of the self diagnostics error. | Self diagnostic error code (See page 1-4-5) <br> Example: <br> 01.6000 <br> 01: Self diagnostic error 6000: Self diagnostic error code number |
|  | (9) | Maintenance Log | \# | Count. | Item |
|  |  |  | Remembers 1 to 8 of occurrence of replacement. If the occurrence of the previous replacement of toner container is less than 8, all of the occurrences of replacement are logged | The total page count at the time of the replacement of the toner container. | Code of maintenance replacing item <br> (1 byte, 2 categories) <br> First byte (Replacing item) <br> 01: Toner container <br> Second byte <br> (Type of replacing item) <br> 00: Black <br> 01: Cyan <br> 02: Magenta <br> 03: Yellow <br> First byte (Replacing item) <br> 02: Maintenance kit <br> Second byte <br> (Type of replacing item) <br> 01: MK-590/592/594 |


| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  | (10) | Unknown Toner Log | \# | Count. | Item |
|  |  |  | Remembers 1 to 5 of occurrence of unknown toner detection. If the occurrence of the previous unknown toner detection is less than 5 , all of the unknown toner detection are logged. | The total page count at the time of the toner empty error with using an unknown toner container. | Unknown toner log code <br> (1 byte, 2 categories) <br> First byte <br> 01: Toner container <br> (Fixed) <br> Second byte <br> 00: Black <br> 01: Cyan <br> 02: Magenta <br> 03: Yellow |
|  | (11) | Counter Log | (f) Paper jam | (g) Self diagnostic error | (h) Maintenance item replacing |
|  |  | Comprised of three log counters including paper jams, self diagnostics errors, and replacement of the toner container. | Indicates the log counter of paper jams depending on location. <br> Refer to Paper Jam Log. <br> All instances including those are not occurred are displayed. | Indicates the log counter of self diagnostics errors depending on cause. <br> (See page 1-4-5) <br> Example: <br> C6000: 4 <br> Self diagnostics error 6000 has happened four times. | Indicates the log counter depending on the maintenance item for maintenance. <br> T: Toner container 00: Black <br> 01: Cyan <br> 02: Magenta <br> 03: Yellow <br> M: Maintenance kit <br> 01: MK-590/592/594 <br> Example: <br> T00: 1 <br> The toner container has been replaced once. |


| Item No. | Description |
| :---: | :---: |
| U002 | Setting the factory default data <br> Description <br> Restores the machine conditions to the factory default settings. <br> Purpose <br> To move the image scanner unit to the home position. <br> Method <br> 1. Press the start key. <br> 2. Select [Mode1(AII)]. <br> 3. Press the start key. <br> The imege scanner unit returns to the home position. <br> 4. Turn the main power switch off and on. <br> * : An error code is displayed in case of an initialization error. <br> When errors occurred, turn main power switch off then on, and execute initialization using maintenance item U002. <br> Error codes |
|  | Codes Description <br> 0001 Controller error <br> 0020 Engine error <br> 0040 Scanner error |
| U004 | Setting the machine number <br> Description <br> Sets or displays the machine number. <br> Purpose <br> To check or set the machine number. <br> Method <br> 1. Press the start key. <br> If the machine serial number of engine PWB matches with that of main PWB <br> If the machine serial number of engine PWB does not match with that of main PWB <br> Setting <br> Carry out if the machine serial number does not match. <br> 1. Press [Execute]. <br> 2. Press the start key. Writing of serial No. starts. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U021 | Memory initializing <br> Description <br> Initializes all settings, except those pertinent to the type of machine, namely each counter, service call history and mode setting. Also initializes backup RAM according to region specification selected in maintenance item U252 Setting the destination. <br> Refer to *1 of the maintenance mode item list about the item initialized. <br> Purpose <br> To return the machine settings to their factory default. <br> Method <br> 1. Press the start key. <br> 2. Press [Execute] on the touch panel. <br> 3. Press the start key. All data other than that for adjustments due to variations between machines is initialized based on the destination setting. <br> 4. Turn the main power switch off and on. <br> For errors occurred, turn main power switch off then on, and execute initialization. <br> Error codes |
|  | Codes Description <br> 01 Configuration initialization error <br> 02 Counter initialization error <br> 20 Engine initialization error <br> 40 Scanner initialization error |


| U201 | Initializing the touch panel <br> Description <br> Automatically correct the positions of the X- and Y-axes of the touch panel. <br> Purpose <br> To automatically correct the display positions on the touch panel after it is replaced. <br> Method <br> 1. Press the start key. <br> 2. Select the [Initialize] or [Check]. <br>  <br> Display <br> Initialize <br> Check <br> Method: Initialize <br> 1. Press the start key. <br> 2. Press the center of the + keys. Be sure to press three + keys displayed in order. <br> The touch panel is adjusted automatically. <br> 3. Press the indicated three + keys, and then check the display. <br> 4. Press the stop key. The screen for selecting a maintenance item No. is displayed. <br> Method: Check <br> 1. Press the start key. <br> 2. Press the indicated three + keys, and then check the display. <br> When adjusting the display, press [INITIALIZE] to execute the adjustment automatically. <br> 3. Press the stop key. The screen for selecting a maintenance item No. is displayed. <br> Completion on the panel automatically. <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| :---: | :--- | :--- |


| Item No. | Description |
| :---: | :---: |
| U203 | Checking DP operation <br> Description <br> Simulates the original conveying operation separately in the DP. <br> Purpose <br> To check the DP operation. <br> Method <br> 1. Press the start key. <br> 2. Place an original in the DP if running this simulation with paper. <br> 3. Select the speed to be operated. |
|  | Display Description <br> Normal Speed Normal reading $(600 \mathrm{dpi})$ <br> High Speed High-speed reading |
|  | 4. Press the start key. <br> 5. Select the item to be operated. |
|  | Display Description |
|  | CCD ADP (Non-P) Without paper, single-sided original of CCD <br> (continuous operation) <br> CCD ADP With paper, single-sided original of CCD <br> CCD RADP (Non-P) Without paper, double-sided original of CCD <br> (continuous operation) <br> CCD RADP With paper, double-sided original of CCD |
|  | 6. Press the start key. The operation starts. <br> 7. To stop continuous operation, press the stop key. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



Item No. Description

| Item No. | Description |
| :---: | :--- | :--- | :--- |
| U250 | Setting the maintenance cycle <br> Description <br> Displays, clears and changes the maintenance cycle. <br> Purpose <br> To check and change the maintenance cycle. <br> Method <br> 1. Press the start key. The currently set maintenance cycle is displayed. <br> Setting <br> 1. Select [M.Cnt A]. <br> 2. Change the setting using the cursor left/right keys or numeric keys. <br> Description <br> Maintenance cycle <br> 3. Press the start key. The value is set. <br> Clearing <br> 1. Select [Clear]. <br> 2. Press the start key. The count is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



| Item No. | Description |
| :---: | :---: |
| U252 | Setting the destination <br> Description <br> Switches the operations and screens of the machine according to the destination. <br> Purpose <br> To be executed after initializing the backup RAM, in order to return the setting to the value before replacement or initialization. <br> Setting <br> 1. Press the start key. <br> 2. Select the destination. |
|  | Display $\quad$ Description |
|  | Inch Inch (North America) specifications <br> Europe Metric Metric (Europe) specifications <br> Asia Pacific Metric (Asia Pacific) specifications <br> Australia Australia specifications <br> China China specifications <br> Korea Korea specifications |
|  | 3. Press the start key. <br> 4. Turn the main power switch off and on. <br> Supplement <br> The specified initial settings are provided according to the destinations in the maintenance items below. To change the initial settings in those items, be sure to run maintenance item U021 after changing the destination. |


| Item No. | Description |
| :---: | :---: |
| U253 | Switching between double and single counts <br> Description <br> Switches the count system for the total counter and other counters. <br> Purpose <br> Used to select, according to the preference of the user (copy service provider), if folio size paper is to be counted as one sheet (single count) or two sheets (double count). <br> Setting <br> 1. Press the start key. <br> 2. Select the item to set. <br> 3. Press the start key. <br> 4. Select the count system using the cursor up/down keys. <br> * : Initial setting: DBL Count(Folio) <br> 5. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U260 | Selecting the timing for copy counting <br> Description <br> Changes the copy count timing for the total counter and other counters. <br> Purpose <br> To be set according to user request. <br> Setting <br> 1. Press the start key. <br> 2. Select the copy count timing. <br> * : Initial setting: Eject <br> 3. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U285 | Setting service status page <br> Description <br> Determines displaying the print coverage report on reporting. <br> Purpose <br> According to user request, changes the setting. <br> Setting <br> 1. Press the start key. <br> 2. Select On or Off. <br> *: Initial setting: On <br> 3. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U332 | Setting the size conversion factor <br> Description <br> Sets the coefficient of nonstandard sizes in relation to the A4/Letter size. The coefficient set here is used to convert the black ratio in relation to the A4/Letter size and to display the result in user simulation. <br> Purpose <br> To set the coefficient for converting the black ratio for nonstandard sizes in relation to the A4/Letter size. <br> Setting <br> 1. Press the start key. <br> 2. Change the setting using the cursor left/right keys or numeric keys. <br> 3. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |  |  |
| :---: | :---: | :---: | :---: |
| U345 | Description <br> Sets when to display a message notifying that the time for maintenance is about to be reached, by setting the number of copies that can be made before the current maintenance cycle ends. When the difference between the number of copies of the maintenance cycle and that of the maintenance count reaches the set value, the message is displayed. <br> Purpose <br> To change the time for maintenance due indication. <br> Setting <br> 1. Press the start key. <br> 2. Select [Cnt]. <br> 3. Change the setting using the cursor left/right keys. |  |  |
|  | Description | Setting range | Initial setting |
|  | Time for maintenance due indication (Remaining number of copies that can be made before the current maintenance cycle ends) | $0 \text { to } 9999$ | $0$ |
|  | 4. Press the start key. The value is set. <br> Clearing <br> 1. Select [Clear]. <br> 2. Press the start key. The value is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |




| Item No. |  | Description |
| :---: | :---: | :---: |
| U411 | Error Codes |  |
|  | Codes | Description |
|  | 01 | Black band detection error (scanner leading edge registration) |
|  | 02 | Black band detection error (scanner center line) |
|  | 03 | Black band detection error (scanner main scanning direction magnification) |
|  | 04 | Black band is not detected (scanner leading edge registration) |
|  | 05 | Black band is not detected (scanner center line) |
|  | 06 | Black band is not detected (scanner main scanning direction magnification) |
|  | 07 | Black band is not detected (scanner auxiliary scanning direction magnification) |
|  | 08 | Black band is not detected <br> (DP main scanning direction magnification far end) |
|  | 09 | Black band is not detected <br> (DP main scanning direction magnification near end) |
|  | 0a | Black band is not detected <br> (DP auxiliary scanning direction magnification leading edge) |
|  | 0b | Black band is not detected <br> (DP auxiliary scanning direction magnification leading edge original check) |
|  | Oc | Black band is not detected (DP auxiliary scanning direction trailing edge) |
|  | Od | Black band is not detected (DP auxiliary scanning direction trailing edge 2) |
|  | 0 e | DMA time out |
|  | Of | Auxiliary scanning direction magnification error |
|  | 10 | Auxiliary scanning direction leading edge detection error |
|  | 11 | Auxiliary scanning direction trailing edge detection error |
|  | 12 | Auxiliary scanning direction skew 1.5 error |
|  | 13 | Maintenance request error |
|  | 14 | Main scanning direction center line error |
|  | 15 | Main scanning direction skew 1.5 error |
|  | 16 | Main scanning direction magnification error |
|  | 17 | Service call error |
|  | 18 | DP paper misfeed error |
|  | 19 | PWB replacement error |
|  | 1 a | Original error |
|  | Completion Press the stop | ky. The screen for selecting a maintenance item is displayed. |




Figure 1-3-2

## Completion

Press the stop key. The screen for selecting a maintenance item No. is displayed.

| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U600 | Initializing all data <br> Description <br> Initializes software switches and all data in the backup data on the FAX control PWB, according to the destination and OEM. <br> Executes the check of the file system, when abnormality of the file system is detected, initializes the file system, communication past record and register setting contents. <br> Purpose <br> To initialize the FAX control PWB. <br> Method <br> 1. Press the start key. <br> 2. Select [Execute]. The screen for entering the destination code and OEM code is displayed. <br> 3. Select [Country Code] and enter a destination code using the numeric keys (refer to the destination code list on following for the destination code). <br> 4. Press the start key. <br> There is no operation necessary on this screen. <br> The destination code and the OEM code are displayed with the values currently set. <br> 5. Press the start key. Data initialization starts. To cancel data initialization, press the stop key. <br> 6. After data initialization, the entered destination, OEM codes and ROM version are displayed. A ROM version displays three kinds, application, boot, and IPL. <br> Destination code list |  |  |  |
|  | Code | Destination | Code | Destination |
|  | 000 009 038 080 084 088 097 108 126 136 137 152 156 159 169 181 242 243 | Japan <br> Australia <br> China <br> Hong Kong <br> Indonesia <br> Israel <br> Korea <br> Malaysia <br> New Zealand <br> Peru <br> Philippines <br> Middle East <br> Singapore <br> South Africa <br> Thailand <br> U.S.A. <br> South America <br> Saudi Arabia | 253 | CTR21 (European nations) <br> Italy <br> Germany <br> Spain <br> U.K. <br> Netherlands <br> Sweden <br> France <br> Austria <br> Switzerland <br> Belgium <br> Denmark <br> Finland <br> Portugal <br> Ireland <br> Norway <br> Taiwan |



| Item No. | Description |
| :---: | :---: |
| U604 | Setting user data 2 <br> Description <br> Makes user settings to enable the use of the machine as a fax. <br> Purpose <br> Use this if the user wishes to adjust the number of rings that occur before the unit switches into fax receiving mode when fax/telephone auto-select is enabled. <br> Method <br> 1. Press the start key. <br> 2. Change the setting using the cursor left/right keys or numeric keys. <br> *: If you set this to 0 , the unit will start fax reception without any ringing. <br> 3. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U605 | Clearing data <br> Description <br> Initializes data related to the fax transmission such as transmission history. <br> Purpose <br> To clear the transmission history. <br> Method <br> 1. Press the start key. <br> 2. Select [Comm REC]. <br> 3. Press the start key. Initialization processing starts. When processing is finished, [Completed] is displayed. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U610 | Setting system 1 <br> Description <br> Makes settings for fax reception regarding automatic printing of the protocol list. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set. | sizes of | x paper a | eived images and |
|  | Display ${ }^{\text {a }}$ ( Descriptio |  |  |  |
|  | Cut Line:100\% Sets the nu <br> $100 \%$ magn <br> Cut Line:Auto <br> Cut Line:A4 <br> Sets the nu <br> the auto red <br> Sets the nu  <br> (A4R/Letter $)$  | er of lines ation. <br> er of lines tion mode er of lines in the aut | ignored <br> ignored <br> ignored uction mo | receiving a fax at receiving a fax in receiving a fax |
|  | Setting the number of lines to be ignored when receiving a fax at $100 \%$ magnification Sets the maximum number of lines to be ignored if the received data volume exceeds the recording capacity when recording the data at $100 \%$ magnification. If the number of excess lines is below the setting, those lines are ignored. If over the setting, they are recorded on the next page. <br> 1. Change the setting using the cursor left/right keys or numeric keys. |  |  |  |
|  | Description | Setting range | Initial setting | Change in value per step |
|  | Number of lines to be ignored when receiving at 100\% | 0 to 22 | 3 | 16 lines |
|  | Setting the number of lines to be ignored when receiving a fax in the auto reduction mode Sets the maximum number of lines to be ignored if the received data volume exceeds the recording capacity when the data is recorded in the auto reduction mode. If the number of excess lines is below the setting, those lines are ignored. If over the setting, the entire data on a page is further reduced so that it can be recorded on the same page. <br> 1. Change the setting using the cursor left/right keys or numeric keys. |  |  |  |
|  | Description | Setting range | Initial setting | Change in value per step |
|  | Number of lines to be ignored when receiving in the auto reduction mode | 0 to 22 | 0 | 16 lines |
|  | *: Increase the setting if a page received in the reduction mode is over-reduced and too much trailing edge margin is left. Decrease it if the received image does not include all transmitted data. <br> 2. Press the start key. The value is set. |  |  |  |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U610 | Setting the number of lines to be ignored when receiving a fax (A4R/LetterR) in the auto reduction mode <br> Sets the maximum number of lines to be ignored if the received data volume exceeds the recording capacity when the data is recorded in the auto reduction mode onto A4R or LetterR paper under the conditions below. <br> If the number of excess lines is below the setting, those lines are ignored. If over the setting, the entire data on a page is further reduced so that it can be recorded on the same page. <br> 1. Change the setting using the cursor left/right keys or numeric keys. |  |  |  |
|  | Description | Setting range | Initial setting | Change in value per step |
|  | Number of lines to be ignored when receiving a fax (A4R, letter) in the auto reduction mode | $0 \text { to } 22$ | $0$ | 16 lines |
|  | *: Increase the setting if a page received in the reduction mode is over-reduced and too much trailing edge margin is left. Decrease it if the received image does not include all transmitted data. <br> 2. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |


| Item No. | Description |  |  |
| :---: | :---: | :---: | :---: |
| U611 | Setting system 2 <br> Description <br> Sets the number of adjustment lines for automatic reductio <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set. |  |  |
|  | Display $\quad$ Description |  |  |
|  | Adj Lines Sets the number of adjustm <br> Sets the number of adjustm <br> Ahen A4 paper is set. <br> Adj Lines(LT) Sets the number of adjustm <br> when letter size paper is se | ent lines for aut ent lines for aut ent lines for aut t. | natic reduction. matic reduction <br> matic reduction |
|  | Setting the number of adjustment lines for automatic reduction Sets the number of adjustment lines for automatic reduction. <br> 1. Change the setting using the cursor left/right keys or numeric keys. |  |  |
|  | Description | Setting range | Initial setting |
|  | Number of adjustment lines for automatic reduction | 0 to 22 | 7 |
|  | 2. Press the start key. The value is set. <br> Setting the number of adjustment lines for automatic reduction when A4 paper is set Sets the number of adjustment lines for automatic reduction when A4 paper is set. <br> 1. Change the setting using the cursor left/right keys or numeric keys. |  |  |
|  | Description | Setting range | Initial setting |
|  | Number of adjustment lines for automatic reduction when A4 paper is set | 0 to 22 | 22 |
|  | 2. Press the start key. The value is set. <br> Setting the number of adjustment lines for automatic reduction when letter size paper set <br> Sets the number of adjustment lines for automatic reduction when letter size paper is set. <br> 1. Change the setting using the cursor left/right keys or numeric keys. |  |  |
|  | Description | Setting range | Initial setting |
|  | Number of adjustment lines for automatic reduction when letter size paper is set | 0 to 26 | 26 |
|  | 2. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |


| Item No. |  | Description |
| :---: | :---: | :---: |
| U612 | Setting system 3 <br> Description Makes settings for fax list. This determines h while printing a receiv <br> Method <br> 1. Press the start key <br> 2. Select the item to | ission regarding operation and automatic printing of the protocol ng edge margin is detected (to prevent image from being mutilated) |
|  | Display | Description |
|  | Auto Reduction <br> Protocol List <br> Detect Trail | Selects if auto reduction in the auxiliary direction is to be performed. <br> Sets the automatic printing of the protocol list. <br> Sets how trailing edge margins are detected |
|  | Selecting if auto reduction in the auxiliary direction is to be performed Sets whether to receive a long document by automatically reducing it in the auxiliary direction or at $100 \%$ magnification. <br> 1. Select the setting using the cursor left/right keys. |  |
|  | Display | Description |
|  | On <br> Off | Auto reduction is performed if the received document is longer than the fax paper. <br> Auto reduction is not performed. |
|  | * : Initial setting: On <br> 2. Press the start key. The setting is set. <br> Setting the automatic printing of the protocol list Sets if the protocol list is automatically printed out. <br> 1. Select the setting using the cursor left/right keys. |  |
|  | Display | Description |
|  | On <br> Err <br> Off | The protocol list is automatically printed out after communication. <br> The protocol list is automatically printed out after communication only if a communication error occurs. <br> The protocol list is not printed out automatically. |
|  | * : Initial setting: Off <br> 2. Press the start key. The setting is set. |  |


| Item No. | Description |
| :---: | :---: |
| U612 | Setting how trailing edge margins are detected <br> This determines whether trailing edge margin is detected (to prevent image from being mutilated) while printing a received Fax. <br> 1. Select On or Off using the cursor leff/right keys. <br> *: Initial setting: On <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U620 | Setting the remote switching mode <br> Description <br> Sets the signal detection method for remote switching. Be sure to change the setting according to the type of telephone connected to the machine. <br> Setting <br> 1. Press the start key. <br> 2. Select [Remort Mode] and press the start key. <br> 3. Select the mode. <br> * : Initial setting: One <br> 4. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U625 | Description <br> Makes settings for the auto redialing interval and the number of times of auto redialing. <br> Purpose <br> Change the setting to prevent the following problems: fax transmission is not possible due to too short redial interval, or fax transmission takes too much time to complete due to too long redial interval. |  |  |  |
|  | Display <br> Interval <br> Times | Descri <br> Setting <br> Setting | dialing interval $r$ of times of aut | dialing |
|  | Setting the auto redialing interval <br> 1. Change the setting using the cursor left/right keys. |  |  |  |
|  | Description |  | Setting range | Initial setting |
|  | Redialing interval |  | 1 to 9 (min.) | $3(120 \mathrm{~V}) / 2(220-240 \mathrm{~V})$ |
|  | 2. Press the start key. The value is set. <br> Setting the number of times of auto redialing <br> 1. Change the setting using the cursor left/right keys or numeric keys. |  |  |  |
|  | Description |  | Setting range | Initial setting |
|  | Number of redialing |  | 0 to 15 | $2(120 \mathrm{~V}) / 3$ (220-240 V) |
|  | 2. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |


| Item No. | Description |
| :---: | :---: |
| U630 | Setting communication control 1 <br> Description <br> Makes settings for fax transmission regarding the communication. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set. |
|  | Display ${ }^{\text {a }}$ Description |
|  | TX Speed Sets the communication starting speed. <br> RX Speed Sets the reception speed. <br> TX Echo Sets the waiting period to prevent echo problems at the <br> sender. <br> Sets the waiting period to prevent echo problems at the <br> receiver. |
|  | Setting the communication starting speed <br> Sets the initial communication speed when starting transmission. When the destination unit has V. 34 capability, V. 34 is selected for transmission, regardless of this setting. <br> 1. Select the setting. |
|  | Display $\quad$ Description |
|  | $14400 \mathrm{bps} / \mathrm{V} 17$ V.17, 14400 bps <br> $9600 \mathrm{bps} / \mathrm{V} 29$ V.17, 9600 bps <br> $4800 \mathrm{bps} / \mathrm{V} 27$ ter V.27ter, 4800 bps <br> $2400 \mathrm{bps} / \mathrm{V} 27 \mathrm{ter}$ V.27ter, 2400 bps |
|  | * : Initial setting: 14400bps/V17 <br> 2. Press the start key. The setting is set. <br> Setting the reception speed <br> Sets the reception speed that the sender is informed of using the DIS or NSF signal. When the destination unit has V .34 capability, V .34 is selected, regardless of the setting. <br> 1. Select the setting. |
|  | Display $\quad$ Description |
|  | 14400bps V.17, V.33, V.29, V.27ter <br> 9600bps V.29, V.27ter <br> 4800bps V.27ter <br> 2400bps V.27ter (fallback only) |
|  | *: Initial setting: 14400bps <br> 2. Press the start key. The setting is set. |


| Item No. | Description |
| :---: | :---: |
| U630 | Setting the waiting period to prevent echo problems at the sender Sets the period before a DCS signal is sent after a DIS signal is received. Used when problems occur due to echoes at the sender. <br> 1. Select the setting. |
|  | Display ${ }^{\text {a }}$ \| Description |
|  | 500 Sends a DCS 500 ms after receiving a DIS. <br> 300 Sends a DCS 300 ms after receiving a DIS. |
|  | * : Initial setting: 300 <br> 2. Press the start key. The setting is set. <br> Setting the waiting period to prevent echo problems at the receiver <br> Sets the period before an NSF, CSI or DIS signal is sent after a CED signal is received. Used when problems occur due to echoes at the receiver. <br> 1. Select the setting. |
|  | Display Description |
|  | 500 Sends an NSF, CSI or DIS 500 ms after receiving a CED. <br> 75 Sends an NSF, CSI or DIS 75 ms after receiving a CED. |
|  | * : Initial setting: 75 <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U631 | Setting communication control 2 <br> Description <br> Makes settings regarding fax transmission. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set. |
|  | Display $\quad$ Description |
|  | ECM TX Sets ECM transmission. <br> ECM RX Sets ECM reception. <br> CED Freq Sets the frequency of the CED signal. |
|  | Setting ECM transmission <br> To be set to Off when reduction of transmission costs is of higher priority than image quality. This should not be set to Off when connecting to the IP (Internet Protocol) telephone line. <br> 1. Select the setting. |
|  | Display $\quad$ Description |
|  | On <br> Off |
|  | * : Initial setting: On <br> 2. Press the start key. The setting is set. <br> Setting ECM reception <br> To be set to Off when reduction of transmission costs is of higher priority than image quality. This should not be set to Off when connecting to the IP (Internet Protocol) telephone line. <br> 1. Select the setting. |
|  | Display $\quad$ Description |
|  | On ECM reception is enabled. <br> Off  |
|  | *: Initial setting: On <br> 2. Press the start key. The setting is set. <br> Setting the frequency of the CED signal <br> Sets the frequency of the CED signal. Used as one of the measures to improve transmission performance for international communications. <br> 1. Select the setting. |
|  | Display ${ }^{\text {a }}$ ( Description |
|  | 2100 2100 Hz <br> 1100 1100 Hz |
|  | *: Initial setting: 2100 <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |




| Item No. | Description |
| :---: | :---: |
| U633 | Setting the number of times of DIS signal reception <br> Sets the number of times to receive the DIS signal to once or twice. Used as one of the correction measures for transmission errors and other problems. <br> 1. Select the setting. <br> *: Initial setting: Once <br> 2. Press the start key. The setting is set. <br> Setting the reference for RTN signal output <br> Sets the error line rate as the reference for RTN signal output. If transmission errors occur frequently due to the quality of the line, they can be reduced by lowering this setting. <br> 1. Select the setting. <br> *: Initial setting: 15\% <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U634 | Setting communication control 5 <br> Description <br> Sets the maximum number of error bytes judged acceptable when receiving a TCF signal. Used as a measure to ease transmission conditions if transmission errors occur. <br> Setting <br> 1. Press the start key. <br> 2. Change the setting using the cursor left/right keys or numeric keys. <br> 3. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U641 | Setting communication time 2 <br> Description <br> Sets the time-out time for fax transmission. <br> Purpose <br> To improve transmission performance for international communications mainly. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set. |  |  |  |
|  | Display | Description |  |  |
|  | TO Time Out T1 Time Out T2 Time Out Ta Time Out Tb1 Time Out Tb2 Time Out Tc Time Out Td Time Out | Sets the T0 tim Sets the T1 tim Sets the T2 tim Sets the Ta tim Sets the Tb1 ti Sets the Tb2 ti Sets the Tc tim Sets the Td tim |  |  |
|  | Setting the TO time-out time <br> Sets the time before detecting a CED or DIS signal after a dialing signal is sent. Depending on the quality of the exchange, or when the auto select function is selected at the destination unit, a line can be disconnected. Change the setting to prevent this problem. <br> 1. Change the setting using the cursor left/right keys. |  |  |  |
|  | Description |  | Setting range | Initial setting |
|  | T0 time-out time |  | 30 to 90 s | 56 |
|  | Setting the T1 time-out time <br> Sets the time before receiving the correct signal after call reception. No change is necessary for this maintenance item. <br> 1. Change the setting using the cursor left/right keys. |  |  |  |
|  | Description |  | Setting range | Initial setting |
|  | T1 time-out time |  | 30 to 90 s | 36 |
|  | 2. Press the start key. The value is set. |  |  |  |




| Item No. | Description |
| :---: | :---: |
| U650 | Setting modem 1 <br> Description <br> Sets the G3 cable equalizer. Sets the modem detection level. <br> Purpose <br> Perform the following adjustment to make the equalizer compatible with the line characteristics. To improve the transmission performance when a low quality line is used. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set. |
|  | Display Description |
|  | Reg G3 TX Eqr Sets the G3 transmission cable equalizer. <br> Reg G3 RX Eqr Sets the G3 reception cable equalizer. <br> RX Mdm Level Sets the modem detection level. |
|  | Setting the G3 transmission cable equalizer <br> 1. Select [0dB], [4dB], [8dB] or [12dB]. *: Initial setting: OdB <br> 2. Press the start key. The setting is set. <br> Setting the G3 reception cable equalizer <br> 1. Select [0dB], [4dB], [8dB] or [12dB]. * : Initial setting: OdB <br> 2. Press the start key. The setting is set. <br> Setting the modem detection level <br> 1. Select [-33dBm], [-38dBm], [-43dBm] or [-48dBm]. *: Initial setting: -43dBm <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U651 | Setting modem 2 <br> Description <br> Sets the modem output level. <br> Sets the DTMF output level of a push-button dial telephone. <br> Purpose <br> Used if problems occur when sending a signal with a push-button dial telephone. <br> Setting <br> 1. Press the start key. <br> 2. Select the item to be set. <br> 3. Change the setting using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | Sgl LV Mdm <br> DTMF LV(C) <br> DTMF LV(D) | Modem output level <br> DTMF output level (main value) <br> DTMF output level (level difference) | 1 to 15 <br> 0 to 15.0 <br> 0 to 5.5 | $\begin{aligned} & 9(120 \mathrm{~V}) \\ & 10(220-240 \mathrm{~V}) \\ & 5(120 \mathrm{~V}) \\ & 10.5(220-240 \mathrm{~V}) \\ & 2(120 \mathrm{~V}) \\ & 2.5(220-240 \mathrm{~V}) \end{aligned}$ |
|  | 4. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |


| Item No. | Description |
| :---: | :---: |
| U660 | Setting the NCU <br> Description <br> Makes setting regarding the network control unit (NCU). <br> Purpose <br> To be executed as required. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set. |
|  | Display ${ }^{\text {a }}$ Description |
|  | Exchange Sets the connection to PBX/PSTN. <br> Dial Tone Sets PSTN dial tone detection. <br> Busy Tone Sets busy tone detection. <br> PBX Setting Setting for a PBX. <br> DC Loop Sets the loop current detection before dialing. |
|  | Setting the connection to PBX/PSTN <br> Selects if a fax is to be connected to either a PBX or public switched telephone network. 1. Select the setting. |
|  | Display $\quad$ Description |
|  | PSTN Connected to the public switched telephone network. <br> PBX Connected to a PBX. |
|  | * : Initial setting: PSTN <br> 2. Press the start key. The setting is set. <br> Setting PSTN dial tone detection <br> Selects if the dial tone is detected to check the telephone is off the hook when a fax is connected to a public switched telephone network. <br> 1. Select the setting. |
|  | Display |
|  | On Detects the dial tone. <br> Off Does not detect the dial tone. |
|  | *: Initial setting: On <br> 2. Press the start key. The setting is set. |


| Item No. |  | Description |
| :---: | :---: | :---: |
| U660 | Setting busy tone detection <br> When a fax signal is sent, sets whether the line is disconnected immediately after a busy tone is detected, or the busy tone is not detected and the line remains connected until T0 time-out time. Fax transmission may fail due to incorrect busy tone detection. When set to 2 , this problem may be prevented. However, the line is not disconnected within the TO time-out time even if the destination line is busy. <br> 1. Select the setting. |  |
|  | Display | Description |
|  | On <br> Off | Detects busy tone. <br> Does not detect busy tone. |
|  | * : Initial setting: On <br> 2. Press the start key. The setting is set. <br> Setting for a PBX <br> Selects the mode to connect an outside call when connected to a PBX. <br> According to the type of the PBX connected, select the mode to connect an outside call. <br> 1. Select the setting. |  |
|  | Display | Description |
|  | Flash <br> Loop | Flashing mode <br> Code number mode |
|  | * : Initial setting: Loop <br> 2. Press the start key. The setting is set. <br> Setting the loop current detection before dialing Sets if the loop current detection is performed before dialing. <br> 1. Select the setting. |  |
|  | Display | Description |
|  | On <br> Off | Performs loop current detection before dialing. <br> Does not perform loop current detection before dialing. |
|  | *: Initial setting: On <br> 2. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |


| Item No. | Description |
| :---: | :---: |
| U670 | Outputting lists <br> Description <br> Outputs a list of data regarding fax transmissions. <br> Printing a list is disabled either when a job is remaining in the buffer or when [Pause All Print Jobs] is pressed to halt printing. <br> Purpose <br> To check conditions of use, settings and transmission procedures of the fax. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be output. <br> 3. Press the start key. The selected list is output. |
|  | Display ${ }^{\text {a }}$ Description |
|  | Sys Conf Report Outputs a list of software switches, self telephone number, <br> confidential boxes, ROM versions and other information. <br> Outputs a list of error history, transmission line details and <br> other information. <br> Outputs a list of settings in maintenance mode (own-status <br> report) regarding fax transmission only. <br> Outputs a list of transmission procedures. <br> Protocol List Outputs a list of error. <br> Error List Outputs address book in order IDs were added <br> Addr List(No.) <br> Addr List(Idx) <br> One-touch List <br> Group List |
|  | Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



| Item No. | Description |  |  |
| :---: | :---: | :---: | :---: |
| U699 | Setting the <br> Descriptio <br> Sets the so <br> Purpose <br> To change Since the c changed. <br> Method <br> 1. Press th <br> 2. Press [ <br> 3. Enter th enter key <br> 4. Use num <br> 5. Press th <br> Completio <br> Press the s <br> List of Soft <br> <Communi | ware sw <br> e switche <br> etting when unication <br> key. No.]. <br> sired soft <br> keys 7 to art key to <br> ey. The s <br> Switch <br> n contro | itches <br> s on the FAX control PWB individually. <br> n a problem such as split output of received originals occurs. performance is largely affected, normally this setting need not be <br> ware switch number (3 digits) using the numeric keys and press the <br> 0 to switch each bit between 0 and 1 . set the value. <br> creen for selecting a maintenance item No. is displayed. <br> of Which the Setting Can Be Changed <br> procedure> |
|  | No. | Bit | Item |
|  | 36 | 7654 | Coding format in transmission |
|  |  | 3210 | Coding format in reception |
|  | 37 | 5 | 33600 bps/V34 |
|  |  | 4 | 31200 bps/V34 |
|  |  | 3 | 28800 bps/V34 |
|  |  | 2 | 26400 bps/V34 |
|  |  | 1 | 24000 bps/V34 |
|  |  | 0 | 21600 bps/V34 |
|  | 38 | 7 | 19200 bps/V34 |
|  |  | 6 | 16800 bps/V34 |
|  |  | 5 | 14400 bps/V34 |
|  |  | 4 | 12000 bps/V34 |
|  |  | 3 | 9600 bps/V34 |
|  |  | 2 | $7200 \mathrm{bps} / \mathrm{V} 34$ |
|  |  | 1 | 4800 bps/V34 |
|  |  | 0 | 2400 bps/V34 |
|  | 41 | 3 | FSK detection in V. 8 |
|  | 42 | 4 | 4800 bps when low-speed setting is active |
|  |  | 2 | FIF length in transmission of more than 4 times of DIS/DTC signal |


| Item No. | Description |  |  |
| :---: | :---: | :---: | :---: |
| U699 | <Communication time setting> |  |  |
|  | No. | Bit | Item |
|  | 53 | 76543210 | T3 timeout setting |
|  | 54 | 76543210 | T4 timeout setting (automatic equipment) |
|  | 55 | 76543210 | T5 timeout setting |
|  | 60 | 76543210 | Time before transmission of CNG ( 1100 Hz ) signal |
|  | 63 | 76543210 | T0 timeout setting (manual equipment) |
|  | 64 | 7 | Phase C timeout in ECM reception |
|  | 66 | 76543210 | Timeout 1 in countermeasures against echo |
|  | 68 | 76543210 | Timeout for FSK detection start in V. 8 |
|  | <Modem setting> |  |  |
|  | No. | Bit | Item |
|  | 89 | 76543 | RX gain adjust |
|  | <NCU setting> |  |  |
|  | No. | Bit | Item |
|  | 121 | 7654 | Dial tone/busy tone detection pattern |
|  | 122 | 7654 | Busy tone detection pattern |
|  |  | 1 | Busy tone detection in automatic FAX/TEL switching |
|  | 125 | 76543210 | Access code registration for connection to PSTN |
|  | 126 | 7654 | FAX/TEL automatic switching ringback tone ON/OFF cycle |
|  | <Calling time setting> |  |  |
|  | No. | Bit | Item |
|  | 133 | 76543210 | DTMF signal transmission time |
|  | 134 | 76543210 | DTMF signal pause time |
|  | 141 | 76543210 | Ringer detection cycle (minimum) |
|  | 142 | 76543210 | Ringer detection cycle (maximum) |
|  | 143 | 76543210 | Ringer ON time detection |
|  | 144 | 76543210 | Ringer OFF time detection |
|  | 145 | 76543210 | Ringer OFF non-detection time |
|  | 147 | 76543210 | Dial tone detection time (continuous tone) |
|  | 148 | 76543210 | Allowable dial tone interruption time |
|  | 149 | 76543210 | Time for transmitting selection signal after closing the DC circuit |
|  | 151 | 76543210 | Ringer frequency detection invalid time |


| Item No. | Description |
| :---: | :--- |
|  | Clearing the print coverage data <br> Description <br> Clears the accumulated data for the print coverage per A4 size paper. <br> Purpose <br> To clear data as required at times such as during maintenance service. <br> Method <br> 1. Press the start key. <br> 2. Select [Execute]. <br> 3. Press the start key. The print coverage data is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U917 | Error Codes |  |  |  |
|  | Codes | Description | Codes | Description |
|  | e002 | Parameter error | e31e | User managements error |
|  | e003 | File write error | e31f | User managements open error |
|  | e004 | File initialization error | e320 | User managements error |
|  | e005 | File error | e410 | Box file open error |
|  | e006 | Processing error | e411 | Box error in writing |
|  | e010 | Address book clear error (contact) | e412 | Box error in reading |
|  | e011 | Address book open error (contact) | e413 | Box list error |
|  | e012 | Address book list error (contact) | e414 | Box list error |
|  | e013 | Address book list error (contact) | e415 | Box error |
|  | e014 | Address book clear error (group) | e416 | Box error |
|  | e015 | Address book open error (group) | e417 | Box open error |
|  | e016 | Address book list error (group) | e418 | Box close error |
|  | e017 | Address book list error (group) | e419 | Box creation error |
|  | e110 | Job accounting clear error | e41a | Box creation error |
|  | e111 | Job accounting open error | e41b | Box deletion error |
|  | e112 | Job accounting open error | e41c | Box movement error |
|  | e113 | Job accounting error in writing | e510 | Program error in writing |
|  | e114 | Job accounting list error | e511 | Program error in reading |
|  | e115 | Job accounting list error | e710 | Fax memory open error |
|  | e210 | One-touch open error | e711 | Fax memory initialization error |
|  | e211 | One-touch list error | e712 | Fax memory list error |
|  | e212 | One-touch list error | e713 | Fax memory error |
|  | e310 | User managements backup error | e714 | Fax memory error |
|  | e311 | User managements clear error | e715 | Fax memory mode error |
|  | e312 | User managements open error | e716 | Fax memory error |
|  | e313 | User managements open error | e717 | Fax memory error |
|  | e314 | User managements open error | e718 | Fax memory mode error |
|  | e315 | User managements error in writing | e910 | File reading error |
|  | e316 | User managements list error | e911 | File writing error |
|  | e317 | User managements list error | e912 | Data mismatch |
|  | e318 | User managements list error | e913 | Log file open error |
|  | e319 | User managements list error | e914 | Log file error in writing |
|  | e31a | User managements open error | e915 | Directory open error |
|  | e31b | User managements error | e916 | Directory error in reading |
|  | e31c | User managements error | e917 | Synchronization error |
|  | e31d | User managements open error | e918 | Synchronization error |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U917 | Error Codes |  |  |  |
|  | Code | Description | Codes | Description |
|  | d000 d001 d002 d003 d004 d005 d006 d007 d008 d009 d00a | Unspecified error <br> HDD unavailable <br> USB memory is not inserted <br> File for writing is not found in the USB <br> File for reading is not found in the HDD <br> USB error in writing <br> USB error in reading <br> USB unmount error <br> File rename error <br> File open error <br> File close error | d00b <br> d00c <br> d00d <br> d00e <br> d00f <br> d010 <br> d011 <br> d012 <br> d013 <br> d014 <br> d015 | File reading error <br> File writing error <br> File copy error <br> File compressed error <br> File decompressed error <br> Directory open error <br> Directory creation error <br> File writing error <br> File reading error <br> File deletion error <br> File copy error to the USB |
|  | Supplement <br> The following restrictions apply to the data which were imported from 4 in 1 models (with FAX) to <br> 3 in 1 models (without FAX). <br> Personal address book: FAX-related data are not imported. <br> Group address book: Group addresses including FAX addresses are not imported. <br> Job accounting data: Initial values are added for FAX-related data. <br> One-touch data: Groups assigned with FAX addresses or those including FAX are not imported. <br> User management data: Initial values are added for out-going FAXes of authentication. <br> Program data: Not imported. (The same applies when data are imported from 3 in 1 to 4 in 1 models.) <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |


| Item No. | Description |
| :---: | :---: |
| U920 | Checking the copy counts <br> Description <br> Checks the copy counts. <br> Purpose <br> To check the copy counts. <br> Method <br> 1. Press the start key. The current counts are displayed. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U927 | Clearing the all copy counts and machine life counts (one time only) <br> Description <br> Resets all of the counts back to zero. <br> Supplement <br> The total account counter and the machine life counter can be cleared only once if all count values are 1000 or less. <br> Method <br> 1. Press the start key. <br> 2. Select [Execute]. <br> 3. Press the start key. All copy counts and machine life counts are cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U928 | Checking machine life counts <br> Description <br> Displays the machine life counts. <br> Purpose <br> To check the machine life counts. <br> Method <br> 1. Press the start key. The current machine life counts is displayed. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U977 | Data capture mode <br> Description <br> Store the print data sent to the machine into USB memory. <br> Purpose <br> In case to occur the error at printing, check the print data sent to the machine. <br> Method <br> 1. Insert USB memory in USB memory slot. <br> 2. Turn the main power switch on. <br> 3. Enter the maintenance item. <br> 4. Press the start key. <br> 5. Select [Execute]. <br> 6. Press the start key. <br> 7. Send the print data to the machine. <br> Once the print data is stored into USB memory, [OK] will be displayed. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U995 | Memory data Individual setting <br> Description <br> Displays the memory data. <br> Purpose <br> This mode need not be executed. When the status report is output, the setting is displayed. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |

## 1-3-2 Service mode

The machine is equipped with a maintenance function which can be used to maintain and service the machine.
(1) Executing a service mode


## (2) Description of service mode

| Service items | Description |
| :--- | :--- |
| Service Status | Printing a status page for service purpose <br> Description <br> Prints a status page for service purpose. The status page includes various settings and <br> service cumulative. <br> Purpose <br> To acquire the current printing environmental parameters and cumulative information. <br> Method <br> 1. Select [Service status]. <br> 2. Select [YES]. <br> Two pages will be printed. <br> Completion <br> Press the System Menu/Counter key. |




| Service items | Description |  |
| :---: | :--- | :--- |
|  | Detail of service status page | Supplement |
| No. | Description |  |
| $(1)$ | Firmware version | - |
| $(2)$ | System date | - |
| $(3)$ | Engine soft version | - |
| $(4)$ | Engine boot version | - |
| $(5)$ | Operation panel mask version | - |
| $(6)$ | Machine serial number | - |
| $(7)$ | Standard memory size | - |
| $(8)$ | Optional memory size | - |
| $(9)$ | Total memory size | - |
| $(10)$ | Local time zone | - |
| $(11)$ | Report output date | Day/Month/Year hour:minute |
| $(12)$ | NTP server name | - |
| $(13)$ | Presence or absence of the <br> optional paper feeder | Paper feeder 2/Paper feeder 3/Not Installed |
| $(14)$ | Presence or absence of the <br> optional IC card authentication <br> kit | Installed/Not Installed/Trial |
| $(15)$ | Presence or absence of the USB <br> Keyboard | Connected/Not Connected |
| $(16)$ | Type of the USB Keyboard | US-English/US-English with Euro |
| $(17)$ | Page of relation to the A4/Letter | - |
| $(18)$ | Average coverage for total | Black/Cyan/Magenta/Yellow |
| $(19)$ | Average coverage for copy | Black/Cyan/Magenta/Yellow |
| $(20)$ | Average coverage for printer | Black/Cyan/Magenta/Yellow |
| $(21)$ | Average coverage for fax | Black |
| $(22)$ | Cleared date and output date | - |
| $(23)$ | Coverage on the final output <br> page | - |
| $(24)$ | Number of rings | 0 to 15 |
| $(25)$ | Number of rings before auto- <br> matic switching | 0 to 15 |
| $(26)$ | Number of rings before connect- <br> ing to answering machine | 0 to 15 |
| $(27)$ | FRPO setting | - |



| Service items | Description |  |
| :---: | :---: | :---: |
| No. | Description | Supplement |
| (42) | Panel lock information | 0: OFF/1: Partial lock/2: Full lock |
| (43) | USB information | U00: Not installed/U01: Full speed/U02: Hi speed |
| (44) | Paper handling information | 0: Paper source unit select/1: Paper source unit |
| (45) | Color printing double count mode | 0 : All single counts <br> 3: Folio, Single count, Less than 330 mm (length) |
| (46) | Black and white printing double count mode | 0 : All single counts <br> 3: Folio, Single count, Less than 330 mm (length) |
| (47) | Billing counting timing | - |
| (48) | Temperature (machine inside) | - |
| (49) | Temperature (machine outside) | - |
| (50) | Relative temperature (machine outside) | - |
| (51) | Absolute temperature (machine outside) | - |
| (52) | Fixed assets number | - |
| (53) | Job end judgment time-out time | - |
| (54) | Job end detection mode | - |
| (55) | Media type attributes 1 to 28 (Not used: 18, 19, 20) | Weight settings Fuser settings <br> 0: Light 0: High <br> 1: Normal 1 1: Middle <br> 2: Normal 2 2: Low <br> 3: Normal 3 3: Vellum <br> 4: Heavy 1 Duplex settings <br> 5: Heavy 2 0: Disable <br> 6: Heavy 3 1: Enable <br> 7: Extra Heavy  |
| (56) | Calibration information | Black/Cyan/Magenta/Yellow |
| (57) | RFID information | - |
| (58) | RFID reader/writer version information | - |
| (59) | Toner install mode information | $\begin{aligned} & \text { 0: Off } \\ & \text { t: On } \end{aligned}$ |
| (60) | Soft version of the optional paper feeder | Paper feeder 2/Paper feeder 3 |
| (61) | Version of the optional message | - |
| (62) | Color table version for printer | - |
| (63) | Second's color table version for printer | - |
| (64) | Maintenance information | - |



| Service items | Description |
| :---: | :---: |
| Test Page | Printing a test page <br> Description <br> Four colors are printed respectively with halftones of three different levels. <br> Purpose <br> To check the activation of the developer and drum units of four colors. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [Test Page]. <br> 3. Press the start key. <br> 4. Press [Yes] (the Left Select key). Test page will be printed. <br> *1: Since focusing in yellow is hardly readable, yellow is mixed with cyan for more readability, resulting in green. <br> *2: Each portion of colors has three different magnitude of halftones (bands). If focus is excessively lost, dots are not recognizable with the 16/256 band, resulting in uneven density. It also results in vertical streaks in the 24/256 and/or 32/256 bands. <br> Figure 1-3-6 <br> Completion <br> Press the stop key. |


| Service items | Description |
| :---: | :---: |
| Developer Setting | Entering initial value for replacing the developing unit <br> Description <br> After replacing the developing unit, enter the initial value (6-digit data) assigned on a label attached to the package or developing unit. <br> Purpose <br> To set the initial value after replacing the developing unit. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [DeveloperSetting]. <br> 3. Press the start key. <br> Enter the initial value (6-digit data) using the numeric keys. <br> 4. Press the start key. The initial value is set. |
|  | Figure 1-3-7 <br> Completion <br> Press the stop key. |


| Service items | Description |
| :---: | :---: |
| Developer Refresh | Performing developer refresh <br> Description <br> The laser output of the image data for developer refreshing is carried out, and operation to exposure, developing, and primary transfer is performed by 10 pages (paper is not fed). <br> Purpose <br> To perform cleaning when faulty images occur and a line appears longitudinally. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [Developer Refresh]. <br> 3. Press the start key. <br> 4. Press [Yes] (the Left Select key). Developer refresh is performed. <br> Figure 1-3-8 <br> Completion <br> Press the stop key. |


| Service items | Description |
| :--- | :--- |
| Laser Scanner | Performing LSU cleaning <br> Description <br> The LSU cleaning motor drives the cleaning pad which in turn wipes clean the LSU dust <br> shield glass. <br> Purpose <br> To perform cleaning when the printed image is bad and stripes are seen in the vertical <br> direction. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [Laser Scanner CIn]. <br> 3. Press the start key. <br> 4. Press [Yes] (the Left Select key). LSU cleaning is performed. <br> Completion <br> Press the stop key. |
| Drum surface <br> refreshing | Performing drum surface refreshing <br> Description <br> Rotates the drum approximately 2 minutes with toner lightly on the overall drum. The <br> cleaning blade in the drum unit scrapes toner off the drum surface to clean it. <br> Purpose <br> To clean the drum surface when image failure occurs due to the drum. This mode is <br> effective when dew condensation on the drum occurs. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [Drum Refresh]. <br> 3. Press the start key. <br> 4. Press [Yes] (the Left Select key). Drum surface refreshing is performed. <br> Completion <br> Press the stop key. |


| Service items | Description <br> altitude <br> adjustment <br> Description <br> Sets the altitude adjustment mode. <br> Purpose <br> Used when print quality deteriorates in an installation at the altitude of 1,500 meters or <br> higher. |
| :--- | :--- |
|  | Method <br> 1. Enter the Service Setting menu. <br> 2. Select [Altitude Adj]. <br> 3. Press the start key. <br> 4. Select [Normal], [High 1] or [High 2)]. <br> 5. Press the start key. The setting is set. <br> Completion <br> Press the stop key. |
| Main charger <br> adjustment | Setting main charger output <br> Description <br> Sets the main charger output. <br> This is executable only when the altitude adjustment mode is set to [Normal]. <br> Purpose <br> Execute when the image density declines or an offset has occurred. |
| Method |  |
| 1. Enter the Service Setting menu. |  |
| 2. Select [MC]. |  |
| 3. Press the start key. |  |
| 4. Select [1], [2] or [3]. |  |
| 5. Press the start key. The setting is set. |  |
| Completion |  |
| Press the stop key. |  |


| Service items | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| FAX country code | FAX Country Code <br> Description <br> Initializes software switches and all data in the backup data on the FAX control PWB, according to the destination. <br> Purpose <br> To initialize the FAX control PWB. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [FAX Country Code]. <br> 3. Press the start key. <br> 4. Enter a destination code using the numeric keys. <br> 5. Press the start key. The setting is set. <br> 6. Press the start key. Data initialization starts. <br> Destination code list |  |  |  |
|  | Code | Destination | Code | Destination |
|  | 000 <br> 009 <br> 038 <br> 080 <br> 084 <br> 088 <br> 097 <br> 108 <br> 126 <br> 136 <br> 137 <br> 152 <br> 156 <br> 159 <br> 169 <br> 181 <br> 242 <br> 243 | Japan <br> Australia <br> China <br> Hong Kong <br> Indonesia <br> Israel <br> Korea <br> Malaysia <br> New Zealand <br> Peru <br> Philippines <br> Middle East <br> Singapore <br> South Africa <br> Thailand <br> U.S.A. <br> South America <br> Saudi Arabia | 253 <br> 254 | CTR21 (European nations) <br> Italy <br> Germany <br> Spain <br> U.K. <br> Netherlands <br> Sweden <br> France <br> Austria <br> Switzerland <br> Belgium <br> Denmark <br> Finland <br> Portugal <br> Ireland <br> Norway <br> Taiwan |
|  | Completion Press the stop key. |  |  |  |


| Service items | Description |
| :---: | :---: |
| FAX call Setting | FAX call setting <br> Description <br> Selects if a fax is to be connected to either a PBX or public switched telephone network. <br> Selects the mode to connect an outside call when connected to a PBX. <br> Access code registration for connection to PSTN. <br> Purpose <br> To be executed as required. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [FAX Call Set.]. <br> 3. Press the start key. |
|  | Display ${ }^{\text {D }}$ |
|  | Exchange Select. Setting the connection to PBXIPSTN <br> PBX Setting Setting for a PBX <br> Dial No. to PSTN Setting access code to PSTN |
|  | Setting the connection to PBX/PSTN <br> 1. Select [Exchange Select.]. <br> 2. Press the start key. <br> 3. Select [PBX] or [PSTN]. <br> 4. Press the start key. The setting is set. <br> Setting for PBX <br> 1. Select [PBX Setting]. <br> 2. Press the start key. <br> 3. Select [Loop], [Flash] or [Earth]. <br> 4. Press the start key. The setting is set. <br> Setting access code to PSTN <br> 1. Select [Dial No. to PSTN]. <br> 2. Press the start key. <br> 3. Enter access code using the numeric keys. (0 to 9, 00 to 99) <br> 4. Press the start key. The setting is set. <br> Completion <br> Press the stop key. |


| Service items | Remote <br> diagnostics |
| :--- | :--- |
| Setting remote diagnostics <br> Description <br> Sets the remote diagnostics. <br> Purpose <br> Used to establish communication between the machine and the service facility when a <br> problem is encounted. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [Remote Diag.Set.]. <br> 3. Press the start key. <br> 4. Select [On]. <br> 5. Press the start key. The setting is set. <br> 6. Select [Remote Diag. ID]. <br> 7. Press the start key. <br> 8. Enter the prespecified remote diagnostics ID number (000 to 9999) using the <br> numeric keys. <br> 9. Press the start key. The setting is set. <br> Completion <br> Press the stop key. |  |

## 1-4-1 Paper misfeed detection

## (1) Paper misfeed indication

When a paper misfeed occurs, the machine immediately stops printing and displays the paper misfeed message on the operation panel. To remove paper misfed in the machine, pull out the cassette, open the rear cover or paper conveying unit.

## (2) Paper misfeed detection condition



Figure 1-4-1 Paper jam location

| Code | Contents | Conditions | Jam location* |
| :---: | :---: | :---: | :---: |
| 0100 | Controller sequence error | Secondary paper feed request given by the controller is unreachable. | C |
| 0105 | Registration sensor not detected | Activation of the registration sensor (on/off) is undetected for 90 s during printing. | - |
| 0106 | Controller sequence error | Paper feeding request for duplex printing given by the controller is unreachable. | E |
| 0110 | Inner tray open | The inner tray is opened during printing. | - |
| 0111 | Rear cover open | The rear cover is opened during printing. | - |
| 0112 | Front cover open | The waste toner cover is opened during printing. | - |
| 0120 | Controller sequence error | Paper feed request was received from the duplex section despite the absence of paper in the duplex section. | E |
| 0121 | Controller sequence error | The controller issued the duplex section a request for more pages than the duplex print cycle contains. | E |
| 0211 | Rear cover open (paper feeder 1) | The rear cover of paper feeder 1 is opened during printing. | - |
| 0212 | Rear cover open (paper feeder 2) | The rear cover of paper feeder 2 is opened during printing. | - |
| 0501 | No paper feed from cassette 1 | The registration sensor (RS) does not turn on during paper feed from cassette. | A |
| 0502 | No paper feed from cassette 2 | PF feed sensor 1 (PFFS1) does not turn on during paper feed from paper feeder 1. | F |
| 0503 | No paper feed from cassette 3 | PF feed sensor 2 (PFFS2) does not turn on during paper feed from paper feeder 2. | G |
| 0508 | No paper feed from duplex section | The registration sensor (RS) does not turn on during paper feed from duplex section. | E |
| 0509 | No paper feed from MP tray | MP paper conveying sensor (MPPCS) does not turn on during paper feed from MP tray. | B |
| 0511 | Multiple sheets in cassette 1 | The registration sensor (RS) does not turn off during paper feed from cassette. | A |
| 0512 | Multiple sheets in cassette 2 | PF feed sensor 1 (PFFS1) does not turn off during paper feed from paper feeder 1. | F |
| 0513 | Multiple sheets in cassette 3 | PF feed sensor 2 (PFFS2) does not turn off during paper feed from paper feeder 2. | G |
| 0518 | Multiple sheets in duplex section | The registration sensor (RS) does not turn off during paper feed from duplex section. | E |
| 0519 | Multiple sheets in MP tray | MP paper conveying sensor (MPPCS) does not turn off during paper feed from MP tray. | B |

*: Refer to figure 1-4-2 for paper jam location (see page 1-4-1).

| Code | Contents | Conditions | Jam location* |
| :---: | :---: | :---: | :---: |
| 1020 | MP feed sensor remaining jam | MP feed sensor (MPFS) is turned on when the power is turned on. | B |
| 1403 | PF feed sensor 1 non arrival jam | PF feed sensor 1 (PFFS1) does not turn on during paper feed from paper feeder 2. | F |
| 1413 | PF feed sensor 1 stay jam | PF feed sensor 1 (PFFS1) does not turn off during paper feed from paper feeder 2. | F |
| 1420 | PF feed sensor 1 remaining jam | PF feed sensor 1 (PFFS1) is turned on when the power is turned on. | F |
| 1620 | PF feed sensor 2 remaining jam | PF feed sensor 2 (PFFS2) is turned on when the power is turned on. | G |
| 4002 | Registration sensor non arrival jam | The registration sensor (RS) does not turn on during paper feed from paper feeder 1. | A |
| 4003 |  | The registration sensor (RS) does not turn on during paper feed from paper feeder 2. | A |
| 4009 |  | The registration sensor (RS) does not turn on during paper feed from MP tray. | A |
| 4012 | Registration sensor stay jam | The registration sensor (RS) does not turn off during paper feed from paper feeder 1. | C |
| 4013 |  | The registration sensor (RS) does not turn off during paper feed from paper feeder 2. | C |
| 4019 |  | The registration sensor (RS) does not turn off during paper feed from MP tray. | C |
| 4020 | Registration sensor remaining jam | The registration sensor (RS) is turned on when the power is turned on. | C |
| 4201 | Eject sensor non arrival jam | The eject sensor (ES) does not turn on during paper feed from cassette. | C |
| 4202 |  | The eject sensor (ES) does not turn on during paper feed from paper feeder 1. | C |
| 4203 |  | The eject sensor (ES) does not turn on during paper feed from paper feeder 2. | C |
| 4208 |  | The eject sensor (ES) does not turn on during paper feed from duplex section. | C |
| 4209 |  | The eject sensor (ES) does not turn on during paper feed from MP tray. | C |

[^1]| Code | Contents | Conditions | $\begin{gathered} \text { Jam } \\ \text { location* } \end{gathered}$ |
| :---: | :---: | :---: | :---: |
| 4211 | Eject sensor stay jam | The eject sensor (ES) does not turn off during paper feed from cassette. | D |
| 4212 |  | The eject sensor (ES) does not turn off during paper feed from paper feeder 1. | D |
| 4213 |  | The eject sensor (ES) does not turn off during paper feed from paper feeder 2. | D |
| 4218 |  | The eject sensor (ES) does not turn off during paper feed from duplex section. | D |
| 4219 |  | The eject sensor (ES) does not turn off during paper feed from MP tray. | D |
| 4220 | Eject sensor remaining jam | The eject sensor (ES) is turned on when the power is turned on. | D |
| 9000 | No original feed | The DP timing sensor (DPTS) does not turn on within specified time during the first sheet feeding (Retry 5 times). | H |
| 9001 | An original jam in the original conveying section | DP timing sensor (DPTS) turns off within the specified time since the sensor turns on. | H |
| 9003 | An original jam in the original switchback section 1 | During duplex switchback scanning, the DP timing sensor (DPTS) does not turn off within specified time. | H |
| 9004 | An original jam in the original switchback section 2 | During duplex switchback scanning, the DP timing sensor (DPTS) does not turn on within specified time since original switchback operation starts. | H |
| 9011 | DP top cover open | The DP or DP top cover is opened during original feeding. | H |
| 9401 | An original jam in the original conveying section | The DP timing sensor (DPTS) does not turn off within specified time of the DP timing sensor (DPTS) turning on. | H |

[^2]
## 1-4-2 Self-diagnostic function

## (1) Self-diagnostic function

This machine is equipped with self-diagnostic function. When a problem is detected, the machine stops printing and display an error message on the operation panel. An error message consists of a message prompting a contact to service personnel and a four-digit error code indicating the type of the error.

## (2) Self diagnostic codes

If the part causing the problem was not supplied, use the unit including the part for replacement.

| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 0030 | FAX control PWB system error <br> Processing with the fax software was disabled due to a hardware problem. | Defective FAX control PWB. | Replace the fax control PWB and check for correct operation. (see page 1-5-36). |
| 0070 | FAX control PWB incompatible detection error Abnormal detection of FAX control PWB incompatibility In the initial communication with the FAX control PWB, any normal communication command is not transmitted. | Defective FAX software. | Install the fax software. |
|  |  | Defective FAX control PWB. | Replace the fax control PWB and check for correct operation. (see page 1-5-36). |
| 0100 | Backup memory device error | Defective flash memory. | Replace the main PWB and check for correct operation (see page 1-5-30). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| 0120 | MAC address data error For data in which the MAC address is invalid. | Defective flash memory. | Replace the main PWB and check for correct operation (see page 1-5-30). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 0130 | Backup memory read/write error (main PWB) | Defective flash memory. | Replace the main PWB and check for correct operation (see page 1-5-30). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 0140 | Backup memory data error (main PWB) | Defective flash memory. | Replace the main PWB and check for correct operation (see page 1-5-30). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| 0150 | Engine PWB EEPROM error Detecting engine PWB EEPROM communication error. | Improper installation engine PWB EEPROM. | Check the installation of the EEPROM and remedy if necessary. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
|  |  | Device damage of EEPROM | Contact the Service Administrative Division. |
| 0170 | Billing counting error A checksum error is detected in the main and engine backup memories for the billing counters. | Data damage of EEPROM. | Contact the Service Administrative Division. |
|  |  | Defective PWB. | Replace the main PWB or the engine PWB and check for correct operation (see page 1-5-30, 1-5-27). |
| 0180 | Machine number mismatch Machine number of main and engine does not match. | Data damage of EEPROM. | Contact the Service Administrative Division. |
| 0600 | Expanded memory (DIMM) installing error <br> The expansion memory modules (DIMM) are not correctly mounted. | Improper installation expanded memory (DIMM). | Check the installation of the expanded memory (DIMM). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 0610 | Expanded memory (DIMM) error <br> The expansion memory modules (DIMM) mounted on the main PWB does not operate correctly. | Defective expanded memory (DIMM). | Replace the expanded memory (DIMM) and check for correct operation (see page 1-212). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| 0830 | FAX control PWB flash program area checksum error A checksum error occurred with the program of the FAX control PWB. | Defective FAX software. | Install the fax software. |
|  |  | Defective FAX control PWB. | Replace the FAX control PWB (see page 1-5-36). |
| 0840 | Faults of RTC <br> The time is judged to go back based on the comparison of the RTC time and the current time or five years or more have passed. | The battery is disconnected from the main PWB. | Check visually and remedy if necessary |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| 0870 | FAX control PWB to main PWB high capacity data transfer error High-capacity data transfer between the FAX control PWB and the main PWB of the machine was not normally performed even if the data transfer was retried the specified times. | Improper installation FAX control PWB. | Reinstall the FAX control PWB (see page 1-5-36). |
|  |  | Defective FAX control PWB or main PWB. | Replace the FAX control PWB or main PWB and check for correct operation (see page 1-5-36 or 1-5-30). |
| 0920 | Fax file system error <br> The backup data is not retained for file system abnormality of flash memory of the FAX control PWB. | Defective FAX control PWB. | Replace the FAX control PWB and check for correct operation (see page 1-5-36). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 0930 | EEPROM bus error | Defective drum PWB (EEPROM). | Replace the drum unit (see page 1-5-21). |
|  |  | Defective engine PWB (EEPROM). | Replace the engine PWB and check for correct operation (see page 1-5-27). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| 1010 | Lift motor error When the lift motor is driven, the motor over-current detection signal is detected continuously for 50 times (5 s) at 100 ms intervals. <br> After the lift motor is driven, the ON status of lift sensor cannot be detected for 8 s . The cassette installed confirmation message is displayed on the operation panel, and even if the cassette is opened and closed, the cassette installed confirmation message is displayed 5 times successively. | Defective bottom plate elevation mechanism in the cassette. | Check to see if the bottom plate can move smoothly and repair it if any problem is found. |
|  |  | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Lift motor and engine PWB (YC27) |
|  |  | Defective drive transmission system of the lift motor. | Check if the gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective lift motor. | Replace the lift motor |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 1020 | PF lift motor error (paper feeder 1) <br> When the lift motor is driven, the motor over-current detection signal is detected continuously for 50 times ( 5 s ) at 100 ms intervals. <br> After the lift motor is driven, the ON status of lift sensor cannot be detected for 8 s . The cassette installed confirmation message is displayed on the operation panel, and even if the cassette is opened and closed, the cassette installed confirmation message is displayed 5 times successively. | Defective bottom plate elevation mechanism in the cassette. | Check to see if the bottom plate can move smoothly and repair it if any problem is found. |
|  |  | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> PF lift motor and PF main PWB (YC7) |
|  |  | Defective drive transmission system of the PF lift motor. | Check if the gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective PF lift motor. | Replace the PF lift motor |
|  |  | Defective PF main PWB. | Replace the PF main PWB (Refer to the service manual for the paper feeder). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 1030 | PF lift motor error (paper feeder 2) <br> When the lift motor is driven, the motor over-current detection signal is detected continuously for 50 times ( 5 s ) at 100 ms intervals. <br> After the lift motor is driven, the ON status of lift sensor cannot be detected for 8 s . The cassette installed confirmation message is displayed on the operation panel, and even if the cassette is opened and closed, the cassette installed confirmation message is displayed 5 times successively. | Defective bottom plate elevation mechanism in the cassette. | Check to see if the bottom plate can move smoothly and repair it if any problem is found. |
|  |  | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> PF lift motor and PF main PWB (YC7) |
|  |  | Defective drive transmission system of the PF lift motor. | Check if the gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective PF lift motor. | Replace the PF lift motor |
|  |  | Defective PF main PWB. | Replace the PF main PWB (Refer to the service manual for the paper feeder). |
| 1500 | PF heater 1 high temperature error (paper feeder 1) A temperature higher than $75^{\circ} \mathrm{C} / 167^{\circ} \mathrm{F}$ is detected. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> PF fan motor 1 and PF main PWB (YC111) |
|  |  | Shorted PF thermistor 1. | Replace the top heater unit (Refer to the service manual for the paper feeder). |
|  |  | Defective PF fan motor 1. | Replace the top heater unit (Refer to the service manual for the paper feeder). |
|  |  | Defective PF main PWB. | Replace the PF main PWB (Refer to the service manual for the paper feeder). |
| 1510 | PF heater 2 high temperature error (paper feeder 1) <br> A temperature higher than $75^{\circ} \mathrm{C} / 167^{\circ} \mathrm{F}$ is detected. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> PF fan motor 2 and PF main PWB (YC111) |
|  |  | Shorted PF thermistor 2. | Replace the side heater unit (Refer to the service manual for the paper feeder). |
|  |  | Defective PF fan motor 2. | Replace the side heater unit (Refer to the service manual for the paper feeder). |
|  |  | Defective PF main PWB. | Replace the PF main PWB (Refer to the service manual for the paper feeder). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 1520 | PF heater 1 high temperature error (paper feeder 2) A temperature higher than $75^{\circ} \mathrm{C} / 167^{\circ} \mathrm{F}$ is detected. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> PF fan motor 1 and PF main PWB (YC111) |
|  |  | Shorted PF thermistor 1. | Replace the top heater unit (Refer to the service manual for the paper feeder). |
|  |  | Defective PF fan motor 1. | Replace the top heater unit (Refer to the service manual for the paper feeder). |
|  |  | Defective PF main PWB. | Replace the PF main PWB (Refer to the service manual for the paper feeder). |
| 1530 | PF heater 2 high temperature error (paper feeder 2) A temperature higher than $75^{\circ} \mathrm{C} / 167^{\circ} \mathrm{F}$ is detected. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> PF fan motor 2 and PF main PWB (YC111) |
|  |  | Shorted PF thermistor 2. | Replace the side heater unit (Refer to the service manual for the paper feeder). |
|  |  | Defective PF fan motor 2. | Replace the side heater unit (Refer to the service manual for the paper feeder). |
|  |  | Defective PF main PWB. | Replace the PF main PWB (Refer to the service manual for the paper feeder). |
| 1600 | PF heater 1 low temperature error (paper feeder 1) <br> An external temperature higher than $+5^{\circ} \mathrm{C} /+9^{\circ} \mathrm{F}$ is not detected when one minute elapses after PF heater 1 is turned on. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> PF heater 1 and PF heater PWB (YC1) PF heater PWB (YC3) and PF main PWB (YC113) <br> PF thermistor 1 and PF main PWB (YC114) |
|  |  | PF thermistor 1 installed incorrectly. | Check the installation of the PF thermistor 1. |
|  |  | Defective PF thermistor 1 . | Replace the top heater unit (Refer to the service manual for the paper feeder). |
|  |  | Broken PF heater 1. | Replace the top heater unit (Refer to the service manual for the paper feeder). |
|  |  | Defective PF heater PWB or PF main PWB. | Replace the PF heater PWB or PF main PWB (Refer to the service manual for the paper feeder). |


| Code | Contents | Causes | Check procedures/ <br> corrective measures |
| :---: | :--- | :--- | :--- |
| $\mathbf{1 6 1 0}$ | PF heater 2 low temperature <br> error (paper feeder 1) <br> An external temperature <br> higher than $+5^{\circ} \mathrm{C} /+9^{\circ} \mathrm{F}$ is not <br> detected when one minute <br> elapses after PF heater 2 is <br> turned on. | Defective connec- <br> tor cable or poor <br> contact in the con- <br> nector. | Reinsert the connector. Also check for conti- <br> nuity within the connector cable. If none, <br> replace the cable. <br> PF heater 2 and PF heater PWB (YC2) <br> PF heater PWB (YC3) and PF main PWB <br> (YC113) |
|  |  | PF thermistor 2 and PF main PWB (YC115) |  |


| Code | Contents | Causes | Check procedures/ <br> corrective measures |
| :---: | :--- | :--- | :--- |
| $\mathbf{1 6 3 0}$ | PF heater 2 low temperature <br> error (paper feeder 2) <br> An external temperature <br> higher than $+5^{\circ} \mathrm{C} /+9^{\circ}$ F is not <br> detected when one minute <br> elapses after PF heater 2 is <br> turned on. | Defective connec- <br> tor cable or poor <br> contact in the con- <br> nector. | Reinsert the connector. Also check for conti- <br> nuity within the connector cable. If none, <br> replace the cable. <br> PF heater 2 and PF heater PWB (YC2) <br> PF heater PWB (YC3) and PF main PWB <br> (YC113) <br> PF thermistor 2 and PF main PWB (YC115) |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 2200 | Drum motor error <br> The drum motor ready input is not given for 5 s during the drum motor is ON . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum motor and engine PWB (YC13) |
|  |  | Defective drive transmission system of the drum motor. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective drum motor. | Replace the drum motor. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 2330 | Fuser pressure release motor error When the fuser pressure release motor is driven, the motor over-current detection signal is detected continuously for 8 times ( 800 ms ) at 100 ms intervals. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Fuser pressure release motor and engine PWB (YC38) |
|  |  | Defective drive transmission system of the fuser pressure release motor. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective fuser pressure release motor. | Replace the fuser pressure release motor. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 2340 | Fuser pressure release motor time-out error When the fuser pressure release motor is driven, the envelope switch (EVSW) is not detectable for 6 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Fuser pressure release motor and engine PWB (YC38) |
|  |  | Defective drive transmission system of the fuser pressure release motor. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective fuser pressure release motor. | Replace the fuser pressure release motor. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 2500 | Paper feed motor error The drum motor ready input is not given for 5 s during the paper feed motor is ON. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Paper feed motor and engine PWB (YC3) |
|  |  | Defective drive transmission system of the paper feed motor. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective paper feed motor. | Replace the paper feed motor. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 2600 | PF paper feed motor error (paper feeder 1) <br> The drum motor ready input is not given for 2 s during the PF paper feed motor is ON. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> PF paper feed motor and PF main PWB (YC6) |
|  |  | Defective drive transmission system of the PF paper feed motor. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective PF paper feed motor. | Replace the PF paper feed motor. |
|  |  | Defective PF main PWB. | Replace the PF main PWB (Refer to the service manual for the paper feeder). |
| 2610 | PF paper feed motor error (paper feeder 2) <br> The drum motor ready input is not given for 2 s during the PF paper feed motor is ON. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> PF paper feed motor and PF main PWB (YC6) |
|  |  | Defective drive transmission system of the PF paper feed motor. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective PF paper feed motor. | Replace the PF paper feed motor. |
|  |  | Defective PF main PWB. | Replace the PF main PWB (Refer to the service manual for the paper feeder). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 2730 | Developing release motor error When the developing release motor is driven, the motor over-current detection signal is detected continuously for 8 times ( 800 ms ) at 100 ms intervals. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Developing release motor and engine PWB (YC35) |
|  |  | Defective drive transmission system of the developing release motor. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective developing release motor. | Replace the developing release motor. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 2740 | Developing release motor time-out error <br> When the developing release motor is driven, the developing release switch (DEVRSW) is not detectable for 1 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Developing release motor and engine PWB (YC35) |
|  |  | Defective drive transmission system of the developing release motor. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective developing release motor. | Replace the developing release motor. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 2820 | Fuser motor error The fuser motor ready input is not given for 5 s during the fuser motor is ON . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Fuser motor and engine PWB (YC15) |
|  |  | Defective drive transmission system of the fuser motor. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective fuser motor. | Replace the fuser motor. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |



| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 3500 | Communication error between scanner and ASIC An error code is detected. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> CCD PWB (YC1) and main PWB (YC8) |
|  |  | Defective CCD PWB. | Replace the scanner unit (see page 1-5-48). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| 4001 | Polygon motor KM error The polygon motor KM ready input is not given for 10 s during the polygon motor is ON . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Laser scanner unit KM and engine PWB (YC31) |
|  |  | Defective polygon motor KM. | Replace the laser scanner unit KM (see page 1-5-45). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 4002 | Polygon motor CY error The polygon motor CY ready input is not given for 10 s during the polygon motor is ON . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Laser scanner unit CY and engine PWB (YC31) |
|  |  | Defective polygon motor CY. | Replace the laser scanner unit CY (see page 1-5-45). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 4201 | Laser output error (black) The pin photo signal is not output from PD PWB K for one second while laser is emitted. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> APC PWB K and engine PWB (YC31) |
|  |  | Defective APC PWB K. | Replace the laser scanner unit KM (see page 1-5-45). |
|  |  | Defective PD PWB K. | Replace the laser scanner unit KM (see page 1-5-45). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 4202 | Laser output error (cyan) <br> The pin photo signal is not output from PD PWB C for one second while laser is emitted. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> APC PWB C and engine PWB (YC32) |
|  |  | Defective APC PWB C. | Replace the laser scanner unit CY (see page 1-5-45). |
|  |  | Defective PD PWB C. | Replace the laser scanner unit CY (see page 1-5-45). |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-27). |
| 4203 | Laser output error (magenta) <br> The pin photo signal is not output from PD PWB M for one second while laser is emitted. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. APC PWB M and engine PWB (YC31) |
|  |  | Defective APC PWB M. | Replace the laser scanner unit KM (see page 1-5-45). |
|  |  | Defective PD PWB M. | Replace the laser scanner unit KM (see page 1-5-45). |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-27). |
| 4204 | Laser output error (yellow) <br> The pin photo signal is not output from PD PWB Y for one second while laser is emitted. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. APC PWB Y and engine PWB (YC32) |
|  |  | Defective APC PWB Y. | Replace the laser scanner unit CY (see page 1-5-45). |
|  |  | Defective PD PWB Y. | Replace the laser scanner unit CY (see page 1-5-45). |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-27). |
| 4600 | LSU cleaning motor error When the LSU cleaning motor is driven, the motor over-current detection signal is detected continuously for 50 times (5 s) at 100 ms intervals. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> LSU cleaning motor and engine PWB (YC36) |
|  |  | Defective drive transmission system of the LSU cleaning motor. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective LSU cleaning motor. | Replace the LSU cleaning motor. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 4700 | VIDEO ASIC device error | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Main PWB (YC39) and relay PWB (YC3) Relay PWB (YC2, 4) and engine PWB (YC8, 9) |
|  |  | Defective main PWB or engine PWB. | Replace the main PWB or the engine PWB and check for correct operation (see page 1-5-30, 1-5-27). |
| 5301 | Broken cleaning lamp K wire <br> When the cleaning lamp $K$ is driven, the lamp over-current detection signal is detected continuously for 10 times (1 s) at 100 ms intervals. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum unit K and Drum relay PWB (YC2) Drum relay PWB (YC1) and engine PWB (YC34) |
|  |  | Defective cleaning lamp K. | Replace the drum unit K. (see page 1-5-21). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 5302 | Broken cleaning lamp C wire <br> When the cleaning lamp C is driven, the lamp over-current detection signal is detected continuously for 10 times ( 1 s ) at 100 ms intervals. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum unit C and Drum relay PWB (YC4) Drum relay PWB (YC1) and engine PWB (YC34) |
|  |  | Defective cleaning lamp C. | Replace the drum unit C. (see page 1-5-21). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 5303 | Broken cleaning lamp M wire <br> When the cleaning lamp $M$ is driven, the lamp over-current detection signal is detected continuously for 10 times (1 s) at 100 ms intervals. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum unit M and Drum relay PWB (YC3) Drum relay PWB (YC1) and engine PWB (YC34) |
|  |  | Defective cleaning lamp M. | Replace the drum unit M. (see page 1-5-21). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 5304 | Broken cleaning lamp $Y$ wire <br> When the cleaning lamp Y is driven, the lamp over-current detection signal is detected continuously for 10 times ( 1 s ) at 100 ms intervals. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum unit $Y$ and Drum relay PWB (YC5) Drum relay PWB (YC1) and engine PWB (YC34) |
|  |  | Defective cleaning lamp Y. | Replace the drum unit Y . (see page 1-5-21). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 6000 | Broken fuser heater wire <br> The detected temperature of fuser thermistor does not rise $1^{\circ} \mathrm{C} / 1.8^{\circ} \mathrm{F}$ after the fuser heater has been turned on continuously for 10 s in warming up. <br> The fuser temperature does not reach $100^{\circ} \mathrm{C} / 212^{\circ} \mathrm{F}$ after the fuser heater has been turned on continuously for 30 s in warming up. <br> The detected temperature of fuser thermistor does not reach the specified temperature (ready indication temperature) after the fuser heater has been turned on continuously for 60 s in warming up. The detected temperature of fuser thermistor does not rise $1^{\circ} \mathrm{C} / 1.8^{\circ} \mathrm{F}$ after the fuser heater has been turned on continuously for 10 s during printing. <br> Abnormally high fuser thermistor temperature The fuser thermistor detects a temperature higher than $240^{\circ} \mathrm{C} / 464^{\circ} \mathrm{F}$. <br> By the activation of the high temperature error detection circuit ( $230^{\circ} \mathrm{C} / 446^{\circ} \mathrm{F}$ or more) of fuser thermistor, the illumination of fuser heater was forcibly turned off and 10 s has elapsed. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Fuser heater and power source PWB (YC102) <br> Fuser unit and eject PWB (YC3) <br> Eject PWB (YC1) and engine PWB (YC19) |
|  |  | Deformed connector pin. | See page 1-4-21. |
|  |  | Defective triac. | See page 1-4-21. |
|  |  | Fuser thermostat triggered. | Reinsert the fuser unit (see page 1-5-26). |
|  |  | Broken fuser heater wire. | Replace the fuser unit (see page 1-5-26). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 6020 |  | Deformed connector pin. | See page 1-4-21. |
|  |  | Defective triac. | See page 1-4-21. |
|  |  | Shorted fuser thermistor. | Replace the fuser unit (see page 1-5-26). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 6030 | Broken fuser thermistor wire Input from fuser thermistor is 3 or less (A/D value) continuously for 1 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Fuser unit and eject PWB (YC3) <br> Eject PWB (YC1) and engine PWB (YC19) |
|  |  | Deformed connector pin. | See page 1-4-21. |
|  |  | Defective triac. | See page 1-4-21. |
|  |  | Broken fuser thermistor wire. | Replace the fuser unit (see page 1-5-26). |
|  |  | Fuser thermostat triggered. | Reinsert the fuser unit (see page 1-5-26). |
|  |  | Broken fuser heater wire. | Replace the fuser unit (see page 1-5-26). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 6000 <br> $6020 /$ <br> 6030 <br> Com- <br> bined | Broken fuser heater wire Abnormally high fuser thermistor temperature Broken fuser thermistor wire | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Defective triac. | Remove the power cord and check that the resistance between terminals T1 and T2 of the triac TRA51 is of several Mega-Ohms and not shorted (see figure 1-4-4). If failed, replace the power source PWB (see page 1-5-29). |
|  |  |  | Power source PWB <br> Figure 1-4-2 |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 6400 | Zero-cross signal error The zero-cross signal does not reach the engine PWB for more than 1 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Power source PWB (YC103) and relay PWB (YC1) <br> Relay PWB (YC4) and engine PWB (YC9) |
|  |  | Defective power source PWB or engine PWB. | Replace the power source PWB or the engine PWB and check for correct operation (see page 1-5-29, 1-5-27). |
| 7001 | Toner motor K error When the toner motor K is driven, the motor over-current detection signal is detected continuously for 50 times (5 s) at 100 ms intervals. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Toner motor K and engine PWB (YC23) |
|  |  | Defective drive transmission system of the toner motor K. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective toner motor K. | Replace the toner motor K. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 7002 | Toner motor C error When the toner motor C is driven, the motor over-current detection signal is detected continuously for 50 times ( 5 s ) at 100 ms intervals. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Toner motor C and engine PWB (YC25) |
|  |  | Defective drive transmission system of the toner motor C. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective toner motor C. | Replace the toner motor C. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 7003 | Toner motor M error When the toner motor M is driven, the motor over-current detection signal is detected continuously for 50 times ( 5 s ) at 100 ms intervals. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Toner motor M and engine PWB (YC24) |
|  |  | Defective drive transmission system of the toner motor M. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective toner motor M. | Replace the toner motor M. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 7004 | Toner motor $Y$ error When the toner motor Y is driven, the motor over-current detection signal is detected continuously for 50 times ( 5 s ) at 100 ms intervals. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Toner motor Y and engine PWB (YC26) |
|  |  | Defective drive transmission system of the toner motor Y. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective toner motor Y. | Replace the toner motor Y . |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 7401 | Developing unit K noninstalling error No density detection signal is output from toner sensor K in developing unit K . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Developing unit K and Drum relay PWB (YC6) <br> Drum relay PWB (YC1) and engine PWB (YC34) |
|  |  | Defective toner sensor K. | Replace the developing unit K (see page 1-5-19). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 7402 | Developing unit C noninstalling error No density detection signal is output from toner sensor C in developing unit C . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Developing unit C and Drum relay PWB (YC10) <br> Drum relay PWB (YC1) and engine PWB (YC34) |
|  |  | Defective toner sensor C. | Replace the developing unit C (see page 1-5-19). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 7403 | Developing unit M noninstalling error No density detection signal is output from toner sensor M in developing unit M. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Developing unit $M$ and Drum relay PWB (YC7) <br> Drum relay PWB (YC1) and engine PWB (YC34) |
|  |  | Defective toner sensor M. | Replace the developing unit M (see page 1-5-19). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 7404 | Developing unit $Y$ noninstalling error No density detection signal is output from toner sensor $Y$ in developing unit Y . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Developing unit Y and Drum relay PWB (YC13) <br> Drum relay PWB (YC1) and engine PWB (YC34) |
|  |  | Defective toner sensor Y. | Replace the developing unit Y (see page 1-5-19). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 7411 | Drum unit K non- installing error <br> The EEPROM of drum PWB K does not communicate normally. | Installation of incompatible drum unit K . | Install drum unit K compatible with the specifications to the machine. |
|  |  | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum unit K and Drum relay PWB (YC2) Drum relay PWB (YC1) and engine PWB (YC34) |
|  |  | Defective drum PWB K. | Replace the drum unit K (see page 1-5-21). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 7412 | Drum unit C non- installing error <br> The EEPROM of drum PWB $C$ does not communicate normally. | Installation of incompatible drum unit C . | Install drum unit C compatible with the specifications to the machine. |
|  |  | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum unit C and Drum relay PWB (YC4) Drum relay PWB (YC1) and engine PWB (YC34) |
|  |  | Defective drum PWB C. | Replace the drum unit C (see page 1-5-21). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 7413 | Drum unit M non- installing error <br> The EEPROM of drum PWB M does not communicate normally. | Installation of incompatible drum unit M . | Install drum unit M compatible with the specifications to the machine. |
|  |  | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum unit M and Drum relay PWB (YC3) Drum relay PWB (YC1) and engine PWB (YC34) |
|  |  | Defective drum PWB M. | Replace the drum unit M (see page 1-5-21). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 7414 | Drum unit Y non- installing error <br> The EEPROM of drum PWB Y does not communicate normally. | Installation of incompatible drum unit Y . | Install drum unit $Y$ compatible with the specifications to the machine. |
|  |  | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum unit Y and Drum relay PWB (YC5) Drum relay PWB (YC1) and engine PWB (YC34) |
|  |  | Defective drum PWB Y. | Replace the drum unit Y (see page 1-5-21). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| 9500 | BRU communication error | IPU PWB error | Contact the Service Administrative Division. |
| 9510 | BRU PWB error |  |  |
| 9520 | BRU PWB data error |  |  |
| 9530 | Backup data error The serial number of the machine written on the EEPROM of the engine PWB differs with that is written on both the flash memory of the engine PWB and the EEPROM of the drum PWB as a backup. | Replacing both the engine PWB and the drum unit at the same time. | Check that the machine operates properly by reverting the engine controller and the drum unit to the old ones. To replace the engine PWB and the drum unit at the same time, turn on the machine after replacing either one. Check that the machine operates properly and then turn off the machine. Replace the other and turn on the machine to check that the machine operates properly. Be sure to replace one by one. |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| F000 | Main PWB - operation panel PWB communication error | Defective main PWB. | Turn the main power switch off/on to restart the machine. If the error is not resolved, replace main PWB (see page 1-5-30). |
|  |  | Defective operation panel PWB. | Replace the operation panel PWB and check for correct operation. |
| F010 | Main PWB checksum error | Defective main PWB. | Turn the main power switch off/on to restart the machine. If the error is not resolved, replace main PWB (see page 1-5-30). |
| F020 | Main PWB RAM checksum error | Defective main memory (RAM) on the main PWB. | Turn the main power switch off/on to restart the machine. If the error is not resolved, replace main PWB (see page 1-5-30). |
|  |  | Defective expanded memory (DIMM). | Replace the expanded memory (DIMM) (see page 1-2-12). |
| F040 | Main PWB - print engine communication error | Defective main PWB. | Turn the main power switch off/on to restart the machine. If the error is not resolved, replace main PWB (see page 1-5-30). |
|  |  |  | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| F041 | Main PWB - scanner engine communication error | Defective main PWB. | Turn the main power switch off/on to restart the machine. If the error is not resolved, replace main PWB (see page 1-5-30). |
| F050 | Print engine ROM checksum error | Defective engine PWB. | Turn the main power switch off/on to restart the machine. If the error is not resolved, replace engine PWB (see page 1-5-27). |
| F051 | Scanner engine ROM checksum error | Defective engine PWB. | Turn the main power switch off/on to restart the machine. If the error is not resolved, replace engine PWB (see page 1-5-27). |
| F278 | Power supply in drive system error | Main power switch was turned off without using the power key, or a power failure has occurred. | Turn on power. (To switch off power, first press the power key until the main power indicator goes off, then turn the main power switch off.) |

## 1-4-3 Image formation problems

If the part causing the problem was not supplied, use the unit including the part for replacement.
(1) No image appears (entirely white).


See page 1-4-28
(6) The background is colored.


See page 1-4-30
(11) The leading edge of image begins to print too early or too late.


See page 1-4-31
(16)Colors are printed offset to each other.


[^3]

See page 1-4-31
(2) No image appears (entirely black).


See page 1-4-28
(7) White streaks are printed vertically.

See page 1-4-29
(8) Black streaks are printed vertically.


See page 1-4-30
(12)Paper is wrinkled.
(3) A specific color is printed solid.


See page 1-4-32
See page 1-4-30
(13)Offset occurs.

(4) The back side gets dirty.


See page 1-4-29
(9) Streaks are printed horizontally.


See page 1-4-31
(14)Part of image is (15)Fusing is loose. missing.
(5) Image is too light.


See page 1-4-29
(10)Spots are printed.


See page 1-4-31


See page 1-4-32


See page 1-4-32
(1) No image appears (entirely white).

| Print example | Causes |  | Check procedures/corrective measures |
| :---: | :---: | :---: | :---: |
|  | Defective transfer bias output. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> High voltage PWB and engine PWB (YC11) |
|  |  | Defective high voltage PWB. | Replace the high voltage PWB (see page 1-5-35). |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-27). |
|  | Defective developing bias output. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> High voltage PWB and engine PWB (YC11) |
|  |  | Defective high voltage PWB. | Replace the high voltage PWB (see page 1-5-35). |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-27). |
|  | No LSU laser is output. | Defective laser scanner unit. | Replace the laser scanner unit KM/CY (see page 1-5-45). |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-27). |

## (2) No image appears (entirely black).

| Print example | Causes |  | Check procedures/corrective measures |
| :---: | :---: | :---: | :---: |
|  | No main charging. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> High voltage PWB and engine PWB (YC11) |
|  |  | Defective charger roller unit. | Replace the drum unit (see page 1-5-21). |
|  |  | Defective high voltage PWB. | Replace the high voltage PWB (see page 1-5-35). |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-27). |
|  | Exposure lamp fails to light. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Exposure lamp and inverter PWB (CN2) Inverter PWB (CN1) and CCD PWB (YC3) CCD PWB (YC1) and main PWB (YC8) |
|  |  | Defective inverter PWB or CCD PWB. | Replace the scanner unit (see page 1-5-48). |
|  |  | Defective main PWB. | Replace the main PWB (see page 1-5-30). |
|  | The laser is activated simultaneously for all colors. | Defective laser scanner unit. | Replace the laser scanner unit KM/CY (see page 1-5-45). |

## (3) A specific color is printed solid.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :--- | :--- |
|  | Defective charger roller unit <br> which corresponds to the <br> color causing the problem. | Replace the drum unit for the color that causes an error <br> (see page 1-5-21). |
|  | Laser of laser scanner unit for <br> solid color printing is ON. <br> Defective laser scanner unit. | Replace the laser scanner unit KM/CY <br> (see page 1-5-45). |

(4) The back side gets dirty.

| Print example | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
|  | Dirty secondary transfer roller. | Clean the secondary transfer roller. |
|  | Dirty paper conveying path. | Clean the paper conveying path. |
|  | Dirty heat roller and press <br> roller. | Clean the heat roller and press roller. |

## (5) Image is too light.


(6) The background is colored.

| Print example | Causes |  | Check procedures/corrective measures |
| :---: | :---: | :---: | :---: |
|  | Defective color calibration. |  | Perform the color calibration (Refer to operation guide). |
|  | Defective developing bias output. | Defective developing unit. | Replace the developing unit for the color that causes an error (see page 1-5-19). |
|  |  | Defective high voltage PWB. | Replace the high voltage PWB (see page 1-5-35). |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-27). |
|  | Defective drum surface charging. | Defective drum unit. | Replace the drum unit (see page 1-5-21). |
|  |  | Defective high voltage PWB. | Replace the high voltage PWB (see page 1-5-35). |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-27). |

(7) White streaks are printed vertically.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :--- | :--- |
|  | Foreign object in one of the <br> developing units. | Replace the developing unit for the color that causes an <br> error (see page 1-5-19). |
|  | Adhesion of soiling to transfer <br> belt. | Clean the transfer belt. Replace the intermediate transfer <br> unit if it is extremely dirty (see page 1-5-22). |
|  | Adhesion of soiling to transfer <br> roller. | Clean the transfer roller. Replace the transfer roller if it is <br> extremely dirty (see page 1-5-25). |
|  | Dirty LSU dust shield glass. | Perform the LSU dust shield glass cleaning. |

(8) Black streaks are printed vertically.

| Print example | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
| $*$ Dirty contact glass. Clean the contact glass. |  |  |
|  | Dirty slit glass. | Clean the slit glass. |
|  | Dirty or flawed drum. | Perform the drum surface refreshing (see page 1-3-72). <br> Flawed drum. Replace the drum unit (see page 1-5-21). |
|  | Deformed or worn cleaning <br> blade in the drum unit. | Replace the drum unit (see page 1-5-21). |
|  | Worn primary transfer belt. | Replace the intermediate transfer unit (see page 1-5-22). |
|  | Defective transfer roller. | Replace the transfer roller (see page 1-5-25). |

(9) Streaks are printed horizontally.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :--- | :--- |
|  Dirty or flawed drum. Perform the drum surface refreshing (see page 1-3-72). <br> Flawed drum. Replace the drum unit (see page 1-5-21). <br>  Dirty developing section. Clean any part contaminated with toner in the developing <br> section. <br>  Poor contact of grounding ter- <br> minal of drum unit. Check the installation of the drum unit. If it operates incor- <br> rectly, replace it (see page 1-5-21). |  |  |

(10) Spots are printed.

| Print example | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
| $\because$ | Dirty contact glass. | Clean the contact glass. |
|  | Dirty or flawed drum. | Perform the drum surface refreshing (see page 1-3-72). <br> Flawed drum. Replace the drum unit (see page 1-5-21). |
|  | Deformed or worn cleaning <br> blade in the drum unit. | Replace the drum unit (see page 1-5-21). |
|  | Flawed developing roller. | Replace the developing unit (see page 1-5-19). |
|  | Dirty heat roller and press <br> roller. | Clean the heat roller and press roller. |

(11) The leading edge of image begins to print too early or too late.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :--- | :--- |
| $\square$ | Paper feed clutch or registra- <br> tion clutch operating incor- <br> rectly. | Check the installation of the clutch. If it operates incor- <br> rectly, replace it. |

(12) Paper is wrinkled.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :--- | :--- |
|  | Paper curled. | Check the paper storage conditions. |
|  |  | Paper damp. |

(13) Offset occurs.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
|  | Defective drum surface charging. | Perform the drum surface refreshing (see page 1-3-72). When the problem is not cleared, increase the surface potential by performing the main charger adjustment (see page 1-3-73). |
|  | Deformed or worn cleaning blade in the drum unit. | Replace the drum unit (see page 1-5-21). |
|  | Defective transfer belt cleaning. | Replace the intermediate transfer unit (see page 1-5-22). |
|  | Defective fuser unit. | Replace the fuser unit (see page 1-5-26). |
|  | Wrong types of paper. | Check if the paper meets specifications. Replace paper. |

(14) Part of image is missing.

| Print example | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
| $*$ Paper damp. | Check the paper storage conditions. |  |
|  | Paper creased. | Replace the paper. |
|  | Drum condensation. | Perform the drum surface refreshing (see page 1-3-72). |
|  | Dirty or flawed drum. | Perform the drum surface refreshing (see page 1-3-72). <br> Flawed drum. Replace the drum unit (see page 1-5-21). |
|  | Dirty transfer belt. | Clean the transfer belt. Replace the intermediate transfer <br> unit if it is extremely dirty (see page 1-5-22). |
|  | Dirty transfer roller. | Clean the transfer roller. Replace the transfer roller if it is <br> extremely dirty (see page 1-5-25). |

(15) Fusing is loose.

| Print example | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
|  | Wrong types of paper. | Check if the paper meets specifications, replace paper. |

(16) Colors are printed offset to each other.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
|  | Defective color calibration. | Perform the color calibration (refer to operation guide). |
|  | Slip the mirror position of laser scanner unit. | Perform the normal color registration. When the problem is not cleared, perform the detail color registration adjustment (refer to operation guide). |

## 1-4-4 Electric problems

If the part causing the problem was not supplied, use the unit including the part for replacement. Troubleshooting to each failure must be in the order of the numbered symptoms.

| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (1) <br> The machine does not operate when the main power switch is turned on | 1. No electricity at the power outlet. | Measure the input voltage. |
|  | 2. The power cord is not plugged in properly. | Check the contact between the power plug and the outlet. |
|  | 3. The inner tray is not closed completely. | Check the inner tray. |
|  | 4. Broken power cord. | Check for continuity. If none, replace the cord. |
|  | 5. Defective main power switch. | Check for continuity across the contacts. If none, replace the power source PWB (see page 1-5-29). |
|  | 6. Defective interlock switch. | Check for continuity across the contacts of interlock switch. If none, replace the power source PWB (see page 1-5-29). |
|  | 7. Defective power source PWB | Replace the power source PWB (see page 1-5-29). |
| (2) <br> Duplex motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Duplex motor and engine PWB (YC37) |
|  | 2. Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  | 3. Defective motor. | Replace the duplex motor. |
|  | 4. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| (3) <br> Right fan motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Right fan motor and main PWB (YC42) |
|  | 2. Defective motor. | Replace the right fan motor. |
|  | 3. Defective PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| (4) Left fan motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Left fan motor and engine PWB (YC29) |
|  | 2. Defective motor. | Replace the left fan motor. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (5) <br> Controller fan motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Controller fan motor and main PWB (YC41) |
|  | 2. Defective motor. | Replace the controller fan motor. |
|  | 3. Defective PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| (6) <br> Fuser fan motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Fuser fan motor and engine PWB (YC40) |
|  | 2. Defective motor. | Replace the fuser fan motor. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| (7) <br> Container fan motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Container fan motor and engine PWB (YC28) |
|  | 2. Defective motor. | Replace the container fan motor. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| (8) <br> ISU motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. ISU motor and main PWB (YC36) |
|  | 2. Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  | 3. Defective motor. | Replace the ISU motor. |
|  | 4. Defective PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| (9) <br> Paper feed clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Paper feed clutch and engine PWB (YC3) |
|  | 2. Defective clutch. | Replace the paper feed clutch. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| (10) <br> MP feed clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. MP feed clutch and engine PWB (YC3) |
|  | 2. Defective clutch. | Replace the MP feed clutch. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (11) <br> Registration clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Registration clutch and engine PWB (YC3) |
|  | 2. Defective clutch. | Replace the registration clutch. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| (12) <br> Middle clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Middle clutch and engine PWB (YC3) |
|  | 2. Defective clutch. | Replace the middle clutch. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| (13) <br> MP solenoid does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. MP solenoid and engine PWB (YC4) |
|  | 2. Defective solenoid. | Replace the MP solenoid. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| (14) <br> The message requesting paper to be loaded is shown when paper is present on the cassette. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Cassette PWB (YC1) and engine PWB (YC21) |
|  | 2. Deformed actuator of the paper sensor. | Check visually and replace if necessary. |
|  | 3. Defective paper sensor. | Replace the cassette PWB. |
|  | 4. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| (15) <br> The message requesting paper to be loaded is shown when paper is present on the MP tray. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. MP paper sensor and engine PWB (YC16) |
|  | 2. Deformed actuator of the MP paper sensor. | Check visually and replace if necessary. |
|  | 3. Defective MP paper sensor. | Replace the MP paper sensor. |
|  | 4. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |
| (16) <br> The size of paper on the cassette is not displayed correctly. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Cassette size switch and engine PWB (YC17) |
|  | 2. Defective cassette size switch. | Replace the cassette size switch. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-27). |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (17) <br> A paper jam in the paper feed, paper conveying or eject section is indicated when the main power switch is turned on. | 1. A piece of paper torn from paper is caught around registration sensor, MP paper conveying sensor or eject sensor. | Check visually and remove it, if any. |
|  | 2. Defective registration sensor. | Replace the registration sensor. |
|  | 3. Defective MP paper conveying sensor. | Replace the MP paper conveying sensor. |
|  | 4. Defective eject sensor. | Replace the eject PWB. |
| (18) <br> A message indicating cover open is displayed when the inner tray or rear cover is closed. | 1. Deformed actuator of the interlock switch. | Check visually and replace if necessary. |
|  | 2. Defective interlock switch. | Replace the interlock switch. |
| (19) <br> DP paper feed motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> DP paper feed motor and DP drive PWB (YC3) <br> DP drive PWB (YC1) and main PWB (YC32) |
|  | 2. Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  | 3. Defective motor. | Replace the DP paper feed motor. |
|  | 4. Defective PWB. | Replace the DP drive PWB or main PWB and check for correct operation (see page 1-5-61, 1-5-30). |
| (20) <br> DP paper feed clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> DP paper feed clutch and DP drive PWB (YC6) <br> DP drive PWB (YC8) and main PWB (YC32) |
|  | 2. Defective clutch. | Replace the DP paper feed clutch. |
|  | 3. Defective PWB. | Replace the DP drive PWB or main PWB and check for correct operation (see page 1-5-61, 1-5-30). |
| (21) <br> DP pressure solenoid does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> DP pressure solenoid and DP drive PWB (YC4) <br> DP drive PWB (YC8) and main PWB (YC32) |
|  | 2. Defective solenoid. | Replace the DP pressure solenoid. |
|  | 3. Defective PWB. | Replace the DP drive PWB or main PWB and check for correct operation (see page 1-5-61, 1-5-30). |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (22) <br> DP switchback solenoid does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> DP switchback solenoid and DP drive PWB (YC5) DP drive PWB (YC8) and main PWB (YC32) |
|  | 2. Defective solenoid. | Replace the DP switchback solenoid. |
|  | 3. Defective PWB. | Replace the DP drive PWB or main PWB and check for correct operation (see page 1-5-61, 1-5-30). |
| (23) <br> An original jams when the main power switch is turned on. | 1. A piece of paper torn from an original is caught around the DP timing sensor. | Check visually and remove it, if any. |
|  | 2. Defective DP timing sensor. | Replace the DP timing sensor. |
| (24) <br> A message indicating cover open is displayed when the DP top cover is closed. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> DP open/close sensor and DP drive PWB (YC2) <br> DP drive PWB (YC8) and main PWB (YC32) |
|  | 2. Defective DP open/ close sensor. | Replace the DP open/close sensor. |

## 1-4-5 Mechanical problems

If the part causing the problem was not supplied, use the unit including the part for replacement.

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (1) <br> No primary paper feed. | Check if the surfaces of the following rollers are dirty with paper powder. <br> Pickup roller <br> Paper feed roller <br> MP paper feed roller | Clean with isopropyl alcohol. |
|  | Check if the following rollers is deformed. <br> Pickup roller <br> Paper feed roller <br> MP paper feed roller | Check visually and replace any deformed (see page 1-5-15, 1-5-17). |
|  | Defective paper feed clutch installation. | Check visually and remedy if necessary. |
| (2) No secondary paper feed. | Check if the surfaces of the following rollers are dirty with paper powder. <br> Front registration roller Rear registration roller | Clean with isopropyl alcohol. |
|  | Defective registration clutch installation. | Check visually and remedy if necessary. |
| (3) Skewed paper feed. | Paper width guide in a cassette installed incorrectly. | Check the paper width guide visually and remedy or replace if necessary. |
| (4) <br> Multiple sheets of paper are fed. | Check if the paper is excessively curled. | Change the paper. |
|  | Paper is loaded incorrectly. | Load the paper correctly. |
|  | Check if the retard roller is worn. | Replace the retard roller if it is worn (see page 1-5-13). |
| (5) Paper jams. | Check if the paper is excessively curled. | Change the paper. |
|  | Check if the contact between the front and rear registration rollers is correct. | Check visually and remedy if necessary. |
|  | Check if the heat roller or press roller is extremely dirty or deformed. | Check visually and replace the fuser unit (see page 1-5-26). |
| (6) <br> Abnormal noise is heard. | Check if the rollers, pulleys and gears operate smoothly. | Grease the bushes and gears. |
|  | Check if the following clutches are installed correctly. <br> Paper feed clutch <br> MP feed clutch <br> Registration clutch <br> Middle clutch | Check visually and remedy if necessary. |
|  | Check if the following fan motors are installed correctly. <br> Left fan motor <br> Right fan motor <br> Controller fan motor <br> Fuser fan motor <br> Container fan motor | Check visually and remedy if necessary. |


| Problem | Causes/check procedures | Corrective measures |
| :--- | :--- | :--- |
| (7) <br> No primary original <br> feed. | Check if the surfaces of the following pul- <br> leys are dirty with paper powder. <br> DP forwarding pulley <br> DP feed pulley | Clean with isopropyl alcohol.Check if the following pulleys is <br> deformed. <br> DP forwarding pulley <br> DP feed pulley |
| (8) <br> Multiple sheets of orig- <br> inal are fed. | Original is not correctly set. <br> Check if the DP separation pad is worn. <br> deformed (see page 1-5-56). | Replace the DP separation pad if it is <br> worn (see page 1-5-60). |
| (9) <br> Originals jam. | Originals outside the specifications are <br> used. | Use only originals conforming to the <br> specifications. |
| Check if the surfaces of the following pul- <br> leys are dirty with paper powder. <br> DP forwarding pulley <br> DP feed pulley | Clean with isopropyl alcohol. |  |
|  | Check if the contact between the convey- <br> ing roller and conveying pulley is correct. | Check visually and remedy if necessary. |
|  | Check if the contact between the eject <br> roller and eject pulley is correct. | Check visually and remedy if necessary. |
|  | Check if the contact between the switch- <br> back roller and switchback pulley is cor- <br> rect. | Check visually and remedy if necessary. |

## 1-4-6 Send error code

This section describes the scanning errors and descriptions, preventive actions, as well as corrective actions. Error codes not described here could fall within software errors.
If such an error is encountered, turn power off then on, and advise the service representative.

## (1) Scan to SMB error codes

| Code | Contents | Check procedures/corrective measures |
| :---: | :--- | :--- |
| $\mathbf{1 1 0 1}$ | Host destined does not exist on the net- <br> work. | 1. Confirm destined host. <br> 2. Confirm device's network parameters. <br> 3. Confirm the network parameters the device is con- <br> nected. |
| $\mathbf{1 1 0 2}$ | Login to the host has failed. | 1. Confirm user name and password. <br> 2. Confirm the network parameters the device is con- <br> nected. <br> 3. Check the host if the folder is properly shared. |
| $\mathbf{1 1 0 3}$ | Destined host, folder, and/or file names <br> are invalid. | 1. Check illegal characters are not contained within <br> these names. <br> 2. Check the name of the folder and files conform with <br> the naming syntax. |
|  |  | 3. Confirm destined host and folder. |
| $\mathbf{1 1 0 5}$ | SMB protocol is not enabled. | 1. Confirm device's SMB protocols. |
| $\mathbf{2 1 0 1}$ | Login to the host has failed. | 1. Confirm destined host. <br> 2. Confirm that the LAN cable is properly connected to <br> the device. |
|  |  | 3. Check the SMB port number. <br> 4. Confirm device's network parameters. <br> 5. Confirm the network parameters the device is con- <br> nected. |
| $\mathbf{2 2 0 1}$ | Writing scanned data has failed. | 1. Check the scanning file name. <br> 2. Confirm device's network parameters. <br> 3. Confirm the network parameters the device is con- <br> nected. |

## (2) Scan to FTP error codes

| Code | Contents | Check procedures/corrective measures |
| :---: | :---: | :---: |
| 1101 | FTP server does not exist on the network. | 1. Check the FTP server name. <br> 2. Confirm device's network parameters. <br> 3. Confirm the network parameters the device is connected. |
| 1102 | Login to the FTP server has failed. | 1. Confirm user name and password. <br> 2. Check the FTP server name. |
| 1103 | Destined folder is invalid. | 1. Check illegal characters are not contained within these names. <br> 2. Check the FTP server name. |
| 1105 | FTP protocol is not enabled. | 1. Confirm device's FTP protocols. |
| 1131 | Initializing TLS has failed. | 1. Confirm device's security parameters. |
| 1132 | TLS negotiation has failed. | 1. Confirm device's security parameters. <br> 2. Check the FTP server name. |
| 2101 | Access to the FTP server has failed. | 1. Check the FTP server name. <br> 2. Confirm that the LAN cable is properly connected to the device. <br> 3. Check the FTP port number. <br> 4. Confirm device's network parameters. <br> 5. Confirm the network parameters the device is connected. <br> 6. Check the FTP server name. |
| 2102 | Access to the FTP server has failed. (Connection timeout) | 1. Check the FTP server name. <br> 2. Check the FTP port number. <br> 3. Confirm device's network parameters. <br> 4. Confirm the network parameters the device is connected. <br> 5. Check the FTP server name. |
| 2201 | Connection with the FTP server has failed. | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. <br> 3. Confirm destined folder. <br> 4. Check the FTP server name. |
| 2202 | Connection with the FTP server has failed. <br> (Timeout) | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. |
| 2231 | Connection with the FTP server has failed. <br> (FTPS communication) | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. |
| 3101 | FTP server responded with an error. | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. <br> 3. Check the FTP server. |

## (3) Scan to E-mail error codes

| Code | Contents | Check procedures/corrective measures |
| :---: | :---: | :---: |
| 1101 | SMTP/POP3 server does not exist on the network. | 1. Check the SMTP/POP3 server name. <br> 2. Confirm device's network parameters. <br> 3. Confirm the network parameters the device is connected. |
| 1102 | Login to the SMTP/POP3 server has failed. | 1. Confirm user name and password. <br> 2. Check the SMTP/POP3 server. |
| 1104 | The domain the destinede address belongs is prohibited by scanning restriction. | 1. Confirm device's SMTP parameters. |
| 1105 | SMTP protocol is not enabled. | 1. Confirm device's SMTP protocols. |
| 1106 | Sender's address is not specified. | 1. Confirm device's SMTP protocols. |
| 2101 | Connection to the SMTP/POP3 server has failed. | 1. Check the SMTP/POP3 server name. <br> 2. Confirm that the LAN cable is properly connected to the device. <br> 3. Check the SMTP/POP3 port number. <br> 4. Confirm device's network parameters. <br> 5. Confirm the network parameters the device is connected. <br> 6. Check the SMTP/POP3 server. |
| 2102 | Connection to the SMTP/POP3 server has failed. <br> (Connection timeout) | 1. Check the SMTP/POP3 server name. <br> 2. Check the SMTP/POP3 port number. <br> 3. Confirm device's network parameters. <br> 4. Confirm the network parameters the device is connected. <br> 5. Check the SMTP/POP3 server. |
| 2201 | Connection to the SMTP/POP3 server has failed. | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. |
| 2202 | Connection to the SMTP/POP3 server has failed. <br> (Timeout) | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. |
| 2204 | The size of scanning exceeded its limit. | 1. Confirm device's network parameters. |
| 3101 | SMTP/POP3 server responded with an error. | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. <br> 3. Check the SMTP/POP3 server. |
| 3201 | No SMTP authentication is found. | 1. Check the SMTP server. <br> The device supports SMTP authentication services including CRAM-MD5, DIGEST-MD5, PLAIN and LOGIN. |

## 1-4-7 Error codes

## (1) Error code

Error codes are listed on the communication reports, activity report, etc. The codes consist of an error code indication $U$ followed by a 5-digit number. (Error codes for $V 34$ communication errors start with an E indication, followed by five digits.)
The upper three of the five digits indicate general classification of the error and its cause, while the lower two indicate the detailed classification. Items for which detailed classification is not necessary have 00 as the last two digits.

## Error code



Figure 1-4-3
(2) Table of general classification

| Error code | Description |
| :---: | :---: |
| U00000 | No response or busy after the set number of redials. |
| U00100 | Transmission was interrupted by a press of the stop/clear key. |
| U00200 | Reception was interrupted by a press of the stop/clear key. |
| U00300 | Recording paper on the destination unit has run out during transmission. |
| U004XX | A connection was made but interrupted during handshake with the receiver unit (refer to 1-4-47 U004XX error code table). |
| U006XX | Communication was interrupted because of a machine problem (refer to 1-4-47 U006XX error code table). |
| U00700 | Communication was interrupted because of a problem in the destination unit. |
| U008XX | A page transmission error occurred in G3 mode (refer to 1-4-47 U008XX error code table). |
| U009XX | A page reception error occurred in G3 mode (refer to 1-4-47 U009XX error code table). |
| U010XX | Transmission in G3 mode was interrupted by a signal error (refer to 1-4-48 U010XX error code table). |
| U011XX | Reception in G3 mode was interrupted by a signal error (refer to 1-4-49 U011XX error code table). |
| U01400 | An invalid one-touch key was specified during communication. |
| U01500 | A communication error occurred when calling in V .8 mode. |
| U01600 | A communication error occurred when called in V .8 mode. |
| U017XX | A communication error occurred before starting T. 30 protocol during transmission in V. 34 mode (refer to 1-4-50 U017XX error code table). |
| U018XX | A communication error occurred before starting T. 30 protocol during reception in V .34 mode (refer to 1-4-50 U018XX error code table). |
| U03000 | No document was present in the destination unit when polling reception started. |
| U03200 | In interoffice subaddress-based bulletin board reception, data was not stored in the box specified by the destination unit. |
| U03300 | In polling reception from a unit of our make, operation was interrupted due to a mismatch in permit ID or telephone number. Or, in interoffice subaddress-based bulletin board reception, operation was interrupted due to a mismatch in permit ID or telephone number. |
| U03400 | Polling reception was interrupted because of a mismatch in individual numbers (destination unit is either of our make or by another manufacturer). |
| U03500 | In interoffice subaddress-based bulletin board reception, the specified Subaddress confidential box number was not registered in the destination unit. |
| U03600 | An interoffice subaddress-based bulletin board reception was interrupted because of a mismatch in the specified subaddress confidential box number. |
| U03700 | Interoffice subaddress-based bulletin board reception failed because the destination unit had no subaddress-based bulletin board transmission capability, or data was not stored in any subaddress confidential box in the destination unit. |
| U04000 | In interoffice subaddress-based transmission mode, the specified subaddress box number was not registered in the destination unit. |


| Error code | Description |
| :---: | :--- |
| U04100 | Subaddress-based transmission failed because the destination unit had no subaddress- <br> based reception capability. |
| U04200 | In encrypted transmission, the specified encryption box was not registered in the desti- <br> nation unit. |
| U04300 | Encrypted transmission failed because the destination unit had no encrypted communi- <br> cation capability. |
| U04400 | Encrypted transmission was interrupted because encryption keys did not agree. |
| U04500 | Encrypted reception was interrupted because of a mismatch in encryption keys. |
| U05100 | Password check transmission or restricted transmission was interrupted because the <br> permit ID's did not agree with. |
| U05200 | Password check reception or restricted reception was interrupted because the permit <br> ID's did not match, the rejected FAX number's did match, or the destination receiver did <br> not return its phone number. |
| U05300 | The password check reception or the restricted reception was interrupted because the <br> permitted numbers did not match, the rejected numbers did match, or the machine in <br> question did not acknowledge its phone number. |
| U14000 | Memory overflowed during confidential reception. Or, in subaddress-based confidential <br> reception, memory overflowed. |
| U14100 | In interoffice subaddress-based transmission, memory overflowed in the destination unit. |
| U19000 | Memory overflowed during memory reception. |
| U19100 | Memory overflowed in the destination unit during transmission. |
| U19300 | Transmission failed because an error occurred during JBIG encoding. |

## (2-1) U004XX error code table: Interrupted phase B

| Error code | Description |
| :---: | :--- |
| U00430 | Polling request was received but interrupted because of a mismatch in permit number. <br> Or, subaddress-based bulletin board transmission request was received but interrupted <br> because of a mismatch in permit ID in the transmitting unit. |
| U00431 | An subaddress-based bulletin board transmission was interrupted because the specified <br> subaddress confidential box was not registered. |
| U00432 | An subaddress-based bulletin board transmission was interrupted because of a mis- <br> match in Subaddress confidential box numbers. |
| U00433 | Subaddress-based bulletin board transmission request was received but data was not <br> present in the subaddress confidential box. |
| U00450 | Subaddress-based confidential reception was interrupted because the specified subad- <br> dress box was not registered. |
| U00460 | The destination transmitter disconnected because the permit ID's did not agree with <br> while the destination transmitter is in password-check transmission or restricted trans- <br> mission. |
| U00462 | Encrypted reception was interrupted because the specified encryption box number was <br> not registered. |
| Encrypted reception was interrupted because the encryption key for the specified <br> encryption box was not registered. |  |

(2-2) U006XX error code table: Problems with the unit

| Error code | Description |
| :---: | :--- |
| U00601 | Document jam or the document length exceeds the maximum. |
| U00613 | Image writing section problem |
| U00656 | Data was not transmitted to a modem error. |
| U00690 | System error. |

## (2-3) U008XX error code table: Page transmission error

| Error code | Description |
| :---: | :--- |
| U00800 | A page transmission error occurred because of reception of a RTN or PIN signal. |
| U00811 | A page transmission error reoccurred after retry of transmission in the ECM mode. |

## (2-4) U009XX error code table: Page reception error

| Error code | Description |
| :---: | :--- |
| U00900 | An RTN or PIN signal was transmitted because of a page reception error. |
| U00910 | A page reception error remained after retry of transmission in the ECM mode. |

## (2-5) U010XX error code table: G3 transmission

| Error code | Description |
| :---: | :---: |
| U01000 | An FTT signal was received for a set number of times after TCF signal transmission at 2400 bps. Or, an RTN signal was received in response to a Q signal (excluding EOP) after transmission at 2400 bps . |
| U01001 | Function of the unit differs from that indicated by a DIS signal. |
| U01016 | An MCF signal was received but no DIS signal was received after transmission of an EOM signal, and T1 timeout was detected. |
| U01019 | No relevant signal was received after transmission of a CNC signal, and the preset number of command retransfers was exceeded (between units of our make). |
| U01020 | No relevant signal was received after transmission of a CTC signal, and the preset number of command retransfers was exceeded (ECM). |
| U01021 | No relevant signal was received after transmission of an EOR.Q signal, and the preset number of command retransfers was exceeded (ECM). |
| U01022 | No relevant signal was received after transmission of an RR signal, and the preset number of command retransfers was exceeded (ECM). |
| U01028 | T5 time-out was detected during ECM transmission (ECM). |
| U01052 | A DCN signal was received after transmission of an RR signal (ECM). |
| U01080 | A PIP signal was received after transmission of a PPS.NULL signal. |
| U01092 | During transmission in V. 34 mode, communication was interrupted because of an impossible combination of the symbol speed and communication speed. |
| U01093 | A DCN or other inappropriate signal was received during phase B of transmission. |
| U01094 | The preset number of command retransfers for DCS/NSS signals was exceeded during phase B of transmission. |
| U01095 | No relevant signal was received after transmission of a PPS (Q) signal during phase D of transmission, and the preset number of command transfers was exceeded. |
| U01096 | A DCN signal or invalid command was received during phase D of transmission. |
| U01097 | The preset number of command retransfers was exceeded after transmission of an RR signal or no response. |

## (2-6) U011XX error code table: G3 reception

| Error code | Description |
| :---: | :--- |
| U01100 | Function of the unit differs from that indicated by a DCS signal. |
| U01101 | Function of the unit (excl. communication mode select) differs from that indicated by an <br> NSS signal. |
| U01102 | A DTC (NSC) signal was received when no transmission data was in the unit. |
| U01110 | No response after transmission of a DIS signal. |
| U01111 | No response after transmission of a DTC (NSC) signal. |
| U01113 | No response after transmission of an FTT signal. |
| U01125 | No response after transmission of a CNS signal (between units of our make). |
| U01141 | No response after transmission of an SPA signal (short protocol). |
| U01143 | A DCN signal was received after transmission of a DTC signal. |
| U01155 | A DCN signal was received after transmission of an SPA signal (short protocol). |
| U01160 | During message reception, transmission time exceeded the maximum transmission time <br> per line. |
| U01162 | Reception was aborted due to a modem malfunction during message reception. |
| U01191 | Communication was interrupted because an error occurred during an image data recep- <br> tion sequence in the V.34 mode. |
| U01193 | There was no response, or a DCN signal or invalid command was received, during <br> phase C/D of reception. |
| U01194 | A DCN signal was received during phase B of reception. |
| U01195 | No message was received during phase C of reception. |
|  | Error line control was exceeded and a decoding error occurred for the message being <br> received. |

(2-7) U017XX error code table: V. 34 transmission

| Error code | Description |
| :---: | :--- |
| U01700 | A communication error occurred in phase 2 (line probing). |
| U01720 | A communication error occurred in phase 4 (modem parameter exchange). |
| U01721 | Operation was interrupted due to the absence of a common communication speed <br> between units. |

U01700: A communication error that occurs at the transmitting unit in the period after transmission of INFO0 before entering phase 3 (primary channel equivalent device training). For example, INFOO/A/Abar (B/Bbar, for polling transmission)/INFOh was not detected.
U01720: A communication error that occurs at the transmitting unit in the period after initiating the control channel before entering the T. 30 process. For example, PPh/ALT/MPh/E was not detected.
U01721: In the absence of a common communication speed between units (including when an impossible combination of communication speed and symbol speed occurs) after MPh exchange; 1) a DCN signal was received from the destination unit, and the line was cut; or 2) a DIS (NSF, CSI) signal was received from the destination unit and, in response to the signal, the unit transmitted a DCN signal, and the line was cut.

## (2-8) U018XX error code table: V. 34 reception

| Error code | Description |
| :---: | :--- |
| U01800 | A communication error occurred in phase 2 (line probing). |
| U01810 | A communication error occurred in phase 3 (primary channel equivalent device training). |
| U01820 | A communication error occurred in phase 4 (modem parameter exchange). |
| U01821 | Operation was interrupted due to the absence of a common communication speed <br> between units. |

U01800: A communication error that occurs at the receiver unit in the period after transmission of INFO0 before entering phase 3 (primary channel equivalent device training). For example, INFOO/B/Bbar (A/Abar, for polling reception)/probing tone was not detected.
U01810: A communication error that occurs at the receiver unit in phase 3 (primary channel equivalent device training). For example, S/Sbar/PP/TRN was not detected.
U01820: A communication error that occurs at the receiver unit in the period after initiating the control channel before entering the T. 30 process. For example, PPh/ALT/MPh/E was not detected.
U01821: In the absence of a common communication speed between units (including when an impossible combination of communication speed and symbol speed occurs) after MPh exchange, a DCN signal was transmitted to the destination unit and the line was cut.

## 1-5-1 Precautions for assembly and disassembly

## (1) Precautions

Before starting disassembly, press the Power key on the operation panel to off. Make sure that the Power lamp is off before turning off the main power switch. And then unplug the power cable from the wall outlet. When the fax kit is installed, be sure to disconnect the modular code before starting disassembly. When handling PWBs (printed wiring boards), do not touch parts with bare hands.
The PWBs are susceptible to static charge.
Do not touch any PWB containing ICs with bare hands or any object prone to static charge.
When removing the hook of the connector, be sure to release the hook.
Take care not to get the cables caught.
To reassemble the parts, use the original screws. If the types and the sizes of screws are not known, refer to the PARTS LIST.

## (2) Drum

Note the following when handling or storing the drum.
When removing the drum unit, never expose the drum surface to strong direct light.
Keep the drum at an ambient temperature between $-20^{\circ} \mathrm{C} /-4^{\circ} \mathrm{F}$ and $40^{\circ} \mathrm{C} / 104^{\circ} \mathrm{F}$ and at a relative humidity not higher than $85 \%$ RH. Avoid abrupt changes in temperature and humidity.
Avoid exposure to any substance which is harmful to or may affect the quality of the drum.
Do not touch the drum surface with any object. Should it be touched by hands or stained with oil, clean it.

## (3) Toner

Store the toner container in a cool, dark place.
Avoid direct light and high humidity.

## (4) How to tell a genuine Kyocera Mita toner container

As a means of brand protection, the Kyocera Mita toner container utilizes an optical security technology to enable visual validation. A validation viewer is required to accomplish this.

Hold the validation viewer over the left side part of the brand protection seal on the toner container. Through each window of the validation viewer, the left side part of the seal should be seen as follows:

A black-colored band when seen through the left side window ( - )

A shiny or gold-colored band when seen through the right side window ( -

The above will reveal that the toner container is a genuine Kyocera Mita branded toner container, otherwise, it is a counterfeit.


Figure 1-5-1
The brand protection seal has an incision as shown below to prohibit reuse.


Figure 1-5-2

## 1-5-2 Outer covers

(1) Detaching and refitting the rear upper cover, right upper cover, left upper cover and front cover

## Procedure

1. Open the paper conveying unit.
2. Release the hook and then remove the IF cover.


Figure 1-5-3
3. Remove two screws and then remove the rear upper cover.


Figure 1-5-4
4. Pull the inner tray lever and open the inner tray.
5. Release two hooks. Slide the right upper cover backward and then remove it.


Figure 1-5-5
6. Release the hook. Slide the left upper cover backward and then remove it.


Figure 1-5-6
7. Release five hooks (hook $A \rightarrow B$ ) and then remove the front cover.


Figure 1-5-7
(2) Detaching and refitting the right rear cover, right cover and right lower cover

## Procedure

1. Remove the rear upper cover, right upper cover, left upper cover and front cover (see page 1-5-3).
2. Slide the power source cover backward and then remove it.


Figure 1-5-8
3. Remove the screw.
4. Release four hooks. Slide the right rear cover backward and then remove it.


Figure 1-5-9
5. Open the memory cover and then remove it.


Figure 1-5-10
6. Open the waste toner cover.
7. Push the lock release button and then remove the waste toner box.


Figure 1-5-11
8. Release four hooks (hook $A \rightarrow B \rightarrow C$ ). Slide the right cover forward and then remove it.
9. Remove the waste toner cover.


Figure 1-5-12
10. Release the hook. Slide the right lower cover forward and then remove it.


Figure 1-5-13

## (3) Detaching and refitting the left rear cover, left cover and left lower cover

## Procedure

1. Remove the rear upper cover, right upper cover, left upper cover and front cover (see page 1-5-3).
2. Release the hook. Slide the left rear cover upward and then remove it.


Figure 1-5-14
3. Release four hooks (hook $A \rightarrow B$ ) and then remove the left cover.


Figure 1-5-15
4. Remove the screw.
5. Release three hooks (hook $A \rightarrow B \rightarrow C$ ) and then remove the left lower cover.


Figure 1-5-16

## (4) Detaching and refitting the inner cover

## Procedure

1. Remove the cassette.


Figure 1-5-17
2. Remove the MP tray cover. (see page 1-5-17)
3. Remove the MP tray.


Figure 1-5-18
4. Remove the rear upper cover, right upper cover, left upper cover and front cover (see page 1-5-3).
5. Remove the right rear cover and right cover (see page 1-5-6).
6. Remove the left rear cover and left cover (see page 1-5-9).
7. Release three hooks and then remove the switch holder.
8. Release four hooks and then remove the inner cover.


Figure 1-5-19

## 1-5-3 Paper feed section

## (1) Detaching and refitting the retard roller unit

## Procedure

1. Open the paper conveying unit.
2. Pull the middle roller unit forward to the hook.
3. While pressing the right and left hooks outwards, unlatch the shaft from the rail and remove the middle roller unit.


Figure 1-5-20
4. Pull the retard cover down and remove.
5. Release two hooks and then remove the retard roller unit.
6. Check or replace the retard roller unit and refit all the removed parts.


Figure 1-5-21

## (2) Detaching and refitting the paper feed roller unit

## Procedure

1. Remove the retard roller unit (see page 1-5-13).
2. Turn forward the lever of the feed pin to release the lock.
3. Slide the feed pin.


Figure 1-5-22
4. Remove the paper feed roller unit.
5. Check or replace the paper feed roller unit and refit all the removed parts.


Figure 1-5-23

## (3) Detaching and refitting the MP paper feed roller

## Procedure

1. Remove the cassette.
2. Remove the guide sections of the MP tray cover from the MP tray.
3. Raise the MP tray cover upward. Release two hooks and then remove the MP tray cover.


Figure 1-5-24
4. Open the conveying lower cover.


Figure 1-5-25
5. Remove two screws and then remove the MP paper feed lower unit.
6. Pull the hook forward and then slide the MP feed shaft.
7. Remove the MP paper feed roller.
8. Check or replace the Mp paper feed roller and refit all the removed parts.


Figure 1-5-26


Figure 1-5-27

## 1-5-4 Developing section

## (1) Detaching and refitting the developing unit

## Procedure

1. Remove the intermediate transfer unit (see page 1-5-22).
2. Remove drum units (K, M, C, Y).
3. Pinch the lever of developing unit.
4. Remove developing units (K, M, C, Y).


Figure 1-5-28
5. Check or replace the developing unit and refit all the removed parts.

## NOTE:

*: Remove the cap before installing the new developing unit.
*: When reinstalling the developing unit, press it down until the lever of developing unit is engaged with the notch.
*: If it is difficult to engage the lever, press the unit down while rotating the gear to engage it.


Figure 1-5-29

## 1-5-5 Drum section

## (1) Detaching and refitting the drum unit

## Procedure

1. Remove the intermediate transfer unit (see page 1-5-22).
2. Remove drum units (K, M, C, Y).
3. Check or replace the drum unit and refit all the removed parts.


Figure 1-5-30

## 1-5-6 Transfer/Separation section

## (1) Detaching and refitting the intermediate transfer unit

## Procedure

1. Open the inner tray and the paper conveying unit.
2. Remove toner containers (K, M, C, Y).


Figure 1-5-31
3. Slide the container guide forward and then remove it.


Figure 1-5-32
4. Open the RFID holder.


Figure 1-5-33
5. Slide the shutter forward and seal the toner inlet.
6. Remove the screw.


Figure 1-5-34
7. Remove the intermediate transfer unit.
8. Check or replace the intermediate transfer unit and refit all the removed parts.


Figure 1-5-35

## (2) Detaching and refitting the transfer roller unit

## Procedure

1. Open the paper conveying unit.
2. Release two hooks and then remove the transfer roller unit.
3. Check or replace the transfer roller unit and refit all the removed parts.


Figure 1-5-36

## 1-5-7 Fuser section

## (1) Detaching and refitting the fuser unit

## Procedure

1. Open the paper conveying unit.
2. Remove the IF cover (see page 1-5-3).
3. Remove the screw and then fuser wire cover.


Figure 1-5-37
4. Remove three connectors.
5. Remove two screws and then remove the fuser unit.
6. Check or replace the fuser unit and refit all the removed parts.
*: Take care not to get the cables caught.


Figure 1-5-38

## 1-5-8 PWBs

## (1) Detaching and refitting the engine PWB

## Procedure

1. Remove the left cover (see page 1-5-9).
2. Remove all connectors from the engine PWB.


Figure 1-5-39
3. Remove three screws and then remove the engine PWB.
4. Check or replace the engine PWB and refit all the removed parts.
*: To replace the engine PWB, remove the EEPROM (U1) from the old engine PWB and mount it to the new engine PWB.


Figure 1-5-40

## (2) Detaching and refitting the power source PWB

## Procedure

1. Remove the right rear cover, right cover and right lower cover (see page 1-5-6).
2. Remove three screws and then remove the power source shield.
Screws $A$ and $B$ are unidentical, therefore, do not mix up.


Figure 1-5-41
3. Remove all connectors from power source PWB.
4. Remove two screws.
5. Release three hooks and then remove the power source PWB.
6. Check or replace the power source PWB and refit all the removed parts.


Figure 1-5-42

## (3) Detaching and refitting the main PWB

## Procedure

1. Remove the FAX control PWB, if installed (see page 1-5-36).
2. Remove the right rear cover, right cover and right lower cover (see page 1-5-6).
3. Remove three screws and then remove the power source shield.
Screws A and B are unidentical, therefore, do not mix up.


Figure 1-5-43
4. Open the fan bracket.
5. Slide the fan plate. Release four hooks and then remove the fan plate.


Figure 1-5-44
6. Remove the screw and then remove the fuser wire cover.


Figure 1-5-45
7. Remove five screws and then remove the controller shield.


Figure 1-5-46
8. Remove the connector (YC41) of the controller fan motor.
9. Open the fan bracket and then remove it.


Figure 1-5-47
10. Remove seven connectors (YC37, YC41, YC40, YC100, YC38, YC39 and YC42) from the main PWB.


Figure 1-5-48
11. Remove two screws
12. Release three hooks and then remove the wire holder.


Figure 1-5-49
13. Remove six connectors (YC36, YC32, YC102, YC101, YC107,YC108) and FFC (YC8) from the main PWB.


Figure 1-5-50
14. Remove five screws and then remove the main PWB.
15. Check or replace the main PWB and refit all the removed parts.


Figure 1-5-51

## (4) Detaching and refitting the high voltage PWB

## Procedure

1. Remove the right rear cover and right cover (see page 1-5-6).
2. Remove the FFC from the high voltage PWB.


Figure 1-5-52
3. Remove the screw.
4. Release eight hooks and then remove the high voltage PWB.
5. Check or replace the high voltage PWB and refit all the removed parts.


Figure 1-5-53

## (5) Detaching and refitting the FAX control PWB (4 in 1 model (with FAX) only)

## Procedure

1. Remove the IF cover (see page 1-5-3).
2. Remove two screws and then remove the FAX control PWB.
3. Check or replace the FAX control PWB and refit all the removed parts.


Figure 1-5-54

## 1-5-9 Drive section

## (1) Detaching and refitting the MP feed drive unit

## Procedure

1. Remove the rear upper cover, right upper cover, left upper cover and front cover (see page 1-5-3).
2. Remove the right rear cover and right cover (see page 1-5-6).
3. Remove the left rear cover, left cover and left lower cover (see page 1-5-9).
4. Remove the inner cover (see page 1-511).
5. Remove the engine PWB (see page 1-5-27).
6. Release three hooks and then remove the left fan motor.


Figure 1-5-55
7. Turn the cam inside the device to the position indicated.
8. Remove three screws and then remove MP feed drive unit.
9. Check or replace the MP feed drive unit and refit all the removed parts.


Figure 1-5-56

## (2) Detaching and refitting the drum/developing drive unit

## Procedure

1. Remove drum units ( $K, M, C, Y$ ) and developing units $(K, M, C, Y)$ (see page 1-5-21, 19).
2. Remove the rear upper cover, right upper cover, left upper cover and front cover (see page 1-5-3).
3. Remove the left rear cover, left cover and left lower cover (see page 1-5-9).
4. Remove the engine PWB (see page 1-5-27).
5. Remove the screw and release the hook, and then remove the container fan unit.


Figure 1-5-57
6. Remove the screw and then remove the ID guide.


Figure 1-5-58
7. Remove five screws and then remove drum/developing drive unit.
8. Check or replace the drum/developing drive unit and refit all the removed parts.


Figure 1-5-59

## (3) Detaching and refitting the paper feed drive unit

## Procedure

1. Remove the rear upper cover, right upper cover, left upper cover and front cover (see page 1-5-3).
2. Remove the left rear cover, left cover and left lower cover (see page 1-5-9).
3. Remove connector (YC3) from engine PWB.
4. Remove four screws and then remove the paper feed drive unit.
5. Check or replace the paper feed drive unit and refit all the removed parts.


Figure 1-5-60


Figure 1-5-61

## (4) Detaching and refitting the fuser pressure drive unit

## Procedure

1. Remove the fuser unit (see page 1-526).
2. Remove the rear upper cover, right upper cover, left upper cover and front cover (see page 1-5-3).
3. Remove the left rear cover and left cover (see page 1-5-9).
4. Remove connector (YC38) from engine PWB.


Figure 1-5-62
5. Remove the developing fan unit (see page 1-5-38).
6. Remove three screws.
7. Release two hooks remove the fuser pressure drive unit.
8. Check or replace the fuser pressure drive unit and refit all the removed parts.


Figure 1-5-63

## (5) Detaching and refitting the middle transfer drive unit

## Procedure

1. Remove the intermediate transfer unit (see page 1-5-22).
2. Remove the rear upper cover, right upper cover, left upper cover and front cover (see page 1-5-3).
3. Remove the left rear cover and left cover (see page 1-5-9).
4. Remove the fuser pressure drive unit (see page 1-5-41).
5. Remove connector (YC15) from engine PWB.


Figure 1-5-64
6. Remove the screw and then remove the ID guide.


Figure 1-5-65
7. Remove three screws and then remove the middle transfer drive unit.
8. Check or replace the middle transfer drive unit and refit all the removed parts.


Figure 1-5-66

## 1-5-10 Optical section

## (1) Detaching and refitting the laser scanner unit

## Procedure

1. Remove the intermediate transfer unit (see page 1-5-22).
2. Remove drum units ( $K, M, C, Y$ ) and developing units (K, M, C, Y) (see page 1-5-21, 19).
3. Remove the rear upper cover, right upper cover, left upper cover and front cover (see page 1-5-3).
4. Remove the left rear cover and left cover (see page 1-5-9).
5. Remove two connectors (YC32, YC32) from engine PWB.


Figure 1-5-67


Figure 1-5-68
7. Remove the right rear cover, right cover and right lower cover (see page 1-5-6).
8. Remove the controller shield (see page 1-5-30).
9. Remove two connectors (YC38, YC40) from main PWB.


Figure 1-5-69


Figure 1-5-70
11. Remove each three screws and then remove laser scanner unit (KM, CY).
12. Check or replace the laser scanner unit and refit all the removed parts.


Figure 1-5-71

## (2) Detaching and refitting the scanner unit

## Procedure

1. Remove the document processor (see page 1-5-52).
2. Remove five connectors and the FFC from main PWB.
3. Open the scanner unit.


Figure 1-5-72
4. Remove the motor wire, CCD wire and operation panel wires from the wire holder.


Figure 1-5-73
5. Release each four hooks and then remove left and right rails.


Figure 1-5-74
6. Remove two springs from left and right rails.


Figure 1-5-75
7. Remove left and right rails from the scanner unit.


Figure 1-5-76
8. Remove the spring and then pull right and left pin out.


Figure 1-5-77
9. Remove the scanner unit.


Figure 1-5-78

## 1-5-11 Document processor

## (1) Detaching and refitting the document processor

## Procedure

1. Remove the rear upper cover, right upper cover, left upper cover and front cover (see page 1-5-3).
2. Remove left and right pins and then close the inner tray.


Figure 1-5-79
3. Release three hooks and then remove the upper middle cover.


Figure 1-5-80
4. Remove the right rear cover, right cover and right lower cover (see page 1-5-6).
5. Remove the controller shield (see page 1-5-30).
6. Remove connector (YC32) from main PWB.


Figure 1-5-81
7. Cut the band and then remove the it.
8. Remove the DP wire and ground wire from wire holder.
9. Close the scanner unit.


Figure 1-5-82
10. Press the DP lock lever through the hole at the bottom right side of the scanner unit, and open the document processor.


Figure 1-5-83
11. Remove the wire cover.


Figure 1-5-84
12. Remove the document processor.


Figure 1-5-85

## (2) Detaching and refitting the DP paper feed pulley unit

## Procedure

1. Open the DP top cover.
2. Remove the screw.
3. Release three hooks and then remove the DP rear cover.


Figure 1-5-86
4. Release two hooks and then remove the DP front cover.


Figure 1-5-87
5. Remove the stop ring and bush.


Figure 1-5-88
6. Remove the stop ring $A$ and then remove the DP paper feed clutch from the PF shaft.
7. Remove the stop ring $B$ and then remove the PF collar, spring, spring collar, pin and bush from the PF shaft.


Figure 1-5-89
8. Remove the DP forwarding pulley unit.

Figure 1-5-90
9. Remove the stop ring A .
10. Remove the DP feed pulley unit from the LF holder.
11. Remove the stop ring $B$.
12. Remove the PF collar, spring, spring collar and pin from the PF shaft.
13. Remove the DP feed pulley, one-way clutch, PF pulley gear and pin from the PF shaft.


Figure 1-5-91
14. Remove the PF stopper from the LF holder.
15. Remove the stop ring.
16. Pull out the LF shaft and then remove the LF gear 18, joint gear and DP forwarding pulley.
17. Check or replace the DP feed pulley and DP forwarding pulley, and refit all the removed parts.


Figure 1-5-92

## (3) Detaching and refitting the DP separation pad

## Procedure

1. Remove the DP paper feed pulley unit (see page 1-5-56).
2. Remove the DP separation pad.
3. Check or replace the DP separation pad and refit all the removed parts.


Figure 1-5-93

## (4) Detaching and refitting the DP drive PWB

## Procedure

1. Remove the DP rear cover (see page 1-5-56).
2. Remove all connectors from DP drive PWB.
3. Remove the screw and then remove the DP drive PWB.
4. Check or replace the DP drive PWB and refit all the removed parts.


Figure 1-5-94

## 1-5-12 Others

## (1) Detaching and refitting the paper conveying unit

## Procedure

1. Open the rear cover.
2. Remove left and right straps.


Figure 1-5-95
3. Remove the rear cover unit.


Figure 1-5-96
4. Remove the paper conveying unit.


Figure 1-5-97

## (2) Detaching and refitting the operation panel

## Procedure

1. Remove the operation panel right cover by sliding forward.


Figure 1-5-98
2. Release three hooks and then remove the operation panel.
3. Remove three connectors.
4. Check or replace the operation panel and refit all the removed parts.


Figure 1-5-99

## (3) Detaching and refitting the power source inlet

## Procedure

1. Remove the power source PWB (see page 1-5-29).
2. Remove the connector and release the hook and then remove the right fan motor.


Figure 1-5-100
3. Remove the screw of the grounding wire.


Figure 1-5-101
4. Remove the screw and two terminals and then remove the power source inlet.


Figure 1-5-102
5. Check or replace the power source inlet and refit all the removed parts.
*: Before mounting the AC inlet on the main unit, twist the wires 5 to 7 turns.


Figure 1-5-103

## (4) Direction of installing the principal fan motors

When detaching or refitting the fan motors, be careful of the airflow direction (intake or exhaust).


Figure 1-5-104

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## 1-6-1 Upgrading the firmware

Follow the procedure below to upgrade the firmware of main PWB (main controller and scanner), engine PWB, FAX control PWB*, optional language, optional paper feeder and color table.

## Preparation

Extract the file that has the download firmware and put them in the USB Memory.

## Procedure

1. Turn ON the main power switch and confirm if the screen shows "Ready to copy" then, turn OFF the main power switch.
2. Insert USB memory that has the firmware in the USB memory slot.
3. Turn ON the main power switch.
4. About 40 seconds later, "FW-Update" will be displayed and blinking the data LED (this shows to start the download).
5. Display the software that now upgrading.

> "FW-Update [CTRL]" "FW-Update [ENGN]" "FW-Update [PF1]" "FW-Update [PF2]" "FW-Update [SCAN]" "FW-Update [FAX]" * "FW-Update [OPT]" "FW-Update [CLT]"
6. Display the completion of the upgrade (Data LED is ON condition).
7. ROM version is confirmed by the content of the display.
8. Turn OFF the main power switch and remove the USB memory.


Figure 1-6-1
*: 4 in 1 model (with FAX) only.

## 1-6-2 Remarks on engine PWB replacement

When replacing the engine PWB, remove the EEPROM (U1) from the engine PWB that has been removed and then reattach it to the new engine PWB.


Figure 1-6-2

## 2-1-1 Paper feed/conveying section

Paper feed/conveying section consists of the paper feed unit that feeds paper from the cassette and the MP tray paper feed unit that feeds paper from the MP tray, and the paper conveying section that conveys the fed paper to the transfer/separation section.

## (1) Cassette paper feed section

The cassette can contain 250 sheets. The sheet from the cassette is pulled out by rotation of the pickup roller and sent to the paper conveying section by rotation of the paper feed roller. Also the retard roller prevents multiple feeding of paper.


Figure 2-1-1 Cassette paper feed section

1. Pickup roller
2. Bottom plate
3. Paper feed roller
4. Lift work plate
5. Retard roller
6. Paper sensor (PS)
7. Retard cover
8. Actuator (paper sensor)
9. Retard lever
10. Lift sensor (LS)
11. Cassette base
12. Cassette PWB (CPWB)


Figure 2-1-2 Cassette paper feed section block diagram

## (2) MP tray paper feed section

The MP tray can contain 50 sheets. Feeding from the MP tray is performed by the rotation of the MP paper feed roller. Also, function of the MPF separation pad prevents paper from multiple feeding.


Figure 2-1-3 MP tray paper feed section

1. MP paper feed roller
2. MPF base
3. MPF separation pad
4. MPF cover
5. MPF bottom plate
6. MPF tray
7. Friction pad
8. MP paper sensor (MPPS)
9. MPF feed roller
10. Actuator (MP paper sensor)
11. Feed pulley


Figure 2-1-4 MP tray paper feed section block diagram

## (3) Paper conveying section

The paper conveying section conveys paper to the transfer/separation section as paper feeding from the cassette or MP tray, or as paper refeeding for duplex printing. Paper by feeding is conveyed by the middle roller to the position where the registration sensor (RS) is turned on, and then sent to the transfer/separation section by the front registration roller and rear registration roller.


Figure 2-1-5 Paper conveying section

1. MPF feed rollers
2. Feed pulleys
3. MPF feed upper guide
4. MPF feed lower guide
5. Middle roller
6. Middle pulley
7. Front registration roller
8. Rear registration roller
9. MP paper conveying sensor (MPPCS)
10. Actuator
(MP paper conveying sensor)
11. Registration sensor (RS)
12. Actuator (registration sensor)


Figure 2-1-6 Paper conveying section block diagram

## 2-1-2 Drum section

The drum section consists of the drum, the charger roller unit, and the cleaning unit, and the drum surface is uniformly charged in preparation for formation of residual image by laser beam.
After transfer is complete, toner remaining on the drum surface is chipped off with the cleaning blade and is collected to the waste toner box with the drum screw. The cleaning lamp (CL) consists of LEDs and removes residual charge on the drum before main charging.


Figure 2-1-7 Drum section

1. Drum
2. Charger roller
3. Charger cleaning roller
4. Charger case
5. Drum frame
6. Cleaning blade
7. Drum screw
8. Cleaning lamp (CL)


Figure 2-1-8 Drum section block diagram

## 2-1-3 Developing section

The developing unit consists of the sleeve roller that forms the magnetic brush, the magnet roller, the developing blade and the developing screws that agitate the toner. Also, the toner sensor (TS) checks whether or not toner remains in the developing unit.


Figure 2-1-9 Developing section

1. Sleeve roller
2. Developer case
3. Magnet roller
4. Upper developer cover
5. Developing screw A
6. Developer base
7. Developing screw B
8. Sleeve cover
9. Developing blade
10. Toner sensor (TS)


Figure 2-1-10 Developing section block diagram

## 2-1-4 Optical section

The optical section consists of the image scanner section for scanning and the laser scanner section for printing.

## (1) Image scanner section

The original image is illuminated by the LED and scanned by the CCD image sensor in the CCD PWB (CCDPWB) via the five mirrors and ISU lens, the reflected light being converted to an electrical signal.
If a document processor is used, the image scanner unit stops at the position of the DP contact glass and scans sequentially one row of the image on the original in synchronization with the moving timing of the original in the sub scan direction by driving the DP.


Figure 2-1-11 Scanner unit

1. Contact glass
2. ISU belt
3. DP contact glass
4. ISU shaft
5. Original size indicator plate
6. Image scanner unit (ISU)
7. ISU top frame
8. Home position sensor (HPS)
9. ISU bottom frame
10. ISU motor (ISUM)


Figure 2-1-12 Image scanner unit (ISU)

1. Unit cover
2. ISU housing
3. Reflector
4. Transparent material
5. Mirror A
6. Mirror B
7. Mirror C
8. Mirror D
9. Mirror E
10. ISU lens
11. CCD PWB (CCDPWB)
12. DriverPWB (DRPWB)
13. LED PWB (LEDPWB)
14. LED
15. Home position sensor (HPS)


Figure 2-1-13 Scanner unit block diagram

## (2) Laser scanner section

The charged surface of the drum is then scanned by the laser beam from the laser scanner unit. The laser beam is dispersed as the polygon motor (PM) revolves to reflect the laser beam over the drum. Various lenses and mirror are housed in the laser scanner unit, adjust the diameter of the laser beam, and focalize it at the drum surface. Also the LSU cleaning motor (LSUCM) is activated to conduct automatically cleaning of the LSU dust shield glass.


Figure 2-1-14 Laser scanner unit (LSU)

1. Polygon motor (PM)
2. Polygon mirror
3. $f-\theta$ lens $A$
4. $\mathrm{f}-\theta$ lens $B$
5. Mirror A
6. Mirror B
7. Mirror C
8. LSU dust shield glass
9. LSU spiral


Figure 2-1-15 Laser scanner unit block diagram

## 2-1-5 Transfer/Separation section

The transfer/separation section consists of the intermediate transfer unit section and the secondary transfer roller section.

## (1) Intermediate transfer unit section

The intermediate transfer unit section consists of the transfer cleaning unit, the transfer belt, and the four primary transfer rollers for respective color drums, and forms a full-color toner image by superimposing and transferring single-color toner images formed on each drum onto the transfer belt. Also with the ID sensors (IDS) mounted on the machine frame, the toner density on the transfer belt is measured.
The transfer cleaning unit collects toner remaining on the transfer belt after secondary transfer and forwards it as waste toner to the waste toner box.


Figure 2-1-16 Intermediate transfer unit section

1. Tension roller
2. Drive roller
3. Primary transfer roller K
4. Primary transfer roller M
5. Primary transfer roller C
6. Primary transfer roller $Y$
7. Transfer belt
8. Cleaning fur brush
9. Cleaning roller
10. Cleaning blade
11. Cleaning screw
12. ID sensors (IDS)


Figure 2-1-17 Intermediate transfer unit section block diagram

## (2) Secondary transfer roller section

The secondary transfer roller section consists of the secondary transfer roller mounted to the paper conveying unit and the separation brush. To the secondary transfer roller, DC bias is applied from the high voltage PWB (HVPWB). The toner image formed on the transfer belt is transferred to the paper by the potential difference and the paper is separated by curvature separation.


Figure 2-1-18 Secondary transfer roller section

1. Secondary transfer roller
2. Brush holder
3. Paper chute guide
4. Separation brush


Figure 2-1-19 Secondary transfer roller section block diagram

## 2-1-6 Fuser section

The paper sent from the transfer/separation section is interleaved between the heat roller and the press roller. The heat roller is heated by the fuser heater (FH), and the toner is fused by heat and pressure and fixed onto the paper because the press roller is pressed by the fuser press spring. The surface temperature of heat roller is detected by the fuser thermistor (FTH) and controlled by the engine PWB (EPWB). If the fuser section shows extremely high temperature, the power line will be shut off and the fuser heater $(\mathrm{FH})$ is forced to turn off.


Figure 2-1-20 Fuser section

1. Heat roller
2. Eject roller
3. Press roller
4. Eject pulley
5. Upper fuser frame
6. Fuser heater (FH)
7. Fuser paper guide
8. Fuser thermistor (FTH)
9. Separators
10. Fuser thermostat (FTS)


Figure 2-1-21 Fuser section block diagram

## 2-1-7 Eject/Feedshift section

The paper eject/feedshift section consists of the conveying path which sends the paper that has passed the fuser section to the inner tray or the duplex conveying section.


Figure 2-1-22 Eject/Feed shift section

1. Eject roller
2. Change guide
3. Eject pulley
4. Eject sensor (ES)
5. Eject roller
6. Actuator (eject sensor)
7. Eject pulley
8. Actuator (eject sensor)
9. Upper eject guide


Figure 2-1-23 Eject/Feed shift section block diagram

## 2-1-8 Duplex conveying section

The duplex conveying section consists of conveying path which sends the paper sent from the eject/feedshift section to the paper feed/conveying section when duplex printing.


Figure 2-1-24 Duplex conveying section

1. Duplex roller L
2. Duplex pulleys
3. Eject pulley
4. Duplex frame
5. Duplex rollers S
6. Duplex feed guide


Figure 2-1-25 Duplex conveying section block diagram

## 2-1-9 Document processor

## (1) Original feed section

The original feed section consists of the parts shown in figure. An original placed on the original table is conveyed to the original conveying section. Original is fed by the rotation of the DP forwarding pulley and DP feed pulley.


Figure 2-1-26 Original feed section

1. DP forwarding pulley
2. DP feed pulley
3. LF holder
4. PF stopper
5. Front separation pad
6. LF friction plate
7. DP separation pad
8. Upper guide
9. Switchback guide
10. DP original sensor (DPOS)
11. Actuator (DP original sensor)
12. Original table


Figure 2-1-27 Original feed section block diagram

## (2) Original conveying section

The original conveying section consists of the parts shown in figure. A conveyed original is scanned by the optical section (CCD) of main machine when it passes through the DP contact glass of main machine.


Figure 2-1-28 Original conveying section

1. Conveying roller A
2. DP timing sensor (DPTS)
3. Conveying pulley
4. Actuator (DP timing sensor)
5. Conveying bottom
6. DP contact glass


Figure 2-1-29 Original conveying section block diagram

## (3) Original switchback/eject sections

The original switchback/eject sections consists of the parts shown in figure. An original of which scanning is complete is ejected to the original eject table by the eject roller. In the case of duplex switchback scanning, an original is conveyed temporarily to the switchback tray and conveyed again to the original conveying section by the switchback roller.


Figure 2-1-30 Original switchback/eject sections

1. Conveying roller $B$
2. Switchback guide
3. Conveying pulley
4. Switchback roller
5. Eject roller
6. Switchback pulley
7. Eject pulley
8. Switchback pulley mount
9. Original eject table
10. Switchback tray


Figure 2-1-31 Original switchback/eject sections block diagram

## 2-2-1 Electrical parts layout

## (1) PWBs



Figure 2-2-1 PWBs

1. Main PWB (MPWB) ............................ | Controls the software such as the print data processing and |
| :--- |
| provides the interface with computers. |
2. Engine PWB (EPWB) ......................... | Controls printer hardware such as high voltage/bias output con- |
| :--- |
| trol, paper conveying system control, and fuser temperature con- |
| trol, etc. |
3. Power source PWB (PSPWB) ............. After full-wave rectification of AC power source input, switching
for converting to 24 V DC and 5 V DC for output. Controls the
fuser heater.

[^4]
## List of correspondences of PWB names

| No. | Name used in service manual | Name used in parts list |
| :---: | :--- | :--- |
| 1 | Main PWB (MPWB) | PARTS PWB MAIN ASSY SP |
| 2 | Engine PWB (EPWB) | PARTS PWB ENGINE ASSY SP |
| 3 | Power source PWB (PSPWB) | PARTS SWITCHING REGULATOR SP |
| 4 | High voltage PWB (HVPWB) | PARTS HIGH VOLTAGE UNIT SP |
| 5 | Operation panel PWB (OPPWB) | - |
| 6 | Relay PWB (RPWB) | - |
| 7 | Drum relay PWB (DRRPWB) | - |
| 8 | Eject PWB (EJPWB) | PARTS PWB ASSY EXIT SP |
| 9 | Cassette PWB (CPWB) | PARTS PWB ASSY CASSETTE SP |
| 10 | Drum PWB K (DRPWB-K) | - |
| 11 | Drum PWB M (DRPWB-M) | - |
| 12 | Drum PWB C (DRPWB-C) | - |
| 13 | Drum PWB Y (DRPWB-Y) | - |
| 14 | Developing PWB K (DEVPWB-K) | - |
| 15 | Developing PWB M (DEVPWB-M) | - |
| 16 | Developing PWB C (DEVPWB-C) | - |
| 17 | Developing PWB Y (DEVPWB-Y) | - |
| 18 | APC PWB K (APCPWB-K) | - |
| 19 | APC PWB M (APCPWB-M) | - |
| 20 | APC PWB C (APCPWB-C) | - |
| 21 | APC PWB Y (APCPWB-Y) | - |
| 22 | PD PWB K (PDPWB-K) | - |
| 23 | PD PWB M (PDPWB-M) | - |
| 24 | PD PWB C (PDPWB-C) | - |
| 25 | PD PWB Y (PDPWB-Y) | - |
| 26 | CCD PWB (CCDPWB) | - |
| 27 | LED PWB (LEDPWB) | - |
| 28 | LED driver PWB (LEDDRPWB) |  |
| 29 | Fax control PWB (FCPWB) |  |
| 30 | Operation panel PWB L (OPPWB-L) |  |
| 31 | Operation panel PWB R (OPPWB-R) |  |
| 32 | LCD relay PWB (LCDRPWB) | LCD PDB (LCDPWB) |
| 33 |  | - |

## (2) Switches and sensors



Figure 2-2-2 Switches and sensors

17. Developing release switch (DEVRSW).......................................... Detects separation of developing units M, C and Y.
18. Waste toner sensor (WTS).................... Detects when the waste toner box is full.
19. Envelope switch (EVSW) ...................... Detects the envelope mode setting.
20. Inner tray switch (ITSW) ....................... Detects the opening and closing of the inner tray.
21. Toner container sensor (TCS)............... Detects the presence of the toner container.
22. Waste toner cover sensor (WTCS) ....... Detects the opening and closing of the waste toner cover.
23. Fuser thermistor (FTH) ........................ Detects the heat roller temperature.
24. Outer temperature sensor (OTEMS)..... Detects the outside temperature and humidity.
25. Inner temperature sensor (ITEMS) ....... Detects the inside temperature.

## (3) Motors



Figure 2-2-3 Motors

1. Paper feed motor (PFM) ....................... Drives the paper feed section.
2. Lift motor (LM)..................................... Operates the bottom plate.
3. Drum motor (DRM) .............................. Drives the drum unit.
4. Developing motor (DEVM) .................... Drives the developing unit.
5. Fuser motor (FUM) $\qquad$ Drives the transfer section and the fuser section.
6. Duplex motor (DUM) $\qquad$ Drives the duplex section.
7. Toner motor K (TM-K) ........................... Replenishes toner to the developing unit K
8. Toner motor M (TM-M) .......................... Replenishes toner to the developing unit M
9. Toner motor $C$ (TM-C).......................... Replenishes toner to the developing unit $C$

10. Polygon motor KM (PM-KM)

Drives the polygon mirror KM.
12. Polygon motor CY (PM-CY).

Drives the polygon mirror CY.
13. Developing release motor (DEVRM)..... Drives separation of developing units $M, C$ and $Y$.
14. LSU cleaning motor (LSUCM) Drives LSU dust shield glass cleaning system.
15. Fuser pressure release motor (FPRM) $\qquad$ Drives fuser pressure release.
16. Left fan motor (LFM)

Cools the interior of machine.
17. Right fan motor (RFM)

Cools the interior of machine.
18. Controller fan motor (CONFM).............. Cools the controller section.
19. Fuser fan motor (FUFM) ....................... Cools the toner container section.
20. Container fan motor (CFM) ................... Cools the toner container section.
21. ISU motor (ISUM) Drives the ISU.

## (4) Others



Figure 2-2-4 Others

1. Paper feed clutch (PFCL) $\qquad$ Primary paper feed from cassette.
2. MP feed clutch (MPFCL)

Controls the drive of MP conveying section.
3. Registration clutch (RCL)

Controls the secondary paper feed.
4. Middle clutch (MCL)

Controls the drive of conveying section.
5. MP solenoid (MPSOL)

Controls the MP bottom plate.
6. Cleaning lamp K (CL-K) ....................... Eliminates the residual electrostatic charge on the drum (black).
7. Cleaning lamp $\mathrm{M}(\mathrm{CL}-\mathrm{M})$...................... Eliminates the residual electrostatic charge on the drum (magenta).
8. Cleaning lamp $C(C L-C)$....................... Eliminates the residual electrostatic charge on the drum (cyan).
9. Cleaning lamp $\mathrm{Y}(\mathrm{CL}-\mathrm{Y})$

Eliminates the residual electrostatic charge on the drum (yellow).
10. Fuser heater (FH)

Heats the heat roller.
11. Fuser thermal cutout

Prevents overheating of the heat roller.

## (5) Document processor



Figure 2-2-5 Document processor

1. DP drive PWB (DPDPWB $\qquad$ Consists the solenoids and clutch driver circuit and wiring relay circuit.
2. DP original sensor (DPOS)................... Detects the presence of an original.
3. DP timing sensor (DPTS)

Detects the original scanning timing.
4. DP open/close sensor (DPOCS)

Detects the opening/closing of the DP.
5. DP paper feed motor (DPPFM).

Drives the original feed section.
6. DP paper feed clutch (DPPFCL)........... Controls the drive of the DP forwarding pulley and DP feed pulley.
7. DP switchback solenoid (DPSBSOL).... Operates the switchback guide.
8. DP pressure solenoid (DPPRSOL)....... Operates the switchback pulley.

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## 2-3-1 Power source PWB



Figure 2-3-1 Power source PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC101 <br> Connected to AC inlet and main power switch | 1 2 | LIVE <br> NEUTRAL | $\begin{aligned} & \hline 1 \\ & 1 \end{aligned}$ | $\begin{aligned} & \hline 120 \mathrm{~V} \mathrm{AC} \\ & 220-240 \mathrm{~V} \mathrm{AC} \\ & 120 \mathrm{~V} \mathrm{AC} \\ & 220-240 \mathrm{~V} \mathrm{AC} \end{aligned}$ | AC power input <br> AC power input |
| YC102 <br> Connected to fuser heater | 1 <br> 2 | NEUTRAL <br> LIVE | 0 <br> o | $\begin{aligned} & 120 \mathrm{~V} \mathrm{AC} / 0 \mathrm{~V} \\ & 220-240 \mathrm{~V} \mathrm{AC} / 0 \mathrm{~V} \\ & 120 \mathrm{~V} \mathrm{AC} \\ & 220-240 \mathrm{~V} \text { AC } \end{aligned}$ | FH: On/Off <br> AC power to FH |
| YC103 | 1 | +24V1 | 0 | 24 V DC | 24 V DC power to RYPWB |
| Connected to relay PWB | $\begin{gathered} 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \\ 8 \\ 9 \\ 9 \\ 10 \\ 11 \\ 12 \\ 13 \end{gathered}$ | GND <br> GND <br> GND <br> GND <br> $+24 \mathrm{~V} 2$ <br> $+24 \mathrm{~V} 2$ <br> $+24 \mathrm{~V} 2$ <br> $+24 \mathrm{~V} 2$ <br> PSSLEEPN <br> ZCROSS <br> RELAY <br> HEATRE1 | 0 0 0 0 I 0 I I | $24 \vee D C$ $24 \vee D C$ $24 \vee D C$ $24 \vee D C$ $0 / 3.3 \vee D C$ $0 / 3.3 \vee D C$ (pulse) $0 / 3.3 \vee D C$ $0 / 3.3 \vee D C$ | Ground <br> Ground <br> Ground <br> Ground <br> 24 V DC power to RYPWB (via ILSW) <br> 24 V DC power to RYPWB (via ILSW) <br> 24 V DC power to RYPWB (via ILSW) <br> 24 V DC power to RYPWB (via ILSW) <br> Sleep mode signal: On/Off <br> Zero-cross signal <br> Power relay signal: On/Off <br> FH: On/Off |
| YC104 | 1 | +24V1 | $\bigcirc$ | 24 V DC | 24 V DC power to ILSW |
| Connected to interlock switch | $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | $\begin{aligned} & \text { N.C } \\ & +24 \mathrm{~V} 2 \end{aligned}$ | I | $24 \text { V DC }$ | Not used <br> 24 V DC power from ILSW |
| YC105 | 1 | +24V1 | 0 | 24 V DC | 24 V DC power to MPWB |
| Connected to main PWB | $2$ | GND <br> GND <br> $+5 \mathrm{~V} 1$ | 0 | 5 V DC | Ground <br> Ground <br> 5 V DC power to MPWB |

## 2-3-2 Engine PWB



Figure 2-3-2 Engine PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC3 | 1 | MPFCLDRN | 0 | 0/24 V DC | MPFCL: On/Off |
| Connected to MP feed clutch, paper feed clutch, paper feed motor, middle clutch and registration clutch |  | +24V3 | $\bigcirc$ | 24 V DC | 24 V DC power to MPFCL |
|  | 2 3 | FEDCLDRN | 0 | 0/24 V DC | PFCL: On/Off |
|  | 4 | +24V3 | $\bigcirc$ | 24 V DC | 24 V DC power to PFCL |
|  | 5 | N.C. | - | - | Not used |
|  | 6 | FEMOTRDYN | 1 | 0/3.3 V DC | PFM ready signal |
|  | 7 | FEMOTCLK | $\bigcirc$ | 0/3.3 V DC (pulse) | PFM clock signal |
|  | 8 | FEMOTREN | O | 0/3.3 V DC | PFM: On/Off |
|  | 9 | GND | - |  | Ground |
|  | 10 | +24V3 | 0 | 24 V DC | 24 V DC power to PFM |
|  | 11 | MIDCLDRN | 0 | 0/24 V DC | MCL: On/Off |
|  | 1213 | +24V3 | 0 | 24 V DC | 24 V DC power to MCL |
|  |  | REGCLDRN | 0 | 0/24 V DC | RCL: On/Off |
|  | 13 14 | +24V3 | $\bigcirc$ | 24 V DC | 24 V DC power to RCL |
| YC4 | 1 | $\begin{aligned} & \text { +24V3 } \\ & \text { MPSOLDRN } \end{aligned}$ | 0 | $\begin{aligned} & 24 \mathrm{~V} \text { DC } \\ & 0 / 24 \mathrm{~V} D \mathrm{C} \end{aligned}$ | 24 V DC power to MPSOL MPSOL: On/Off |
| Connected to MP solenoid | 2 |  |  |  |  |
| YC6 | 12345 | VOSL <br> VOPL <br> GND <br> LEDREFL <br> +3.3V2 | 1-00 | Analog <br> Analog <br> Analog <br> 3.3 V DC | IDS1 detection signal IDS1 detection signal Ground IDS1 control signal 3.3 V DC power to IDS1 |
| Connected to ID sensor 1 |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| YC7 | 1 | VOSR <br> VOPR <br> GND <br> LEDREFR <br> $+3.3 \mathrm{~V} 2$ | 11-00 | Analog <br> Analog <br> Analog <br> 3.3 V DC | IDS2 detection signal IDS2 detection signal Ground IDS2 control signal 3.3 V DC power to IDS2 |
| Connected to | 2 |  |  |  |  |
|  | 3 |  |  |  |  |
|  | 4 |  |  |  |  |
|  | 5 |  |  |  |  |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC8 | 1 | +24V1 | 1 | 24 V DC | 24 V DC power from RYPWB |
| Connected to relay PWB | 2 | GND | - | - | Ground |
|  | 3 | GND | - |  | Ground |
|  | 4 | GND | - |  | Ground |
|  | 5 | GND | - | - | Ground |
|  | 6 | +24V3 | 0 | 24 V DC | 24 V DC power from RYPWB |
|  | 7 | +24V3 | 0 | 24 V DC | 24 V DC power from RYPWB |
|  | 8 | +24V3 | 0 | 24 V DC | 24 V DC power from RYPWB |
|  | 9 | +24V3 | 0 | 24 V DC | 24 V DC power from RYPWB |
|  | 10 | GND | - | - | Ground |
|  | 11 | SLEEPN | 0 | 0/3.3 V DC | Sleep mode signal: On/Off |
|  | 12 | HYPINT | O | 0/3.3 V DC | Sleep return signal: On/Off |
|  | 13 | I2CINT | - | - | Not used |
|  | 14 | +3.3V2 | 1 | 3.3 V DC | 3.3 V DC power from RYPWB |
| YC9 | 1 | TCOVOPN | $\bigcirc$ | 0/3.3 V DC | TTSW: On/Off |
| Connected to relay PWB | 2 | EGHOLD | 1 | $0 / 3.3$ V DC | Engine hold signal |
|  | 3 | ZCROSS | 1 | 0/3.3 V DC (pulse) | Zero-cross signal |
|  | 4 | RELAY | $\bigcirc$ | 0/3.3 V DC | Power relay signal |
|  | 5 | HEATRE1 | $\bigcirc$ | $0 / 3.3$ V DC | FH: On/Off |
|  | 6 | (HEATRE2) | - | - | Not used |
|  | 7 | VSYNC | 0 | 0/3.3 V DC | Vertical synchronizing signal |
|  | 8 | EGIRN | $\bigcirc$ | 0/3.3 V DC | Engine interruption signal |
|  | 9 | SBSY | 0 | 0/3.3 V DC | Serial busy signal |
|  | 10 | SDIR | $\bigcirc$ | 0/3.3 V DC | Serial communication direction change signal |
|  | 11 |  | 1 | 0/3.3 V DC (pulse) | Serial communication data signal input |
|  | 12 | So | $\bigcirc$ | 0/3.3 V DC (pulse) | Serial communication data signal output |
|  | 13 | SCKN | 1 | 0/3.3 V DC (pulse) | Serial communication clock signal |
|  | 14 | N.C. | - | - | Not used |
|  | 15 | I2CSCL | 1 | 0/3.3 V DC (pulse) | EEPROM clock signal |
|  | 16 | GND | - | - | Ground |
|  | 17 | I2CSDA | 1/0 | 0/3.3 V DC (pulse) | EEPROM data signal |
|  | 18 | MPFJAM | 1 | 0/3.3 V DC | MPPCS: On/Off |
|  | 19 | +3.3V1_MFP | $\bigcirc$ | 3.3 V DC | 3.3 V DC power to RYPWB |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC10 | 1 | LEDA | 0 | 3.3 V DC | 3.3 V DC power to WTS |
| Connected to waste toner sensor | 2 | LEDK | $\bigcirc$ | 0/3.3 V DC (pulse) | WTS LED emitter signal |
|  | 3 | PTRE | 1 | Analog | WTS detection signal |
|  | 4 | PTRC | 0 | 3.3 V DC | 3.3 V DC power to WTS |
| YC11 | 1 | +24V3 | 0 | 24 V DC | 24 V DC power to HVPWB |
| Connected to high voltage PWB | 2 | +24V3 | 0 | 24 V DC | 24 V DC power to HVPWB |
|  | 3 | T1CCNT | O | PWM | Primary transfer bias control voltage (Cyan) |
|  | 4 | HVCLKY | 0 | 0/3.3 V DC (pulse) | Developing bias clock signal (Yellow) |
|  | 5 | T1MCNT | $\bigcirc$ | PWM | Primary transfer bias control voltage (Magenta) |
|  | 6 | HVCLKC | 0 | 0/3.3 V DC (pulse) | Developing bias clock signal (Cyan) |
|  | 7 | T2CNT | 0 | PWM | Secondary transfer bias control voltage |
|  | 8 | BCMCNT | $\bigcirc$ | PWM | Developing magnet roller bias control voltage (Cyan) |
|  | 9 | CLCNT | 0 | PWM | Cleaning bias control voltage |
|  | 10 | BKMCNT | $\bigcirc$ | PWM | Developing magnet roller bias control voltage (Black) |
|  | 11 | T1YCNT | 0 | PWM | Primary transfer bias control voltage (Yellow) |
|  | 12 | BKSCNT | 0 | PWM | Developing sleeve roller bias control voltage (Black) |
|  | 13 | T1KCNT | 0 | PWM | Primary transfer bias control voltage (Black) |
|  | 14 | BYSCNT | 0 | PWM | Developing sleeve roller bias control voltage (Yellow) |
|  | 15 | MYCNT | 0 | PWM | Charger roller control voltage (Yellow) |
|  | 16 | BMMCNT | $\bigcirc$ | PWM | Developing magnet roller bias control voltage (Magenta) |
|  | 17 | MKCNT | 0 | PWM | Charger roller control voltage (Black) |
|  | 18 | BYMCNT | $\bigcirc$ | PWM | Developing magnet roller bias control voltage (Yellow) |
|  | 19 | MCCNT | 0 | PWM | Charger roller control voltage (Cyan) |
|  | 20 | T2RREM | 0 | 0/3.3 V DC (pulse) | Secondary transfer bias reverse signal |
|  | 21 | MMCNT | $\bigcirc$ | PWM | Charger roller control voltage (Magenta) |
|  | 22 | BMSCNT | $\bigcirc$ | PWM | Developing sleeve roller bias control voltage (Magenta) |
|  | 23 | MISENS | 1 | Analog | Charger roller AC current signal |
|  | 24 | BKACNT | 0 | PWM | Developing AC bias control voltage (Black) |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC11 | 25 | BCACNT | 0 | PWM | Developing AC bias control voltage (Cyan) |
| Connected to high voltage PWB | 26 | BMACNT | 0 | PWM | Developing AC bias control voltage (Magenta) |
|  | 27 | BYACNT | 0 | PWM | Developing AC bias control voltage (Yellow) |
|  | 28 | HVCLKK | 0 | $0 / 3.3 \vee D C$ (pulse) <br> PWM | Developing bias clock signal (Black) |
|  | 29 | BCSCNT | 0 |  | Developing sleeve roller bias control voltage (Cyan) |
|  | 30 | HVCLKM | O | 0/3.3 V DC (pulse) | Developing bias clock signal (Magenta) |
|  | 31 | GND | - | - | Ground |
|  | 32 | GND | - |  | Ground |
| YC12 | 1 | +3.3V2 |  | 3.3 V DC | 3.3 V DC power to RFPWB |
| Connected to RFID PWB. | 2 | RFCLK | 0 | 0/3.3 V DC (pulse) | RFPWB EEPROM clock signal |
|  | 3 | GND | - |  | Ground |
|  | 4 | RFDATA | I/O | 0/3.3 V DC (pulse) | RFPWB EEPROM data signal |
|  | 5 | GND | - |  | Ground |
| YC13 | 1 | MOTREV (GND) | - | - | Ground |
| Connected to drum motor | 2 | MOTRDYN | 1 | 0/3.3 V DC | DRM ready signal |
|  | 3 | SPEEDSEL | 0 | $0 / 3.3 \mathrm{~V}$ DC | DRM speed selection signal |
|  | 4 | MOTCLK | 0 | 0/3.3 V DC (pulse) | DRM clock signal |
|  | 5 | MOTEN | O | 0/3.3 V DC | DRM: On/Off |
|  | 6 | $\begin{aligned} & \text { GND } \\ & +24 \mathrm{~V} 3 \end{aligned}$ | 0 | $24 \text { V DC }$ | Ground <br> 24 V DC power to DRM |
|  | 7 |  |  |  |  |
| YC14 | 1 |  | 0 |  |  |
| Connected to developing motor | 2 | GND | - |  | 24 V DC power to DEVM <br> Ground |
|  | 3 | DLPMOTREN |  | 0/3.3 V DC | DEVM: On/Off |
|  | 4 | DLPMOTCLK | $\bigcirc$ | 0/3.3 V DC (pulse) | DEVM clock signal |
|  | 5 | DLPMOT RDYN | 1 | 0/3.3 V DC | DEVM ready signal |
|  | 6 | MOTREV | O | $0 / 3.3 \mathrm{~V}$ DC | DEVM drive switch signal |
| YC15 | 1 | IMAMOT RDYN <br> IMAMOTCLK <br> IMAMOTREN <br> GND <br> $+24 \mathrm{~V} 3$ | I | 0/3.3 V DC | FUM ready signal |
| Connected to | 23 |  | O 0/3.3 V DC (pulse) |  | FUM clock signal |
| fuser motor |  |  | O | $0 / 3.3 \vee D C$ |  |
|  | 4 |  |  | - | FUM: On/Off Ground |
|  |  |  | 0 | 24 V DC | 24 V DC power to FUM |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC16 | 1 | +3.3V2_LED1 | 0 | 3.3 V DC | 3.3 V DC power to MPPS |
| Connected to MP paper sensor | $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | GND <br> MPFPAP | $1$ | $0 / 3.3 \vee D C$ | Ground <br> MPPS: On/Off |
| YC17 | 1 | CAS2 | 1 | 0/3.3 V DC | CSSW (SW2): On/Off |
| Connected to cassette size switch | $2$ | CAS1 <br> COM <br> CAS0 | । | $\begin{aligned} & 0 / 3.3 \vee D C \\ & - \\ & 0 / 3.3 \vee D C \end{aligned}$ | CSSW (SW1): On/Off <br> Ground <br> CSSW (SW0): On/Off |
| YC18 | 1 | +3.3V2_LED2 | 0 | 3.3 V DC | 3.3 V DC power to RS |
| Connected to registration sensor | $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | GND <br> REGPAP | $1$ | $0 / 3.3 \vee D C$ | Ground <br> RS: On/Off |
| YC19 | 1 | PDIRN | 1 | 0/3.3 V DC | EVSW: On/Off |
| Connected to eject PWB | $\begin{aligned} & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \end{aligned}$ | +3.3V2 <br> FTHERM <br> FUSPAP <br> NC <br> GND | $0$ | $3.3 \mathrm{~V} \text { DC }$ <br> Analog $0 / 3.3 \text { V DC }$ | 3.3 V DC power to EJPWB <br> FTH detection voltage <br> ES: On/Off <br> Not used <br> Ground |
| YC20 | 1 | +3.3V2_LED3 | O | 3.3 V DC | 3.3 V DC power to TCS |
| Connected to toner container sensor and waste toner cover sensor | $\begin{aligned} & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \end{aligned}$ | GND <br> TCONTN <br> +3.3V2_LED7 <br> GND <br> WSTOPN | $\begin{aligned} & 1 \\ & 0 \\ & - \\ & \text { । } \end{aligned}$ | $\begin{aligned} & 0 / 3.3 \vee D C \\ & 3.3 \vee D C \\ & - \\ & 0 / 3.3 \vee D C \end{aligned}$ | Ground <br> TCS: On/Off <br> 3.3 V DC power to WTCS <br> Ground <br> WTCS: On/Off |
| YC21 | 1 | GND | - | - | Ground |
| Connected to cassette PWB | $\begin{aligned} & 2 \\ & 3 \\ & 4 \\ & 5 \end{aligned}$ | PAPVOL2 <br> PAPVOL1 <br> LIFTSEN <br> $+3.3 \mathrm{~V} 2$ | $\begin{aligned} & 1 \\ & 1 \\ & 0 \end{aligned}$ | $\begin{aligned} & 0 / 3.3 \vee D C \\ & 0 / 3.3 \vee D C \\ & 3.3 \vee D C \end{aligned}$ | Not used <br> PS: On/Off <br> LS: On/Off <br> 3.3 V DC power to CPWB |
| YC23 | 1 | +24V3 | 0 | 24 V DC | 24 V DC power to TM-K |
| Connected to toner motor K | 2 | TNMKDRN | $\bigcirc$ | $0 / 24$ V DC | TM-K: On/Off |
| YC24 | 1 | +24V3 | 0 | 24 V DC | 24 V DC power to TM-M |
| Connected to toner motor M | 2 | TNMMDRN | $\bigcirc$ | 0/24 V DC | TM-M: On/Off |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC25 | 1 | +24V3 | $\bigcirc$ | 24 V DC | 24 V DC power to TM-C |
| Connected to toner motor C | 2 | TNMCDRN | $\bigcirc$ | 0/24 V DC | TM-C: On/Off |
| YC26 | 2 | $+24 \mathrm{~V} 3$ <br> TNMYDRN | 0 | $\begin{aligned} & 24 \mathrm{~V} D C \\ & 0 / 24 \mathrm{~V} D C \end{aligned}$ | 24 V DC power to TM-Y <br> TM-Y: On/Off |
| Connected to toner motor Y |  |  |  |  |  |
| YC27 | 1 | LMOTDRN GND | 0 | $0 / 24 \mathrm{~V} \mathrm{DC}$ | LM: On/Off Ground |
| Connected to lift motor |  |  |  |  |  |
| YC28 | 1 | +24V1 <br> TCONTFAN DRN | $\begin{aligned} & 0 \\ & 0 \end{aligned}$ | $\begin{aligned} & 24 \mathrm{~V} \text { DC } \\ & 0 / 12 / 24 \mathrm{~V} D C \end{aligned}$ | 24 V DC power to CFM CFM: Full speed/Half speed/Off |
| Connected to container fan motor |  |  |  |  |  |
| YC29 |  | $\begin{aligned} & \text { +24V1 } \\ & \text { LFANDRN } \end{aligned}$ | 0 | $\begin{array}{\|l} 24 \mathrm{~V} \text { DC } \\ 0 / 12 / 24 \mathrm{~V} \text { DC } \end{array}$ | 24 V DC power to LFM <br> LFM: Full speed/Half speed/Off |
| Connected to left fan motor |  |  |  |  |  |
| YC30 | $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | TOPOPN GND | $0$ | $0 / 3.3 \mathrm{~V} \text { DC }$ | ITSW: On/Off Ground |
| Connected to inner tray switch |  |  |  |  |  |
| YC31 | 234567891111213141516118 | GND <br> VREFK <br> LONBKN <br> ENBKN <br> PDKN <br> GND <br> VREFM <br> LONBMN <br> ENBMN <br> PDMN <br> LSUTHERMM <br> POLCLK1 <br> POLRDYN1 <br> POLONN1 <br> GND <br> $+24 \mathrm{~V} 3$ <br> N.C. <br> N.C. |  |  | Ground <br> APCPWB-K laser power standard voltage <br> APCPWB-K sample/hold signal <br> APCPWB-K laser enable signal <br> Horizontal synchronizing signal <br> Ground <br> APCPWB-M laser power standard voltage <br> APCPWB-M sample/hold signal <br> APCPWB-M laser enable signal <br> Horizontal synchronizing signal <br> ITEMS detection voltage <br> PM-KM clock signal <br> PM-KM ready signal <br> PM-KM: On/Off <br> Ground <br> 24 V DC power to PM-KM <br> Not used <br> Not used |
| Connected to |  |  | 0 |  |  |
| laser scanner |  |  | 0 |  |  |
|  |  |  | $\bigcirc$ |  |  |
|  |  |  |  |  |  |
|  |  |  | - |  |  |
|  |  |  | 0 |  |  |
|  |  |  | 0 |  |  |
|  |  |  | O |  |  |
|  |  |  | 1 |  |  |
|  |  |  | 1 |  |  |
|  |  |  | O |  |  |
|  |  |  | 1 |  |  |
|  |  |  | O |  |  |
|  |  |  |  |  |  |
|  |  |  | - |  |  |
|  |  |  | - |  |  |
|  |  |  |  |  |  |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC32 | 1 | GND | - | - | Ground |
| Connected to laser scanner unit CY | 2 | VREFC | 0 | Analog | APCPWB-C laser power standard voltage |
|  | 3 | LONBCN | 0 | 0/3.3 V DC | APCPWB-C sample/hold signal |
|  | 4 | ENBCN | 0 | 0/3.3 V DC | APCPWB-C laser enable signal |
|  | 5 | PDCN | 1 | 0/3.3 V DC (pulse) | Horizontal synchronizing signal |
|  | 6 | GND | - | - | Ground |
|  | 7 | VREFY | 0 | Analog | APCPWB-Y laser power standard voltage |
|  | 8 | LONBYN | 0 | 0/3.3 V DC | APCPWB-Y sample/hold signal |
|  | 9 | ENBYN | 0 | 0/3.3 V DC | APCPWB-Y laser enable signal |
|  | 10 | PDYN | 1 | 0/3.3 V DC (pulse) | Horizontal synchronizing signal |
|  | 11 | LSUTHERMY | - |  | Not used |
|  | 12 | POLCLKO | 0 | 0/3.3 V DC (pulse) | PM-CY clock signal |
|  | 13 | POLRDYN0 | I | 0/3.3 V DC | PM-CY ready signal |
|  | 14 | POLONN0 | O | 0/3.3 V DC | PM-CY: On/Off |
|  | 15 | GND | - |  | Ground |
|  | 16 | +24V3 | 0 | 24 V DC | 24 V DC power to PM-CY |
| YC33 | 1 | GND | - | - | Ground |
| Connected to paper feeder | 2 | OPSCLK | O | 0/3.3 V DC (pulse) | Paper feeder clock signal |
|  | 3 | OPRDYN | 1 | 0/3.3 V DC | Paper feeder ready signal |
|  | 4 | OPSDI | 1 | 0/3.3 V DC (pulse) | Paper feeder serial communication data signal input |
|  | 5 | OPSDO | 0 | 0/3.3 V DC (pulse) | Paper feeder serial communication data signal output |
|  | 6 | +3.3V1 | 0 | 3.3 V DC | 3.3 V DC power to paper feeder |
|  | 7 | GND | - |  | Ground |
|  | 8 | OPSELO | 0 | 0/3.3 V DC | Paper feeder selection signal |
|  | 9 | OPSEL1 | 0 | 0/3.3 V DC | Paper feeder selection signal |
|  | 10 | OPSEL2 | 0 | 0/3.3 V DC | Paper feeder selection signal |
|  | 11 | +24V3 | 0 | 24 V DC | 24 V DC power to paper feeder |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC34 | 1 | TNSENM | 1 | Analog | TS-M detection voltage |
| Connected to drum relay PWB | 2 | ERASECDR | 0 | 0/24 V DC | CL-C: On/Off |
|  | 3 | TNSENK | 1 | Analog | TS-K detection voltage |
|  | 4 | ERASEMDR | 0 | 0/24 V DC | CL-M: On/Off |
|  | 5 | DLPTHERM | 1 | Analog | DEVTH detection voltage |
|  | 6 | ERASEKDR | 0 | 0/24 V DC | CL-K: On/Off |
|  | 7 | +3.3V2 | 0 | 3.3 V DC | 3.3 V DC power to DRRPWB |
|  | 8 | EECLK | 0 | 0/3.3 V DC (pulse) | EEPROM clock signal |
|  | 9 | GND | - | - | Ground |
|  | 10 | EEDATA | I/O | 0/3.3 V DC (pulse) | EEPROM data signal |
|  | 11 | TNSENY | 1 | Analog | TS-Y detection voltage |
|  | 12 | ERASEYDR | O | 0/24 V DC | CL-Y: On/Off |
|  | 13 | TNSENC | 1 | Analog | TS-C detection voltage |
| YC35 | 1 | DLPDIRN | I | 0/3.3 V DC | DEVRSW: On/Off |
| Connected to developing release switch and developing release motor | 2 | GND | - | - | Ground |
|  | 3 | DLPCMOTA | 0 | 24/0 V DC | DEVRM: Forward/Stop (Reverse) |
|  | 4 | DLPCMOTB | O | 24/0 V DC | DEVRM: Reverse/Stop (Forward) |
| YC36 | 1 | LSUMOTA | 0 | 24/0 V DC | LSUCM: Forward/Stop (Reverse) |
| Connected to LSU cleaning motor | 2 | LSUMOTB | O | 24/0 V DC | LSUCM: Reverse/Stop (Forward) |
| YC37 | 1 | STDUBN | 0 | 0/24 V DC (pulse) | DUM drive control signal |
| Connected to duplex motor | 2 | STDUAN | 0 | 0/24 V DC (pulse) | DUM drive control signal |
|  | 3 | STDUB | 0 | 0/24 V DC (pulse) | DUM drive control signal |
|  | 4 | STDUA | 0 | 0/24 V DC (pulse) | DUM drive control signal |
| YC38 | 1 | PREMOTDRN | 0 | 0/24 V DC | FPRM: On/Off |
| Connected to fuser pressure release motor | 2 | GND | - |  | Ground |
| YC40 | 1 | +24V1 | 0 | 24 V DC | 24 V DC power to FUFM |
| Connected to fuser fan motor | 2 | FUFANDRN | 0 | 0/12/24 V DC | FUFM: Full speed/Half speed/Off |



## 2-3-3 Main PWB



Figure 2-3-3 Main PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC8 | 1 | CCDSW | 0 | $0 / 3.3 \mathrm{~V}$ DC | CCD color/BW change signal |
| Connected to CCD PWB | 2 | CCDSH | $\bigcirc$ | 0/3.3 V DC | CCD shift gate signal |
|  | 3 | CCDCLPN | $\bigcirc$ | LVDS | CCD clamp signal |
|  | 4 | CCDCLPP | 0 | LVDS | CCD clamp signal |
|  | 5 | GND | - | - | Ground |
|  | 6 | CCDRSP | 0 | LVDS | CCD reset signal |
|  | 7 | CCDRSN | 0 | LVDS | CCD reset signal |
|  | 8 | GND | - | - | Ground |
|  | 9 | CCDPH1N | 0 | LVDS | CCD shift register clock signal |
|  | 10 | CCDPH1P | O | LVDS | CCD shift register clock signal |
|  | 11 | GND | - | - | Ground |
|  | 12 | CCDPH2P | 0 | LVDS | CCD shift register clock signal |
|  | 13 | CCDPH2N | O | LVDS | CCD shift register clock signal |
|  | 14 | NC | - | - | Not used |
|  | 15 | +3.3VS | 0 | 3.3 V DC | 3.3 V DC power to CCDPWB |
|  | 16 | HPSWN | 1 | 0/3.3 V DC | HPS: On/Off |
|  | 17 | NC | - | - | Not used |
|  | 18 | +24V_LAMP | 0 | 24 V DC | 24 V DC power to CCDPWB |
|  | 19 | LAMPTH | $\bigcirc$ | 0/3.3 V DC | EL drive signal |
|  | 20 | GND_LAMP | - | - | Ground |
|  | 21 | GND | - |  | Ground |
|  | 22 | GND | - | - | Ground |
|  | 23 | CCDDATAB | 1 | Analog | CCD image output signal (B) |
|  | 24 | GND | - | - | Ground |
|  | 25 | CCDDATAG | 1 | Analog | CCD image output signal (G) |
|  | 26 | GND | - | - | Ground |
|  | 27 | CCDDATAR | 1 | Analog | CCD image output signal (R) |
|  | 28 | GND | - |  | Ground |
|  | 29 | GND | - | - | Ground |
|  | 30 | +5V1 | O | 5 V DC | 5 V DC power to CCDPWB |
|  | 31 | NC | - | - | Not used |
|  | 32 | +12VS | O | DC12V | 12 V DC power to CCDPWB |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC16 | 1 | VDD5 | 0 | 3.3 V DC | 3.3 V DC power to FCPWB |
| Connected to Fax control PWB | 2 | GND | - | - | Ground |
|  | 3 | RESETN | 1 | $0 / 3.3 \vee$ DC | Reset signal |
|  | 4 | VDD5_CUT | O | $3.3 \vee \mathrm{DC}$ | 3.3 V DC power to FCPWB |
|  | 5 | GND | - | - | Ground |
|  | 6 | WAKEUP | 0 | 0/3.3 V DC | Control signal |
|  | 7 | AUDIO | 1 | Analog | Audio signal |
|  | 8 | RESERVE | - | - | - |
|  | 9 | RESERVE | - | - |  |
|  | 10 | RESERVE | - | - |  |
|  | 11 | GND | - | - | Ground |
|  | 12 | RESERVE | - | - |  |
|  | 13 | RESERVE | - | - |  |
|  | 14 | GND | - | - | Ground |
|  | 15 | RESERVE | - | - |  |
|  | 16 | RESERVE | - | - |  |
|  | 17 | GND | - | - | Ground |
|  | 18 | USB_DP | I/O | - | USB data signal |
|  | 19 | USB_DN | I/O | - | USB data signal |
|  | 20 | VBUS | 0 | 3.3 V DC | 3.3 V DC power to FCPWB |
| YC32 | 1 | FEEDCL | 0 | 0/24 V DC | DPPFCL: On/Off |
| Connected to DP drive PWB | 2 | REVSOL | $\bigcirc$ | $0 / 24 \mathrm{~V}$ DC | DPSBSOL: On/Off |
|  | 3 | PRESOLN | 0 | 0/24 V DC | DPPRSOL: On (Press)/Off |
|  | 4 | RELSOLN | $\bigcirc$ | 0/24 V DC | DPPRSOL: On (Release)/Off |
|  | 5 | DPDETN | 1 | $0 / 3.3 \vee$ DC | DP set signal |
|  | 6 | OPSWN | 1 | $0 / 3.3 \vee$ DC | DPOCS: On/Off |
|  | 7 | ORGSWN | 1 | $0 / 3.3 \vee$ DC | DPOS: On/Off |
|  | 8 | TIMSWN | 1 | $0 / 3.3 \vee$ DC | DPTS: On/Off |
|  | 9 | GND | - | - | Ground |
|  | 10 | +3.3V2 | 0 | 3.3 V DC | 3.3 V DC power to DPDPWB |
|  | 11 | GND | - | - | Ground |
|  | 12 | +24V2 | 0 | 24 V DC | 24 V DC power to PDPWB |
|  | 13 | MOTB2 | 0 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 14 | MOTA2 | $\bigcirc$ | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 15 | MOTB1 | 0 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 16 | MOTA1 | O | 0/24 V DC (pulse) | DPPFM drive control signal |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC36 | 1 | SCMOTB2 | 0 | 0/24 V DC (pulse) | ISUM drive control signal |
| Connected to ISU motor | 2 | SCMOTA1 | 0 | 0/24 V DC (pulse) | ISUM drive control signal |
|  | 3 | SCMOTB1 | $\bigcirc$ | 0/24 V DC (pulse) | ISUM drive control signal |
|  | 4 | SCMOTA2 | $\bigcirc$ | 0/24 V DC (pulse) | ISUM drive control signal |
| YC37 | 1 | +24V1 | 1 | 24 V DC | 24 V DC power from PSPWB |
| Connected to power source PWB | 2 | GND | - | - | Ground |
|  | 3 | GND | - | - | Ground |
|  | 4 | +5V1 | 1 | 5 V DC | 5 V DC power from PSPWB |
| YC38 | 1 | GND |  | - | Ground |
| Connected to laserscanner unit KM | 2 | +3.3V3 | 0 | 3.3 V DC | $3.3 \vee$ DC power to APCPWB-K |
|  | 3 | PDMN | 1 | 0/3.3 V DC (pulse) | Horizontal synchronizing signal |
|  | 4 | VDOMP | $\bigcirc$ | LVDS | APCPWB-K video data signal (+) |
|  | 5 | VDOMN | O | LVDS | APCPWB-K video data signal (-) |
|  | 6 | GND | - |  | Ground |
|  | 7 | +3.3V3 | 0 | 3.3 V DC | 3.3 V DC power to APCPWB-M |
|  | 8 | PDKN | 1 | 0/3.3 V DC (pulse) | Horizontal synchronizing signal |
|  | 9 | VDOKP | 0 | LVDS | APCPWB-M video data signal (+) |
|  | 10 | VDOKN | 0 | LVDS | APCPWB-M video data signal (-) |
| YC39 | 1 | +3.3V1_MFP | O | 3.3 V DC | 3.3 V DC power to RYPWB |
| Connected to relay PWB | 2 | I2CSDA | I/O | 0/3.3 V DC (pulse) | EEPROM data signal |
|  | 3 | GND | - |  | Ground |
|  | 4 | I2CSCL | 0 | 0/3.3 V DC (pulse) | EEPROM clock signal |
|  | 5 | SCKN | $\bigcirc$ | 0/3.3 V DC (pulse) | Serial communication clock signal |
|  | 6 | SO | 1 | 0/3.3 V DC (pulse) | Serial communication data signal input |
|  | 7 | SI | 0 | 0/3.3 V DC (pulse) | Serial communication data signal output |
|  | 8 | SDIR | 1 | 0/3.3 V DC | Serial communication direction change signal |
|  | 9 | SBSY | 1 | 0/3.3 V DC | Serial busy signal |
|  | 10 | EGIRN | 1 | 0/3.3 V DC | Engine interruption signal |
|  | 11 | VSYNC | 1 | 0/3.3 V DC (pulse) | Vertical synchronizing signal |
|  | 12 | +3.3V2 | O | 3.3 V DC | 3.3 V DC power to RYPWB |
|  | 13 | GND | - | - | Ground |
|  | 14 | EGHOLD | 0 | 0/3.3 V DC | Engine hold signal |
|  | 15 | I2CINT | - | - | Not used |
|  | 16 | HYPINT | 1 | 0/3.3 V DC | Sleep return signal: On/Off |
|  | 17 | PSSLEEPN | O | 0/3.3 V DC | Sleep mode signal: On/Off |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC40 | 1 | GND |  |  | Ground |
| Connected to laserscanner unit CY | 2 | +3.3V3 | 0 | 3.3 V DC | $3.3 \vee$ DC power to APCPWB-C |
|  | 3 | PDCN | 1 | 0/3.3 V DC (pulse) | Horizontal synchronizing signal |
|  | 4 | VDOCP | 0 | LVDS | APCPWB-C video data signal (+) |
|  | 5 | VDOCN | 0 | LVDS | APCPWB-C video data signal (-) |
|  | 6 | GND | - |  | Ground |
|  | 7 | +3.3V3 | 0 | 3.3 V DC | 3.3 V DC power to APCPWB-Y |
|  | 8 | PDYN | 1 | 0/3.3 V DC (pulse) | Horizontal synchronizing signal |
|  | 9 | VDOYP | 0 | LVDS | APCPWB-Y video data signal (+) |
|  | 10 | VDOYN | O | LVDS | APCPWB-Y video data signal (-) |
| YC41 | 1 | $+24 \mathrm{~V} 1$ <br> CONTFAN DRN | 0 | 24 V DC | 24 V DC power to CONFM |
| Connected to controller fan motor | 2 |  | $\bigcirc$ | 0/12/24 V DC | CONFM: Full speed/Half speed/Off |
| YC42 | $1$ | $+24 \mathrm{~V} 1$ <br> RFANDRN | $\begin{aligned} & 0 \\ & 0 \end{aligned}$ | $\begin{aligned} & 24 \mathrm{~V} \text { DC } \\ & 0 / 12 / 24 \mathrm{~V} \text { DC } \end{aligned}$ | 24 V DC power to RFM <br> RFM: Full speed/Half speed/Off |
| Connected to right fan motor |  |  |  |  |  |
| YC100 | $\begin{aligned} & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \end{aligned}$ | VBUS DATA+ DATANC(ID) GND | $\begin{gathered} \mathrm{O} \\ \mathrm{I} / \mathrm{O} \\ \mathrm{I} / \mathrm{O} \\ - \\ - \end{gathered}$ | $5 \mathrm{~V} \text { DC }$ | 5 V DC power to OPPWB USB data signal USB data signal Not used Ground |
| Connected to operation panel PWB. |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |


| Connector | Pin | Signal | 1/0 | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC101 | 1 | GND | - |  | Ground |
| Connected to operation panel PWB. | 2 | $\begin{aligned} & \text { PANEL_STAT } \\ & \text { US } \end{aligned}$ | 1 | 0/3.3 V DC | Operation panel status signal |
|  | 3 | $\begin{aligned} & \text { INT_POWER } \\ & \text { KEY_N } \end{aligned}$ | 1 | $0 / 3.3 \vee$ DC | Power key: On/Off |
|  | 4 | PANEL_RESE T | 0 | 0/3.3 V DC | Reset signal |
|  | 5 | AUDIO | 0 | Analog | Audio output signal |
|  | 6 | LIGHTOFF_P <br> OWERON | $\bigcirc$ | 0/3.3 V DC | Sleep return signal |
|  | 7 | SHUTDOWN | - | 0/3.3 V DC | 24 V down signal |
|  | 8 | LED_PROCE SSING_N | $\bigcirc$ | 0/3.3 V DC | Processing LED control signal |
|  | 9 | LED_ATTENS <br> ION_N | 0 | 0/3.3 V DC | Attention LED control signal |
|  | 10 | $\begin{aligned} & \text { LED_MEMOR } \\ & \text { Y_N } \end{aligned}$ | 0 | 0/3.3 V DC | Memory LED control signal |
|  | 11 | SUSPEND_P OWER | 0 | 3.3 V DC | 3.3 V DC power to OPWB1 |
|  | 12 | $\begin{aligned} & \text { ENERGY_SA } \\ & \text { VE } \end{aligned}$ | 0 | 0/3.3 V DC | Energy save signal |
|  | 13 | $\begin{aligned} & \text { BEEP_POWE } \\ & \text { RON } \end{aligned}$ | 0 | 0/3.3 V DC | Sleep return signal |
| YC102 | 1 | +5V2 | 0 | 5 V DC | 5 V DC power to OPPWB |
| Connected to operation panel PWB. | 2 | +5V2 | 0 | 5 V DC | 5 V DC power to OPPWB |
|  | 3 | +5V2 | 0 | 5 V DC | 5 V DC power to OPPWB |
|  | 4 | GND | - | - | Ground |
|  | 5 | GND | - | - | Ground |
|  | 6 | GND | - | - | Ground |
| YC107 | 1 | VBUS | O | 5 V DC | 5 V DC power output |
| Connected to USB | 2 | DATA- | I/O | - | USB data signal |
|  | 3 | DATA+ | 1/0 | - | USB data signal |
|  | 4 | NC | - | - | Not used |
|  | 5 | GND | - | - | Ground |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC108 | 1 | VBUS | 0 | 5 V DC | 5 V DC power to ICCR |
| Connected to | 2 | DATA- | I/O | - | USB data signal |
| IC card | 3 | DATA+ | I/O | - | USB data signal |
|  | 4 | NC(ID) | - | - | Not used |
|  | 5 | GND | - | - | Ground |
| YC109 | 1 | VDD5 | 0 | 3.3 V DC | 3.3 V DC power |
| Connected to e-KUIO slot | 2 | GND | - |  | Ground |
|  | 3 | RESETN | 1 | $0 / 3.3 \vee$ DC | Reset signal |
|  | 4 | VDD5_CUT | 0 | 3.3 V DC | 3.3 V DC power |
|  | 5 | GND | - |  | Ground |
|  | 6 | WAKEUP | O | 0/3.3 V DC | Control signal |
|  | 7 | AUDIO | 1 | Analog | Audio signal |
|  | 8 | RESERVE | - | - |  |
|  | 9 | RESERVE | - |  |  |
|  | 10 | RESERVE | - | - |  |
|  | 11 | GND | - | - | Ground |
|  | 12 | RESERVE | - | - |  |
|  | 13 | RESERVE | - | - |  |
|  | 14 | GND | - |  | Ground |
|  | 15 | RESERVE | - | - |  |
|  | 16 | RESERVE | - |  |  |
|  | 17 | GND | - |  | Ground |
|  | 18 | USB_DP | I/O |  | USB data signal |
|  | 19 | USB_DN | I/O | - | USB data signal |
|  | 20 | VBUS | 0 | 3.3 V DC | 3.3 V DC power |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC110 | 1 | TC1+ | 0 | 0/3.3 V DC (pulse) | Transmission data |
| Connected to ethernet | 2 | TD1- | $\bigcirc$ | 0/3.3 V DC (pulse) | Transmission data |
|  | 3 | TD2+ | 0 | 0/3.3 V DC (pulse) | Transmission data |
|  | 4 | RD2- | 0 | 0/3.3 V DC (pulse) | Transmission data |
|  | 5 | CT1 | 0 | 3.3 V DC | 3.3 V DC power output |
|  | 6 | CT2 | 0 | 3.3 V DC | 3.3 V DC power output |
|  | 7 | TD3+ | 0 | 0/3.3 V DC (pulse) | Transmission data |
|  | 8 | TD3- | 0 | 0/3.3 V DC (pulse) | Transmission data |
|  | 9 | TD4+ | 0 | 0/3.3 V DC (pulse) | Transmission data |
|  | 10 | TD4- | $\bigcirc$ | 0/3.3 V DC (pulse) | Transmission data |
|  | 11 | GRLED-A | $\bigcirc$ | 0/3.3 V DC | LED emitter signal |
|  | 12 | GRLED-K | 0 | 0/3.3 V DC | LED emitter signal |
|  | 13 | YWLED-A | 0 | 0/3.3 V DC | LED emitter signal |
|  | 14 | YWLED-K | O | 0/3.3 V DC | LED emitter signal |

## 2-3-4 Drum relay PWB



Figure 2-3-4 Drum relay PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC1 | 1 | TNSENM | $\bigcirc$ | Analog | TS-M detection voltage |
| Connected to engine PWB | 2 | ERASECDR | 1 | 0/24 V DC | CL-C: On/Off |
|  | 3 | TNSENK | $\bigcirc$ | Analog | TS-K detection voltage |
|  | 4 | ERASEMDR | 1 | 0/24 V DC | CL-M: On/Off |
|  | 5 | DLPTHERM | $\bigcirc$ | Analog | DEVTH detection voltage |
|  | 6 | ERASEKDR | 1 | $0 / 24 \mathrm{~V}$ DC | CL-K: On/Off |
|  | 7 | +3.3V2 | 1 | 3.3 V DC | $3.3 \vee$ DC power from EPWB |
|  | 8 | EECLK | 1 | 0/3.3 V DC (pulse) | EEPROM clock signal |
|  | 9 | GND |  |  | Ground |
|  | 10 | EEDATA | I/O | 0/3.3 V DC (pulse) | EEPROM data signal |
|  | 11 | TNSENY | $\bigcirc$ | Analog | TS-Y detection voltage |
|  | 12 | ERASEYDR | 1 | 0/24 V DC | CL-Y: On/Off |
|  | 13 | TNSENC | O | Analog | TS-C detection voltage |
| YC2 | 1 | GND | - | - | Ground |
| Connected to drum PWB K | 2 | EECLK | 0 | 0/3.3 V DC (pulse) | EEPROM clock signal |
|  | 3 | ERASEKDR | $\bigcirc$ | 0/24 V DC | CL-K: On/Off |
|  | 4 | EEDATA | I/O | 0/3.3 V DC (pulse) | EEPROM data signal |
|  | 5 | N.C. | - | - | Not used |
|  | 6 | +3.3V2 | 0 | 3.3 V DC | 3.3 V DC power to DRPWB-K |
|  | 7 | DAO | - | - | Not used |
|  | 8 | DA1 | - | - | Not used |
| YC3 | 1 | GND | - | - | Ground |
| Connected to drum PWB M | 2 | EECLK | 0 | 0/3.3 V DC (pulse) | EEPROM clock signal |
|  | 3 | ERASEMDR | $\bigcirc$ | 0/24 V DC | CL-M: On/Off |
|  | 4 | EEDATA | I/O | 0/3.3 V DC (pulse) | EEPROM data signal |
|  | 5 | N.C. | - | - | Not used |
|  | 6 | +3.3V2 | 0 | 3.3 V DC | $3.3 \vee$ DC power to DRPWB-M |
|  | 7 | DAO | - | - | Ground |
|  | 8 | DA1 | - | - | Not used |
| YC4 | 1 | GND | - | - | Ground |
| Connected to drum PWB C | 2 | EECLK | 0 | 0/3.3 V DC (pulse) | EEPROM clock signal |
|  | 3 | ERASECDR | $\bigcirc$ | 0/24 V DC | CL-C: On/Off |
|  | 4 | EEDATA | I/O | 0/3.3 V DC (pulse) | EEPROM data signal |
|  | 5 | N.C. | - | - | Not used |
|  | 6 | +3.3V2 | 0 | 3.3 V DC | 3.3 V DC power to DRPWB-C |
|  | 7 | DAO | - | - | Not used |
|  | 8 | DA1 | - | - | Ground |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC5 | 1 | GND | - | - | Ground |
| Connected to drum PWB Y | 2 | EECLK | 0 | 0/3.3 V DC (pulse) | EEPROM clock signal |
|  | 3 | ERASEYDR | $\bigcirc$ | 0/24 V DC | CL-Y: On/Off |
|  | 4 | EEDATA | 1/O | 0/3.3 V DC (pulse) | EEPROM data signal |
|  | 5 | N.C. | - | - | Not used |
|  | 6 | +3.3V2 | 0 | 3.3 V DC | 3.3 V DC power to DRPWB-Y |
|  | 7 | DAO | - | - | Ground |
|  | 8 | DA1 | - |  | Ground |
| YC6 | 1 | GND | - | - | Ground |
| Connected to developing PWB K | 2 | TNSENK | 1 | Analog | TS-K detection voltage |
|  | 3 | $+3.3 \mathrm{~V} 2$ | 0 | 3.3 V DC | $3.3 \vee$ DC power to DEVPWB-K |
|  | 4 | DLPTHERM | 1 | Analog | DEVTH detection voltage |
| YC7 | 1 | GND | - | - | Ground |
| Connected to developing PWB M | 2 | TNSENM | 1 | Analog | TS-M detection voltage |
|  | 3 | +3.3V2 | 0 | 3.3 V DC | 3.3 V DC power to DEVPWB-M |
|  | 4 | N.C. | - |  | Not used |
| YC10 | 1 | GND | - |  | Ground |
| Connected to developing PWB C | 2 | TNSENC | 1 | Analog | TS-C detection voltage |
|  | $3$ | $+3.3 \mathrm{~V} 2$ | $\bigcirc$ | $3.3 \vee$ DC | 3.3 V DC power to DEVPWB-C |
|  |  | N.C. |  |  | Not used |
| YC13 | 1 | GND | - | - | Ground |
| Connected to developing PWB Y | $2$ | TNSENY | । | Analog | TS-Y detection voltage |
|  | $3$ | $+3.3 \mathrm{~V} 2$ | O | 3.3 V DC | 3.3 V DC power to DEVPWB-Y |

## 2-3-5 DP drive PWB



Figure 2-3-5 DP drive PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC1 | 1 | MOTA1 | 1 | 0/24 V DC (pulse) | DPPFM drive control signal |
| Connected to main PWB | 2 | MOTB1 | 1 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 3 | MOTA2 | 1 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 4 | MOTB2 | 1 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 5 | +24V2 | 1 | 24 V DC | 24 V DC power from MPWB |
|  | 6 | GND | - | - | Ground |
| YC2 | 1 | +3.3V2 | O | 3.3 V DC | 3.3 V DC power to DPOCS |
| Connected to DP open/ close sensor, DP original sensor and DP timing sensor | 2 | GND | - |  | Ground |
|  | 3 | OPSWN | 1 | $0 / 3.3 \vee$ DC | DPOCS: On/Off |
|  | 4 | +3.3V2 | 0 | $3.3 \vee \mathrm{DC}$ | 3.3 V DC power to DPOS |
|  | 5 | GND | - | - | Ground |
|  | 6 | ORGSWN | 1 | 0/3.3 V DC | DPOS: On/Off |
|  | 7 | +3.3V2 | 0 | 3.3 V DC | 3.3 V DC power to DPTS |
|  | 8 | GND | - |  | Ground |
|  | 9 | TIMSWN | 1 | 0/3.3 V DC | DPTS: On/Off |
| YC3 | 1 | DPMOT1A | 0 | 0/24 V DC (pulse) | DPPFM drive control signal |
| Connected to DP paper feed motor | 2 | DPMOT2A | 0 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 3 | DPMOT1B | 0 | 0/24 V DC (pulse) | DPPFM drive control signal |
|  | 4 | DPMOT2B | $\bigcirc$ | 0/24 V DC (pulse) | DPPFM drive control signal |
| YC4 | 1 | +24V2 | 0 | 24 V DC | 24 V DC power to DPPRSOL |
| Connected to DP pressure solenoid | 2 | PRESOLN | 0 | 0/24 V DC | DPPRSOL: On (Press)/Off |
|  | 3 | RELSOLN | $\bigcirc$ | 0/24 V DC | DPPRSOL: On (Release)/Off |
| YC5 | 1 | +24V2 | 0 | 24 V DC | 24 V DC power to DPSBSOL |
| Connected to DP switchback solenoid | 2 | REVSOL | $\bigcirc$ | 0/24 V DC | DPSBSOL: On/Off |
| YC6 | 1 | +24V2 | 0 | 24 V DC | 24 V DC power to DPPFCL |
| Connected to DP paper feed clutch | 2 | FEEDCL | $\bigcirc$ | 0/24 V DC | DPPFCL: On/Off |


| Connector | Pin | Signal | 1/0 | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC8 | 1 | +3.3V2 | 1 | 3.3 V DC | 3.3 V DC power from MPWB |
| Connected to main PWB | $\begin{gathered} 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \\ 8 \\ 9 \\ 10 \end{gathered}$ | GND <br> TIMSWN <br> ORGSWN <br> OPSWN <br> DPDETN <br> RELSOLN <br> PRESOLN <br> REVSOL <br> FEEDCL | $\begin{aligned} & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 1 \\ & 1 \\ & 1 \\ & 1 \end{aligned}$ | $0 / 3.3$ V DC <br> 0/3.3 V DC <br> $0 / 3.3$ V DC <br> 0/3.3 V DC <br> $0 / 24$ V DC <br> $0 / 24$ V DC <br> $0 / 24$ V DC <br> $0 / 24$ V DC | Ground <br> DPTS: On/Off <br> DPOS: On/Off <br> DPOCS: On/Off <br> DP set signal <br> DPPRSOL: On (Release)/Off <br> DPPRSOL: On (Press)/Off <br> DPSBSOL: On/Off <br> DPPFCL: On/Off |

## 2-4-1 Appendixes

(1) Maintenance kits

| Maintenance part name |  | Parts No. | Alternative <br> part No. |
| :--- | :--- | :---: | :---: |
| Name used in service | Name used in parts list |  | 1702KV7USO |
| MK-592/Maintenance kit | MK-592/MAINTENANCE KIT | - | - |
| Developing unit K | DV-560 US (K) | - | - |
| Developing unit M | DV-560 US (M) | - | - |
| Developing unit C | DV-560 US (C) | - | - |
| Developing unit Y | DV-560 US (Y) | - | - |
| Drum unit | DK-590 | - | - |
| Intermediate transfer unit | TR-590 | - | - |
| Fuser unit | FK-590(U) | - | - |
| Retard roller unit | PARTS HOLDER RETARD ASSY SP | - | - |
| Paper feed roller unit | PARTS HOLDER FEED ASSY SP | - | - |
| MP paper feed roller | ROLLER M/P ASSY | - | - |
| MK-590/Maintenance kit | MK-590/MAINTENANCE KIT | - | - |
| Developing unit K | DV-560(K) | - | - |
| Developing unit M | DV-560(M) | - | - |
| Developing unit C | DV-560(C) | - | - |
| Developing unit $Y$ | DV-560(Y) | - | - |
| Drum unit | DK-590 | - | - |
| Intermediate transfer unit | TR-590 | FK-590(E) | - |
| Fuser unit | PARTS HOLDER RETARD ASSY SP | - | - |
| Retard roller unit | PARTS HOLDER FEED ASSY SP | - | - |
| Paper feed roller unit | ROLLER M/P ASSY | - | - |
| MP paper feed roller |  |  | - |

## (2) Repetitive defects gauge

$\qquad$
59 mm/2 5/16" Transfer roller


## (3) Firmware environment commands

The printer maintains a number of printing parameters in its memory. There parameters may be changed permanently with the FRPO (Firmware RePrOgram) commands.
This section provides information on how to use the FRPO command and its parameters using examples.

## Using FRPO commands for reprogramming firmware

The current settings of the FRPO parameters are listed as optional values on the service status page.
Note: Before changing any FRPO parameter, print out a service status page, so you will know the parameter values before the changes are made. To return FRPO parameters to their factory default values, send the FRPO INIT (FRPO-INITialize) command.(!R! FRPO INIT; EXIT;)

The FRPO command is sent to the printer in the following sequence:
!R! FRPO parameter, value; EXIT;
Example: Changing emulation mode to PCL6
!R! FRPO P1, 6; EXIT;

## FRPO parameters

| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| Default pattern resolution | B8 | $\begin{aligned} & 0: 300 \mathrm{dpi} \\ & 1: 600 \mathrm{dpi} \end{aligned}$ | 0 |
| Page orientation | C1 | 0: Portrait <br> 1: Landscape | 0 |
| Default font No. * | $\begin{aligned} & \mathrm{C} 2 \\ & \mathrm{C} 3 \\ & \mathrm{C} 5 \end{aligned}$ | Middle two digits of power-up font Last two digits of power-up font First two digits of power-up font | $\begin{aligned} & 0 \\ & 0 \\ & 0 \end{aligned}$ |
| PCL font switch | C8 | 0 : HP compatibility mode <br> 32: Conventional compatibility mode | 0 |
| Total host buffer size | H8 | 0 to 99 in units of the size defined by FRPO S5 | 5 |
| Form feed time-out value | H9 | Value in units of 5 seconds (1 to 99) | 6 |
| Top margin | $\begin{aligned} & \mathrm{L} 1 \\ & \mathrm{~L} 2 \end{aligned}$ | Top margin (integer value) Top margin (decimal value) | $\begin{gathered} 0 \\ 50 \end{gathered}$ |
| Left margin | $\begin{aligned} & \mathrm{L} 3 \\ & \text { L4 } \end{aligned}$ | Left margin (integer value) <br> Left margin (decimal value) | $\begin{gathered} \hline 0 \\ 50 \end{gathered}$ |
| Page length | $\begin{aligned} & \text { L5 } \\ & \text { L6 } \end{aligned}$ | Page length (integer value) <br> Page length (decimal value) | $\begin{aligned} & 10 \\ & 61 \end{aligned}$ |
| Page width | $\begin{aligned} & \text { L7 } \\ & \text { L8 } \end{aligned}$ | Page width (integer value) Page width (decimal value) | $\begin{gathered} \hline 8 \\ 11 \end{gathered}$ |
| Duplex mode | N4 | 0: Off <br> 1: Long edge binding <br> 2: Short edge binding | 0 |
| Sleep timer time-out time | N5 | Value in units of 1 minute (1 to 240) | 1 |
| Ecoprint level | N6 | $\begin{aligned} & \text { 0: Off } \\ & \text { 2: On } \end{aligned}$ | 0 |


| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| Default emulation mode | P1 | 6: PCL 6 | 120V: 9 |
|  |  | 9: KPDL | 220-240V: 6 |
| Carriage-return action | P2 | 0: Ignores | 1 |
|  |  | 1: Carriage-return |  |
|  |  | 2: Carriage-return + linefeed |  |
| Linefeed action | P3 | 0: Ignores | 1 |
|  |  | 1: Linefeed |  |
|  |  | 2: Linefeed + carriage-return |  |
| Automatic emulation switching | P4 | 0: AES disabled | $\begin{gathered} 120 \mathrm{~V}: 1 \\ 220-240 \mathrm{~V}: 0 \end{gathered}$ |
|  |  | 1: AES enabled |  |
| Automatic emulation switching trigger | P7 | 0 : Page eject commands | $\begin{gathered} \hline 120 \mathrm{~V}: 11 \\ 220-240 \mathrm{~V}: 10 \end{gathered}$ |
|  |  | 1: None |  |
|  |  | 2: Page eject and prescribe EXIT commands |  |
|  |  | 3: Prescribe EXIT commands |  |
|  |  | 4: Formfeed (^L) commands |  |
|  |  | 6: Pescribe EXIT and formfeed commands |  |
|  |  | 10: Page eject commands; if AES fails, resolves to KPDL |  |
| Command recognition character | P9 | ASCII code of 33 to 126 | 82 (R) |
| Default paper size | R2 |  | 0 |
|  |  | 1: Envelope Monarch |  |
|  |  | 2: Envelope \#10 |  |
|  |  | 3: Envelope DL |  |
|  |  | 4: Envelope C5 |  |
|  |  | 5: Executive |  |
|  |  | 6: Letter |  |
|  |  | 7: Legal |  |
|  |  | 8: ISO A4 |  |
|  |  | 9: JIS B5 |  |
|  |  | 13: ISO A5 |  |
|  |  | 14: ISO A6 |  |
|  |  | 15: JIS B6 |  |
|  |  | 16: Envelope \#9 |  |
|  |  | 17: Envelope \#6-3/4 |  |
|  |  | 18: ISO B5 |  |
|  |  | 19: Custom |  |
|  |  | 31: Postcard |  |
|  |  | 32: Reply-paid postcard |  |
|  |  | 33: Oficio II |  |
|  |  | 40: 16K |  |
|  |  | 50: Statement |  |
|  |  | 51: Folio |  |
|  |  | 52: Youkei 2 |  |
|  |  | 53: Youkei 4 |  |
| Default cassette | R4 | 0: MP tray | 1 |
|  |  | 1: Cassette 1 |  |
|  |  | 2: Cassette 2 |  |
|  |  | 3: Cassette 3 |  |


| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| MP tray paper size | R7 | 0: Maximum paper size Same as the R2 values except: 0 | $\begin{gathered} 120 \mathrm{~V}: 6 \\ 220-240 \mathrm{~V}: 8 \end{gathered}$ |
| A4/letter equation | S4 | $\begin{aligned} & \text { 0: Off } \\ & \text { 1: On } \end{aligned}$ | 1 |
| Host buffer size | S5 | $\begin{aligned} & \text { 0: } 10 \mathrm{~KB} \\ & \text { 1: } 100 \mathrm{~KB} \\ & \text { 2: } 1024 \mathrm{~KB} \end{aligned}$ | 1 |
| RAM disk capacity | S6 | 0 to 1024 MB | 400 |
| RAM disk | S7 | 0 : Disabled <br> 1: Enabled | 0 |
| Wide A4 | T6 | $\begin{aligned} & \text { 0: Off } \\ & \text { 1: On } \end{aligned}$ | 0 |
| Line spacing * | $\begin{aligned} & \text { U0 } \\ & \text { U1 } \end{aligned}$ | Lines per inch (integer value) Lines per inch (decimal value) | $\begin{aligned} & 6 \\ & 0 \end{aligned}$ |
| Character spacing * | $\begin{aligned} & \text { U2 } \\ & \text { U3 } \end{aligned}$ | Characters per inch (integer value) Characters per inch (decimal value) | $\begin{gathered} 10 \\ 0 \end{gathered}$ |
| Country code | U6 | 0: US-ASCII <br> 1: France <br> 2: Germany <br> 3: UK <br> 4: Denmark <br> 5: Sweden <br> 6: Italy <br> 7: Spain <br> 8: Japan <br> 9: US Legal <br> 10: IBM PC-850 (Multilingual) <br> 11: IBM PC-860 (Portuguese) <br> 12: IBM PC-863 (Canadian French) <br> 13: IBM PC-865 (Norwegian) <br> 14: Norway <br> 15: Denmark 2 <br> 16: Spain 2 <br> 17: Latin America <br> 50-99: HP PCL symbol set coding | 41 |
| Code set at power up in daisywheel emulation | U7 | 0 : Same as the default emulation mode (P1) <br> 1: IBM <br> 6: IBM PC-8 <br> 7-99: HP PCL symbol set coding | 53 |
| Font pitch for fixedpitch scalable font * | $\begin{aligned} & \text { U8 } \\ & \text { U9 } \end{aligned}$ | Default font pitch (integer value) Default font pitch (decimal value) | $\begin{gathered} 10 \\ 0 \end{gathered}$ |
| Font height for the default scalable font * | V0 | Integer value in 100 points: 0 to 9 | 0 |
|  | V1 | Integer value in points: 0 to 99 | 12 |
|  | V2 | decimal value in $1 / 100$ points: $0,25,50,75$ | 0 |


| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| Default scalable font * | V3 | Name of typeface of up to 32 characters, enclosed with single or double quotation marks | Courier |
| Default weight (courier and letter Gothic) | V9 | 0: Courier = darkness <br> Letter Gothic = darkness <br> 1: Courier = regular <br> Letter Gothic = darkness <br> 4: Courier = darkness Letter Gothic = regular <br> 5: Courier = regular Letter Gothic = regular | 5 |
| Color mode | W1 | 0: Black \& white <br> 1: Color | 1 |
| Gloss mode | W6 | 0: Low (normal) <br> 1: High | 0 |
| Paper type for the MP tray | X0 | 1: Plain <br> 2: Transparency <br> 3: Preprinted <br> 4: Label <br> 5: Bond <br> 6: Recycle <br> 7: Vellum <br> 9: Letterhead <br> 10: Color <br> 11: Prepunched <br> 12: Envelope <br> 13: Cardstock <br> 14: Coated <br> 16: Thick <br> 17: High quality <br> 21 to 28: Custom 1 to 8 | 1 |
| Paper type for cassettes 1 | X1 | 1: Plain <br> 3: Preprinted <br> 5: Bond <br> 6: Recycled <br> 7: Vellum <br> 9: Letterhead <br> 10: Color <br> 11: Prepunched <br> 16: Thick <br> 17: High quality <br> 21 to 28: Custom1 to 8 | 1 |


| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| Paper type for cassettes 2 and 3 | $\begin{aligned} & \mathrm{X} 2 \\ & \mathrm{X} 3 \end{aligned}$ | Paper feeder (Normal) <br> 1: Plain <br> 3: Preprinted <br> 5: Bond <br> 6: Recycled <br> 9: Letterhead <br> 10: Color <br> 11: Prepunched <br> 17: High quality <br> 21 to 28: Custom1 to 8 <br> Multi purpose feeder <br> 1: Plain <br> 3: Preprinted <br> 4: Label <br> 5: Bond <br> 6: Recycle <br> 7: Vellum <br> 9: Letterhead <br> 10: Color <br> 11: Prepunched <br> 12: Envelope <br> 13: Cardstock <br> 14: Coated <br> 16: Thick <br> 17: High quality <br> 21 to 28: Custom1 to 8 | 1 |
| PCL paper source | X9 | 0 : Performs paper selection depending on media type. <br> 1: Performs paper selection depending on paper sources. | 0 |
| Automatic continue for 'Press GO' | YO | $\begin{aligned} & \text { 0: Off } \\ & \text { 1: On } \end{aligned}$ | 0 |
| Automatic continue timer | Y1 | Value in units of 5 seconds (1 to 99) | 6 (30 s) |
| Error message for device error | Y3 | 0 : Not detect 127: Detect | 127 |
| Duplex operation for specified paper type <br> (Prepunched, Preprintedand Letterhead) | Y4 | $\begin{aligned} & \text { 0: Off } \\ & \text { 1: On } \end{aligned}$ | 0 |


| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| Default operation for PDF direct printing | Y5 | 0 : Enlarges or reduces the image to fit in the current paper size. Loads paper from the current paper cassette. <br> 1: Through the image. Loads paper which is the same size as the image. <br> 2: Enlarges or reduces the image to fit in the current paper size. Loads Letter, A4 size paper depending on the image size. <br> 3: Through the image. Loads Letter, A4 size paper depending on the image size. <br> 8: Through the image. Loads paper from the current paper cassette. <br> 9: Through the image. Loads Letter, A4 size paper depending on the image size. <br> 10: Enlarges or reduces the image to fit in the current paper size. Loads Letter, A4 size paper depending on the imagesize. | 0 |
| e-MPS error | Y6 | 0 : Does not print the error report and display the error message. <br> 1: Prints the error report. <br> 2: Displays the error message. <br> 3: Prints the error report and displays the error message. | 3 |

[^5]
## (4) Wiring diagram







## INSTALLATION GUIDE FOR Card Authentication Kit(D)

CARD READER HOLDER (D)



8


9


10
（ENG）Refer to the Card Authentication Kit（B）Operation Guide on the bundled Product Library DVD for descriptions of the Card Authentication Kit options and the procedures for using them．
（Es）Consulte la Card Authentication Kit（B）Operation Guide，disponible en el Product Library DVD suministrado，para obtener descripciones de las opciones de Card Authentication Kit y los procedimientos de uso
FR Se reporter au Card Authentication Kit（B）Operation Guide sur le Product Library DVD fourni pour les descriptions des options de Card Authentication Kit et leurs procédures d＇utilisation．
（DE）Siehe auch in Card Authentication Kit（B）Operation Guide auf der Product Library DVD für Erklärungen der Card Authentication Kit Optionen und den Gebrauch．
（IT）Vedere Card Authentication Kit（B）Operation Guide sul Product Library DVD fornito per la descrizione delle opzioni Card Authentication Kit e le procedure di utilizzo del kit．
（CN）有关 Card Authentication Kit 选项的说明以及使用该选项的步骤，请参阅附带的 Product Library DVD 上的Card Authentication Kit（B）操作手册。
（TW）有關 Card Authentication Kit 選項和使用它們的步驟的說明，請參閱附帶的 Product Library DVD 上的Card Authentication Kit（B）操作手冊。
K0）Card Authentication Kit 옵션과 사용 과정에 관한 설명은 함께 제공된 Product Library DVD 에 있는 Card Authentication Kit（B）조작 설 명서를 참조하시기 바랍니다．
（JP）ICカード認証キットで設定できる内容や操作方法については，付属のProduct Library DVDに収録されているICカード認証キット（B）使用説明書を参照してください。

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[^0]:    *1 Available operating system: Windows 2000 (Service Pack 4), Windows XP, Windows Vista, Windows Server 2008, Windows 7
    *2 Available operating system: Windows Vista, Windows Server 2008, Windows 7

[^1]:    *: Refer to figure 1-4-2 for paper jam location (see page 1-4-1).

[^2]:    *: Refer to figure 1-4-2 for paper jam location (see page 1-4-1).

[^3]:    See page 1-4-33

[^4]:    *: 4 in 1 model (with FAX) only.

[^5]:    *: Ignored in some emulation modes.

